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April 7, 2023

Joann Lynds, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Lynds:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the MCI Concord on March 27 and 28, 2023 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer and Joel Martin, Fire Safety Officer. Violations noted during the inspection are listed below including 182 repeat violations.

The Department has become aware that the facility does not have a valid Certificate of Occupancy from the State Building Inspector due to the severity of the violations that exist due to leaking roofs in the H Building, L Building and the Storehouse. The leaking roofs have been cited on previous DPH inspection reports and have resulted in water damage to the interior of the buildings. The CSP has received previous plans of correction from your facility outlining your intent to repair the violations, however the violations remain uncorrected. The Department is concerned for the health and safety of both inmates and staff in these buildings.

Should you have any questions, please don't hesitate to contact me.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Robert Montalvo, EHSO (electronic copy)
Joel Martin, FSO (electronic copy)
Melanie Dineen, Health Director, Concord Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

105 CMR 451.141 Screens: Screen missing outside Control

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.141 Screens: Screen missing

Janitor's Closet

No Violations Noted

Child Care Room

No Violations Noted

Locker Room

No Violations Noted

Locker Room Bathroom

Unable to Inspect – In Use

Locker Room Janitor Closet

No Violations Noted

Control

105 CMR 451.353* Interior Maintenance: Ceiling leaking near vent
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

Control Bathroom

No Violations Noted

Administration Area

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.123 Maintenance: Light out

Offices

No Violations Noted

Conference Room

105 CMR 451.141 Screens: Screen missing

Trap Area

No Violations Noted

Holding Tank

No Violations Noted

B BUILDING**Hallway***Front Visitor's Bathroom*

No Violations Noted

Slop Sink Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Training Rooms

No Violations Noted

Visiting Room

Unable to Inspect – In Use

Back Room (on Right)

Unable to Inspect – In Use

Young Father's Visiting Room

No Violations Noted

Bathroom

Unable to Inspect – Not Used

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

I.P.S.

No Violations Noted

B Corridor*Vending Machines*

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Offices

105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered in Lieutenant Office
105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered in Captain Office
105 CMR 451.330	Room Temperature: Room temperature recorded at 80°F in Deputy Superintendent Administrative Assistant Office
105 CMR 451.353	Interior Maintenance: Air conditioner out-of-order in Deputy Superintendent Office
105 CMR 451.353	Interior Maintenance: Air conditioner out-of-order in Deputy Superintendent Administrative Assistant Office

B Building Control

Control Bathroom

No Violations Noted

Treasurer Offices (2nd floor)

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink

No Violations Noted

Female Bathroom

No Violations Noted

C BUILDING

105 CMR 451.320	Cell Size: Inadequate floor space in cells, cells double bunked
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Control

No Violations Noted

Slop Sink Closet

No Violations Noted

Bathroom

No Violations Noted

First Floor

Slop Sink

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Day Room

No Violations Noted

Barber Shop

No Violations Noted

Cells

105 CMR 451.353*	Interior Maintenance: Floor damaged in cell # 15
105 CMR 451.353	Interior Maintenance: Window not weathertight in cell # 7, 16, and 17

Showers
105 CMR 451.123*

Maintenance: Wall paint damaged above door in shower # 2

Second Floor

Slop Sink
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Control Bathroom

No Violations Noted

Day Room
105 CMR 451.350

Structural Maintenance: Window broken

Office

No Violations Noted

Cells
105 CMR 451.350
105 CMR 451.353

Structural Maintenance: Window broken in cell # 30, 31, and 35
Interior Maintenance: Ceiling damaged in cell # 37

Showers
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Wall vent filled with grass in shower # 1
Maintenance: Wall vent not working in shower # 1
Maintenance: Wall board separating from wall in shower # 1
Maintenance: Baseboard tile damaged in shower # 2

Basement

Staff Bathroom
105 CMR 451.123*

Maintenance: Wall vent cover missing

Inmate Bathroom

No Violations Noted

Gym

No Violations Noted

Art Room

No Violations Noted

Laundry Room
105 CMR 451.353

Interior Maintenance: Dryer not vented to the exterior, dryer duct disconnected

Kitchen

No Violations Noted

Meditation Room

No Violations Noted

Game Room

No Violations Noted

BAU

Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, 1 light out

Cell Extraction Room # C1-6

Unable to Inspect – Locked

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

105 CMR 451.330

Room Temperature: Room temperature recorded at 81°F

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

No Violations Noted

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # C1-24

105 CMR 451.123*

Maintenance: Ceiling paint damaged in shower # C1-25 and C1-26

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-60

105 CMR 451.123

Maintenance: Soap scum on walls in shower # C1-26 and C1-61

105 CMR 451.123

Maintenance: Soap scum on floor in shower # C1-24 and C1-61

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # C1-25 and C1-60

105 CMR 451.123*

Maintenance: Floor damaged in shower # C1-26 and C1-60

105 CMR 451.123*

Maintenance: Soap scum on bench in shower # C1-60

105 CMR 451.123

Maintenance: Door paint damaged in shower # C1-24, C1-25, C1-26, and C1-61

105 CMR 451.130

Hot Water: Shower water temperature recorded at 95°F in shower # C1-61

<i>Cells</i>	Unable to Inspect Cell # 1-28 – Under Construction
105 CMR 451.103	Mattresses: Mattress damaged in cell # 1-31
105 CMR 451.103*	Mattresses: Mattress damaged in cell # 1-34
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 1-41 and 1-48
105 CMR 451.141	Screens: Screen damaged in cell # 1-41
105 CMR 451.353*	Interior Maintenance: Heater rusted in cell # 1-41
105 CMR 451.353	Interior Maintenance: Heater rusted in cell # 1-42
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in South Side cells
105 CMR 451.353	Interior Maintenance: Heater paint damaged in cell # 1-46 and 1-54
<i>Staff Break Room # C1-22</i>	No Violations Noted
<i>Law Library # C1-23</i>	No Violations Noted
<i>Recreational Decks</i>	No Violations Noted
Second Tier	
<i>Slop Sink Room # C2-62</i>	No Violations Noted
<i>Showers</i>	
105 CMR 451.123*	Maintenance: Soap scum on walls and floors in shower # C2-24, C2-25, C2-26, C2-60, and C2-61
105 CMR 451.123*	Maintenance: Ceiling paint damaged in shower # C2-24, C2-25, and C2-26
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # C2-25, C2-26, and C2-60
105 CMR 451.123*	Maintenance: Door paint damaged in shower # C2-60
105 CMR 451.123	Maintenance: Door paint damaged in shower # C2-24, C2-25, C2-26, and C2-61
105 CMR 451.123	Maintenance: Floor paint damaged in cell # C2-61
105 CMR 451.123	Maintenance: Ceiling paint damaged in cell # C2-61
<i>Cells</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in all cells on South Side
105 CMR 451.353*	Interior Maintenance: Ceiling leaking outside cell # 2-32, 2-35, and 2-40
105 CMR 451.353	Interior Maintenance: Ceiling leaking outside cell # 2-30 and 2-34
105 CMR 451.103	Mattresses: Mattress damaged in cell # 2-53 and 2-59
105 CMR 451.141	Screens: Screen damaged in cell # 2-29, 2-30, 2-31, and 2-32
<i>Interview Room # C2-22</i>	
105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Law Library # C2-23</i>	No Violations Noted
<i>Offices</i>	
105 CMR 451.353*	Interior Maintenance: Water damaged floor, wall, and ceiling in Corridor # C2-8
105 CMR 451.350	Structural Maintenance: Ceiling leaking in Corridor # C2-8
<i>Recreational Deck</i>	No Violations Noted

D BUILDING

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Control Area

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling leaking above Control near food preparation areas

Food Service Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Mop Room

No Violations Noted

Chemical Closet

No Violations Noted

Bread Cooler # 1

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Non-functional equipment not repaired or removed from premises, Bread Cooler # 1
out-of-order

Milk Cooler # 2

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Non-functional equipment not repaired or removed from premises, Milk Cooler # 2
out-of-order

Produce Cooler # 3

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Non-functional equipment not repaired or removed from premises, Produce Cooler # 3
out-of-order

2-Compartment Sink

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, pipe leaking under sink

Vegetable Freezer & Paper Closet

No Violations Noted

Office

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling leaking

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Tool Storage Room (outside Inmate Bathroom)

No Violations Noted

Dry Storage

No Violations Noted

<i>Freezer # 6</i>	
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor
FC 3-305.11(A)(2)*	Preventing Contamination from Premises: Food exposed to ice, build-up on boxes of food
<i>Refrigerator # 5</i>	
	No Violations Noted
<i>Ice Machine</i>	
	No Violations Noted
<i>Bakery Storage</i>	
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged
<i>Kosher Freezer</i>	
	No Violations Noted
<i>Pots & Pans Room</i>	
	No Violations Noted
<i>Reach-in-Coolers</i>	
FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on Reach-in-Cooler # 2
South Side	
<i>Special Diets</i>	
	No Violations Noted
<i>Kettles & Ovens Hood Area</i>	
	No Violations Noted
<i>Handwash Sink</i>	
FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking
<i>Tray Prep</i>	
	No Violations Noted
<i>Old Food Service Line</i>	
	No Violations Noted
<i>Food Warmers</i>	
	No Violations Noted
<i>South Side Dining Room</i>	
	No Violations Noted
Mechanical Warewashing Room	
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room
FC 4-501.112(A)	Maintenance and Operation; Equipment: Excessive hot water temperature in the mechanical warewash machine ^{Pf} , rinse cycle recorded at 202°F

North Side

Hoods

No Violations Noted

Handwash Sink

No Violations Noted

Prep Tables

No Violations Noted

Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

North Side Dining Room

No Violations Noted

E BUILDING

Unable to Inspect – Closed

H BUILDING

105 CMR 451.384

Certificate of Use and Occupancy: No current certificate of use and occupancy

Basement

H-1 Area

Unable to Inspect – Not Used

Workout Room

No Violations Noted

Inmate Bathroom (in Workout Room)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal # 1 continuously running

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at bubbler

Computer Rooms

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

First Floor

105 CMR 451.350

Structural Maintenance: Exterior door by Gym not rodent and weathertight

105 CMR 451.353

Interior Maintenance: Threshold damaged at exterior door by Gym

Gym

105 CMR 451.350*

Structural Maintenance: Ceiling leaking

105 CMR 451.350*

Structural Maintenance: Floor buckled and splitting with severe water damage

<i>Gym Control & Bathroom</i>	Unable to Inspect Shower – Not Used No Violations Noted
<i>Mop Closet (in Gym)</i>	Unable to Inspect – Locked
<i>CO Office</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
<i>Slop Sink Room</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 55°F at handwash sink
<i>Inmate Bathroom</i>	Unable to Inspect – In Use
<i>Slop Sink</i>	No Violations Noted
<i>Barber Shop</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 60°F at handwash sink
<i>Barber Shop Closet</i> 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Library</i>	No Violations Noted
<i>Library Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered
<i>Library Bathroom</i>	No Violations Noted
<i>Canteen</i> 105 CMR 451.353 105 CMR 451.123	Interior Maintenance: Wet mop stored in bucket Maintenance: Wood wall unfinished in Bathroom
<i>Storage</i>	Unable to Inspect – Locked
Second Floor	
<i>Inmate Bathroom</i> 105 CMR 451.130 105 CMR 451.124	Plumbing: Plumbing not maintained in good repair, urinal # 1 clogged Water Supply: Insufficient water supply in quantity and pressure in urinal # 1
<i>Slop Sink Room</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water bubbler near slop sink out-of-order
105 CMR 451.353	Interior Maintenance: Ceiling vent blocked

Male Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 60°F at handwash sink

Female Staff Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water bubbler near female staff bathroom out-of-order

105 CMR 451.124

Water Supply: Discolored water observed at handwash sink

Inmate Bathroom

Unable to Inspect – Not Used

Classrooms

105 CMR 451.141*

Screens: Screen damaged in room # 313A

Law Library

105 CMR 451.141*

Screens: Screens missing

105 CMR 451.350*

Structural Maintenance: Window broken

I BUILDING

Control

No Violations Noted

Legal Storage

No Violations Noted

Handwash Sink Area

No Violations Noted

Inmate Bathroom

Unable to Inspect – In Use

Staff Bathroom

No Violations Noted

Side Office

No Violations Noted

Storage Area

No Violations Noted

Back Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 91°F at handwash sink

Back Inmate Bathroom

No Violations Noted

Back Storage Area

No Violations Noted

Former Legal Storage (Unoccupied)

Unable to Inspect – Not Used

Paint Shop Inmate Bathroom

No Violations Noted

Tool Control Officer's Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water leaking

Maintenance Office

No Violations Noted

Director of Engineering Office

No Violations Noted

Break Room

No Violations Noted

Director of Engineering Bathroom

No Violations Noted

Weld Shop

No Violations Noted

Plumbing Department

Unable to Inspect – Locked

Electrical Shop

Unable to Inspect – Locked

Tool Crib

Unable to Inspect – Locked

J BUILDING

J Control Corridor

105 CMR 451.350* Structural Maintenance: Window broken in hallway door

Female Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 87°F at handwash sink
105 CMR 451.123 Maintenance: Wall damaged behind handwash sink # 1
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged

Male Staff Bathroom

Unable to Inspect – In Use

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Hole in ceiling

Building J Control

105 CMR 451.353* Interior Maintenance: Ceiling tiles loose

Control Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 59°F at handwash sink

Staff Kitchen & Dining Room

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Kitchen Area

Unable to Inspect – Closed

Back Hallway

Unable to Inspect – Closed

Baking and Prep Room

Unable to Inspect – Closed

Outside-Dry Storage

Unable to Inspect – Closed

Dining Room

Unable to Inspect – Closed

Second Floor**Phase II Mental Health***Disciplinary Office*

No Violations Noted

Inmate Bathroom-Waiting Area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler clogged

Staff Bathroom (across from Waiting Area)

105 CMR 451.124 Water Supply: Excessive cold water supply in quantity and pressure at handwash sink

Janitor's Closet

No Violations Noted

Staff Bathroom (next to Janitor's Closet)

No Violations Noted

Breakroom

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Parole Office/Break Area

105 CMR 451.126* Hot Water: Hot water temperature recorded at 135°F at handwash sink

Interview Rooms

No Violations Noted

Offices

No Violations Noted

Classrooms

No Violations Noted

Phase II Classification (through secured door)*Staff Break Room*

No Violations Noted

Female Staff Bathroom

No Violations Noted

<i>Janitor's Closet</i> 105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, toilet paper stacked to ceiling
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, slop sink leaking
<i>Male Staff Bathroom</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 103°F at handwash sink
<i>Conference Room</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<u>J Housing Units</u>	
<u>Unit J1</u> 105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
<i>Common Area</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 30
<i>Slop Sink</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing
<i>Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 105°F at handwash sink
<i>Office</i> 105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink
<i>CO Office</i>	No Violations Noted
<i>First Tier</i>	
<i>Cells</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Two holes in ceiling in shower # 1 Maintenance: Soap scum on curtain in shower # 2 Maintenance: Wall epoxy damaged in shower # 2

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 3 and 4

Third Tier

Cells

105 CMR 451.353

Interior Maintenance: Wall vent dusty in cell # 25 and 30

Showers

105 CMR 451.123

Unable to Inspect Shower # 5 – In Use

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 6

Maintenance: Floor dirty in shower # 6

Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

J South Hallway

Staff Bathroom

105 CMR 451.123

Maintenance: Floor paint damaged

Unit J2

105 CMR 451.320*

Cell Size: Inadequate floor space in cells, cells double bunked

Common Area

105 CMR 451.350

Structural Maintenance: Window damaged near entrance

Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 105°F at handwash sink

105 CMR 451.123*

Maintenance: Floor paint damaged

CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

Unable to Inspect – Under Construction

Second Tier

Cells

No Violations Noted

<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123*	Unable to Inspect Shower # 4 and 6 – In Use Maintenance: Soap scum on curtain in shower # 5 Maintenance: Door frame rusted in shower # 5
<i>Storage Closet</i>	No Violations Noted
<i>Third Tier</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.141	Screens: Screen damaged in cell # 37
<i>Showers</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123	Maintenance: Floor dirty in shower # 7 Maintenance: Soap scum on curtain in shower # 7 and 8 Maintenance: Soap scum on walls in shower # 8
<i>Slop Sink Closet</i>	No Violations Noted
<i>Storage Closet</i>	Unable to Inspect – Locked
<i>Office</i>	Unable to Inspect – Locked
<u>Unit J3</u> 105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
<i>Common Area</i> 105 CMR 451.360	Protective Measures: Bird observed
<i>Staff Bathroom</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Floor paint damaged Maintenance: Wall paint damaged
<i>CPO Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, utensils uncovered
<i>Slop Sink Closet</i>	No Violations Noted
<i>First Tier</i>	
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 4 and 8
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Floor damaged in shower # 1 Maintenance: Soap scum on curtain in shower # 1 Maintenance: Caulking separating from wall in shower # 1 Maintenance: Door frame paint damaged in shower # 1 Maintenance: Soap scum on curtain in shower # 2 Maintenance: Caulking separating from wall in shower # 2

105 CMR 451.123	Maintenance: Curtain damaged in shower # 2
105 CMR 451.123*	Maintenance: Curtain missing in shower # 3
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain clogged in shower # 3
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 3

Second Tier

Cells

105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 26
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 28 and 30
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 24 and 25

Showers

Unable to Inspect – Under Construction

Third Tier

Cells

105 CMR 451.353	Interior Maintenance: Faceplate missing in cell # 36
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 37
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 41
105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 42 and 43

Showers

105 CMR 451.123*	Maintenance: Soap scum on walls and floor in shower # 7
105 CMR 451.123	Maintenance: Soap scum on walls and floor in shower # 8

Slop Sink Closet

Unable to Inspect – Locked

Storage Closet

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Hallway

105 CMR 451.353*	Interior Maintenance: Ceiling water damaged
105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
105 CMR 451.353	Interior Maintenance: Floor water damaged
105 CMR 451.353	Interior Maintenance: Floor tiles missing

Unit J4 - SAU

105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
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Common Area

105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 30
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Staff Bathroom

105 CMR 451.123	Maintenance: Floor paint damaged
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CPO Office

No Violations Noted

Staff Office

Unable to Inspect – Locked

First Tier*Cells*

105 CMR 451.353* Interior Maintenance: Seat missing at desk in cell # 8

Showers

105 CMR 451.123 Maintenance: Holes in wall and ceiling in shower # 1 and 2

Slop Sink

No Violations Noted

Second Tier*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 19

Showers

105 CMR 451.123 Maintenance: Soap scum on mat in shower # 3

Third Tier*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 25

Showers

No Violations Noted

Slop Sink Closet

Unable to Inspect – Locked

Storage Closet

Unable to Inspect – Locked

J5 Unit

105 CMR 451.320* Cell Size: Inadequate floor space in cells, cells double bunked

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged

CPO Office

Unable to Inspect – Locked

Slop Sink Closet

No Violations Noted

First Tier*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 6 and 11

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 14

Showers

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking
105 CMR 451.123	Maintenance: Gap between wallboard and floor tile in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on caulking in shower # 1 and 2
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Ceiling dirty in shower # 2
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 2
105 CMR 451.123*	Maintenance: Door frame paint damaged in shower # 3
105 CMR 451.123*	Maintenance: Caulking separating from wall in shower # 2 and 3

Second Tier

Cells

105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 7
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 19 and 25
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 30

Showers

105 CMR 451.123*	Maintenance: Door frame paint damaged in shower # 4 and 5
105 CMR 451.123*	Maintenance: Door frame rusted in shower in # 5
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 4 and 6
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 4 and 6
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 6 leaking

Storage Closet

Unable to Inspect – Locked

Third Tier

Cells

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 36 and 39
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 32
105 CMR 451.353	Interior Maintenance: Faceplate missing in cell # 40

Showers

105 CMR 451.123*	Maintenance: Floor epoxy deteriorated in shower # 7
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 7 and 8
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, leaking in shower # 7 and 8
105 CMR 451.123*	Maintenance: Mold on caulking in shower # 8
105 CMR 451.123*	Maintenance: Caulking damaged in shower # 8
105 CMR 451.123*	Maintenance: Floor tile damaged in shower # 8

Slop Sink

No Violations Noted

Storage Closet

No Violations Noted

Office

No Violations Noted

Hallway

Staff Bathroom

Unable to Inspect – Locked

J6 Unit

105 CMR 451.320*

Cell Size: Inadequate floor space in cells, cells double bunked

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, 1 light out

105 CMR 451.350*

Structural Maintenance: Window damaged at entrance

Staff Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Wall paint damaged

CPO Office

No Violations Noted

Staff Office

No Violations Noted

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

First Tier***Cells***

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 5

Showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 2 and 3

105 CMR 451.123*

Maintenance: Mold on caulking in shower # 2

105 CMR 451.123*

Maintenance: Door frame paint damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 3

105 CMR 451.123

Maintenance: Caulking separating from ceiling in shower # 2 and 3

Second Tier***Cells***

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 17, 24, and 29

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 25

Showers

105 CMR 451.123*

Maintenance: Mold on caulking in shower # 4

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 4, 5, and 6

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 4 and 6

105 CMR 451.123

Maintenance: Gap between floor tile and wallboard in shower # 5 and 6

105 CMR 451.123

Maintenance: Mold on caulking in shower # 6

Third Tier***Cells***

105 CMR 451.353

Interior Maintenance: Faceplate missing in cell # 40 and 42

Showers

105 CMR 451.123*	Maintenance: Door frame rusted in shower # 7 and 8
105 CMR 451.123*	Maintenance: Floor tile damaged in shower # 7 and 8
105 CMR 451.123*	Maintenance: Mold on caulking in shower # 7 and 8
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

Slop Sink Closet

Unable to Inspect – Not Used

Storage

Unable to Inspect – Not Used

Office

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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J7 Unit

Orientation Rooms

Unable to Inspect – Not Used

CO Office

Unable to Inspect – Not Used

Inmate Bathroom

Unable to Inspect – Not Used

Janitor Closet

Unable to Inspect – Locked

Needs Training Room

No Violations Noted

Health Service Unit

Female Staff Bathroom # C-121

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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Staff Break Room # C-119A

105 CMR 451.200*	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered
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Back Storage # C-120A

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

Phlebotomy Room # C-114A

No Violations Noted

Psychiatrist Office # C-113A

No Violations Noted

Nurse Practitioner's Office # C-112A

Unable to Inspect – Locked

Trauma Room # C-111A (Waste Log)

- 105 CMR 480.500(A)(4)* Procedures; Records; Record-Keeping Log: Generator had no written documentation of emergency contact information
- 105 CMR 480.500(C)* Procedures; Records; Record-Keeping Log: Generator had no written contingency plan for spills or accidents and no tools and materials to implement these procedures
- 105 CMR 480.425(A) Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form
- 105 CMR 480.500(A)(5) Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage

Exam Room/Biohazard Room # C-110A

No Violations Noted

Bathroom # C-107

No Violations Noted

Records # 109A

No Violations Noted

Janitor's Closet # 133

- 105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out
- 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not working at slop sink

Optometry Room # C-108A

Unable to Inspect – Locked

Holding Cell # 102-104

Unable to Inspect Cell # 103 and 104 – In Use
No Violations Noted

Dental Exam Room # C-129 and C-130

- 105 CMR 451.353 Interior Maintenance: Stool damaged

X-Ray Room # C-127

No Violations Noted

Med Room # C-122

Unable to Inspect – Not Used

Med Room # C-124 & C-125B

Unable to Inspect – Locked

Exam Room # C-126

No Violations Noted

Medical Record Supervisor Room # 132

No Violations Noted

Slop Sink # 133

Unable to Inspect – Locked

Medical Unit Cells

Cell # 102-112

No Violations Noted

Shower Unit

Unable to Inspect – Locked

Nurse's Control Area

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water handle leaking

Security Staff Rooms

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Protestant Chapel

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

Catholic Chapel

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

Islamic Chapel

105 CMR 451.350*

105 CMR 451.353*

105 CMR 451.353*

105 CMR 451.353*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

Interior Maintenance: Towels wrapped around columns

Interior Maintenance: Plastic tarp under skylight

Sacristy Room

No Violations Noted

L BUILDING

105 CMR 451.384

Certificate of Use and Occupancy: No current certificate of use and occupancy

Booking

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Clothing Room

No Violations Noted

<i>Offices</i>	No Violations Noted
<i>Staff Break Room</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 143 ⁰ F at handwash sink
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room/Break Room</i>	No Violations Noted
<i>Booking Room</i>	No Violations Noted
<i>Processing Room</i> 105 CMR 451.200* 105 CMR 451.350*	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered Structural Maintenance: Exterior door by Processing Room not rodent and weathertight
<i>Inmate Bathroom</i> 105 CMR 451.130* 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order Plumbing: No backflow preventer at handwash sink # 1, hose connected to sink
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i>	No Violations Noted
L1 and L2 Dorms	Unable to Inspect – Closed
Laundry 105 CMR 451.353*	Interior Maintenance: Gas meter alarm continuously beeping
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>2nd Floor</i>	No Violations Noted
<u>Modular Units</u>	Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

105 CMR 451.384 Certificate of Use and Occupancy: No current certificate of use and occupancy

Box # 1 – Storage

No Violations Noted

Box #2 – Water & Milk Refrigerator

No Violations Noted

Box # 3 – Storage

No Violations Noted

Inmate Break Room

105 CMR 451.126 Hot Water: Hot water temperature recorded at 78°F at 2-compartment sink

Chemical Storage Room # 4

No Violations Noted

Slop Sink Room

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, hot water handle leaking
105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Inmate Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 81°F at handwash sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

Freezer # 5 – Storage

No Violations Noted

Cooler # 6 – Storage

No Violations Noted

Walk-in Refrigerator # 7 – Storage

No Violations Noted

Freezer (in Walk-in Refrigerator # 7)

No Violations Noted

Freezer # 8

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

Unable to Inspect – Not Used

Break Area (by Staff Office)

No Violations Noted

Recycling Area

No Violations Noted

Inmate Bathroom
105 CMR 451.126

Hot Water: Hot water temperature recorded at 91°F at handwash sink

4-Compartment Sink

No Violations Noted

2nd Floor

Dry Goods Storage Room
105 CMR 451.350*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.350*

Structural Maintenance: Ceiling leaking throughout storage room
Interior Maintenance: Large buckets of standing water throughout room
Interior Maintenance: Ceiling paint damaged
Structural Maintenance: Skylights actively leaking

Slop Sink Room

No Violations Noted

Bathroom
105 CMR 451.126

Hot Water: Hot water temperature recorded at 100°F at handwash sink

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

TOWERS

Tower # 1

105 CMR 451.130
105 CMR 451.350
105 CMR 451.350
105 CMR 451.350
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, toilet leaking
Structural Maintenance: Window broken
Structural Maintenance: Soffit damaged outside tower
Structural Maintenance: Unfinished exposed wood damaged on exterior of tower
Interior Maintenance: Railing not secured at top of ladder

Tower # 2

105 CMR 451.353*
105 CMR 451.350*
105 CMR 451.124*
105 CMR 451.350
105 CMR 451.350

Interior Maintenance: Air conditioning unit damaged and missing cover
Structural Maintenance: Ceiling leaking from old spotlight post
Water Supply: Discolored water observed at handwash sink
Structural Maintenance: Soffit damaged outside tower
Structural Maintenance: Unfinished exposed wood on exterior of tower

Tower # 3

105 CMR 451.350*
105 CMR 451.350
105 CMR 451.353
105 CMR 451.353

Structural Maintenance: Soffit damaged outside of tower
Structural Maintenance: Unfinished exposed wood on exterior of tower
Interior Maintenance: Air conditioner not weathertight
Interior Maintenance: Air conditioner vent damaged

Tower # 4

105 CMR 451.350*	Structural Maintenance: Ceiling water damaged
105 CMR 451.141*	Screens: Screen missing
105 CMR 451.353*	Interior Maintenance: Cover to air conditioning unit missing
105 CMR 451.350*	Structural Maintenance: Soffit damaged outside of tower
105 CMR 451.350	Structural Maintenance: Unfinished exposed wood on exterior of tower
105 CMR 451.353	Interior Maintenance: Air conditioner not weathertight

Tower # 5

105 CMR 451.124	Water Supply: Discolored water observed at handwash sink
105 CMR 451.126	Hot Water: Hot water temperature recorded at 56°F at handwash sink
105 CMR 451.350	Structural Maintenance: Three windows broken
105 CMR 451.350	Structural Maintenance: Unable to open 1 window
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet not secured to wall

Tower # 6

No Violations Noted

Observations and Recommendations

1. The inmate population was 398 at the time of inspection.
2. At the time of inspection, the Staff Kitchen, Staff Dining Room, Dorm L1, and Dorm L2 were closed and not in use at the time of inspection.
3. Throughout the institution the roofs were observed to be in very poor condition. In many buildings the roofs were actively and continuously leaking causing severe water damage inside of the buildings.
4. The CSP observed the Certificate of Occupancy for the H Building, L Building and the Storehouse had expired on October 24, 2022. The regulation 105 CMR 451.384, requires each facility to have a current certificate of use and occupancy issued by the local building commissioner or inspector of buildings. The H Building, L Building and the Storehouse do not have a current certificate of occupancy. The CSP requests a copy of the current Certificate of Occupancy for these buildings once received.
5. The CSP recommends maintaining all written policies and procedures for compliance with 105 CMR 480.000 in the medical waste binder for increased ease of access.
6. During the inspection of the modular infirmary the Department observed expired certificates from the Radiation Control Program in Dental Exam Room # C-130. The Department recommends contacting the Radiation Control Program for an updated certificate and post conspicuously.
7. It was stated at the time of inspection that Former Legal Storage located in I Building will remain out-of-use until the excessive heat in this area is remedied.
8. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.
9. Building E and the Training Building outside of the facility are no longer used and was not inspected by the CSP.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Amy Medeiros". The signature is fluid and cursive, with the first name "Amy" and last name "Medeiros" clearly distinguishable.

Amy Medeiros
Environmental Health Inspector, CSP, BEH