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May 11, 2023

Patrick McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027

(electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on May 5, 2023, accompanied by Lauren Trask, Policy Compliance Coordinator. Violations noted during the inspection are listed below including 47 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Shanene Pierce

Shanene Pierce

Environmental Health Inspector, CSP, BEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Danielle Frane, Superintendent (electronic copy)
Sergeant Dave Munchbach, EHSO (electronic copy)
Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Female Bathroom

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Male Locker Room

No Violations Noted

Female Locker Room

105 CMR 451.123

Maintenance: Caulking damaged around tiles under both soap dispensers

Exercise Room

105 CMR 451.350

Structural Maintenance: Ceiling tiles water damaged

Kitchenette

No Violations Noted

Arsenal

Unable to Inspect – Locked

IT Office

Unable to Inspect – Locked

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123

Maintenance: Wall dirty behind handwash sink

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

FC 6-301.12

Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink^{PF}, no paper towels available at handwash sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet leaking

Warewash Machine Room

FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of pests, drain flies observed

Slop and Spray Area

No Violations Noted

Janitor's Closet

FC 7-102.11*

Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material^{PF}

Inmate Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Walk-In Refrigerator # 1

FC 3-302.11(A)(1)(b)

Preventing Food and Ingredient Contamination: Preventing cross contamination, ready-to-eat foods not appropriately separated from raw foods^P, eggs stored above citrus fruit

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

No Violations Noted

Walk-In Refrigerator # 3
FC 6-501.12(A)*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris on shelves

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris near condenser fans

Can Opener Table

No Violations Noted

Handwash Sink

No Violations Noted

Walk-In Freezer

No Violations Noted

Large Storage

No Violations Noted

Small Storage

No Violations Noted

Feeding Prep Area

No Violations Noted

2-Compartment Sink
FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of pests, drain flies observed

4-Compartment Sink
FC 5-202.13

Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sink^p, sprayer head sits below flood rim level of sink

Food Tray Prep Area

No Violations Noted

Office

No Violations Noted

Tool Closet

No Violations Noted

Receiving Dock

No Violations Noted

Can Room

No Violations Noted

Dumpster Area

No Violations Noted

Central Storage Area

No Violations Noted

Laundry

No Violations Noted

Inmate Bathroom

No Violations Noted

Storage Room

No Violations Noted

Chemical Storage

Chemical Room

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Standing water on floor

House 1A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Ceiling dirty near beam in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 6

105 CMR 451.123

Maintenance: Rust on floor drain in shower # 6 and 8

105 CMR 451.123

Maintenance: Threshold damaged in shower # 1 and 8

105 CMR 451.123*

Maintenance: Drain flies observed in shower # 7

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall vent dirty in cell # 34

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Ceiling dirty in shower # 3, possible mold/mildew

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123

Maintenance: Threshold damaged in shower # 1 and 5

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Walls dirty in shower # 1

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Control Bathroom

Unable to Inspect – In Use

Kitchenette Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking from pipe

Showers

105 CMR 451.123

Maintenance: Light fixture rusted in shower # 8

105 CMR 451.123*

Maintenance: Sprinkler shroud corroded in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123

Maintenance: Threshold damaged in shower # 7

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Strong odor present

Cells

105 CMR 451.321*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall vent blocked in cell # 23

Laundry Storage

105 CMR 451.353*
105 CMR 451.130
105 CMR 451.353*

Interior Maintenance: Wall vent dusty
Plumbing: Plumbing not maintained in good repair, washer # 2 leaking
Interior Maintenance: Strong odor present

Recreational Area

No Violations Noted

House 2B

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty near cell # 23

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

105 CMR 451.123

Maintenance: Wall dirty behind handwash sink

Kitchenette Area

No Violations Noted

Showers

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Laundry

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

MAT Program (Formerly House 3)

Common Area

No Violations Noted

Offices

No Violations Noted

Janitor's Closet

No Violations Noted

Slop Sink Closet

Unable to Inspect – Locked

Bathroom/Showers

Unable to Inspect – Not Used

Inmate Bathroom

No Violations Noted

Classrooms 1 & 2

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Classrooms

No Violations Noted

Library

No Violations Noted

Kitchenette

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

Religious Services

No Violations Noted

Chapel

No Violations Noted

Canteen

No Violations Noted

Video Conference Room

No Violations Noted

Offices

Unable to Inspect – Locked

Visiting*Barber Shop*

Unable to Inspect – Locked

Contact Visit

No Violations Noted

Staff Bathroom

Unable to Inspect – Locked

Non-Contact Visit

No Violations Noted

Attorney's Room

Unable to Inspect – Locked

Special Management Housing

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units

Control

No Violations Noted

Control Bathroom

105 CMR 451.123

Maintenance: Wall dirty behind handwash sink

Special Management Unit (SMU)*Kitchenette Area*

105 CMR 451.353

Interior Maintenance: Handwash sink dirty

Showers

No Violations Noted

Cells

No Violations Noted

Recreation Area

No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area

Unable to Inspect – Under Construction

Showers

105 CMR 451.123

Maintenance: Rust stains on floor around drain in shower # 3

Laundry Room

No Violations Noted

Slop Sink Closet

Unable to Inspect – Locked

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4A

Common Area

No Violations Noted

Kitchenette Area

105 CMR 451.353

Interior Maintenance: Tiles lifting from floor

Showers

No Violations Noted

Cells

No Violations Noted

Case Worker's Office

No Violations Noted

Supply Closet

No Violations Noted

Recreational Area

No Violations Noted

Unit 4B

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty near cell # 23

Kitchenette Area

105 CMR 451.126

Hot Water: Hot water temperature recorded at 102°F

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Showers

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, and 5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Floor dirty near partition supports in shower # 5

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 19

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 11

105 CMR 451.353

Interior Maintenance: Window dirty in cell # 11, possible mold/mildew

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Medical

Waiting Area

No Violations Noted

Medical Waste Storage

Unable to Inspect – Locked

Female Staff Bathroom

No Violations Noted

Inmate Bathroom # 1

No Violations Noted

Male Staff Bathroom

No Violations Noted

Water Fountain

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water fountain clogged

Cleaning Supply Closet

No Violations Noted

Room # 9

No Violations Noted

<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	Unable to Inspect – Locked
<i>Nursing Office/Exam Room</i> 105 CMR 451.353	Interior Maintenance: Upholstery damaged on exam chair
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i>	No Violations Noted
<i>Room # 1</i> 105 CMR 451.353	Interior Maintenance: Wall dirty
<i>Linen Closet</i>	Unable to Inspect – Locked
<i>Handicapped Shower</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Ceiling vent dusty Maintenance: Soap scum on walls Maintenance: Soap scum on floor Maintenance: Walls tiles dirty, possible mold/mildew Maintenance: Ceiling tiles dirty, possible mold/mildew
<i>Offices</i>	No Violations Noted
<i>Dental</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking
Medical Trailer Structural 105 CMR 451.350 105 CMR 451.353	Structural Maintenance: Wall water damaged in ASD Office Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office

Intake

Property Room

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Small Property Room

No Violations Noted

Inmate Records

No Violations Noted

Changing Room

No Violations Noted

Shower

No Violations Noted

Large Holding Cell

No Violations Noted

Booking Area

No Violations Noted

Staff Bathroom

No Violations Noted

Holding Cells

No Violations Noted

Offices

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

105 CMR 451.353*

105 CMR 451.350

Interior Maintenance: Bottom of egress door rusted

Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2

105 CMR 451.123

Maintenance: Standing water on floor in stall # 2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123*

Maintenance: Strong odor present

North Wing (Closed)

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

Break Room

No Violations Noted

First Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123

Maintenance: Holes in wall in shower # 1

105 CMR 451.123

Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Ceiling dirty, possible mold/mildew in shower # 1 and 3

105 CMR 451.123*

Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123*

Maintenance: Access panel not secured to ceiling in toilet stall # 1

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom/showers

105 CMR 451.123

Maintenance: Strong odor present

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

MAIN AREA

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

No Violations Noted

Gym Area

No Violations Noted

Classroom/Library

No Violations Noted

GARAGE

Unable to Inspect – Locked

Observations and Recommendations

1. The inmate population was 317 at the time of inspection.
2. During the inspection the CSP observed deteriorating conditions within the Medical Trailer including water damaged and mold covered wall paneling and uneven flooring. Due to the uneven flooring, office desks and file cabinet drawers can no longer stay closed. The CSP requests confirmation that the Medical Trailer is structural sound and safe for use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Shanene Pierce
Environmental Health Inspector, CSP, BEH