



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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May 26, 2023

Joann Lynds, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742 (electronic copy)

Re: Plan of Correction – MCI Concord

Dear Superintendent Lynds:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on March 27 and 28, 2023. After review, the CSP finds the plan appropriately addresses all the violations noted in the report with the following exceptions:

1. Your Plan of Correction (POC) states that you will contact the roofer from MCI Norfolk to assist in roof repairs by May 30, 2023 for the leaking ceiling within BAU. Please provide the anticipated date of correction for the leaking ceilings.
2. While the CSP understands you do not have control over DCAMM's allotment of funds, we cannot approve any item that does not identify a reasonable time frame for repair. Your POC does not provide a date of completion for work which requires DCAMM funding for:
 - a. The leaking ceiling above Control near food preparation areas in D Building; and
 - b. Ceiling leaking in the D Building Office.

The CSP remains concerned with the uncorrected violations and asks you to provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff. In addition, we ask to be kept apprised of the DCAMM funding progress.

3. Your POC states that the damaged floor throughout the Food Service Area and Mechanical Warewashing Room has received a quote for repairs and has been placed on the "Urgent Capital Needs List" as well as interim measures you have implemented to ensure the health and safety of inmates and staff. While the CSP recognizes the complexities of managerial and budgetary constraints, we cannot approve any items that do not identify a reasonable time frame for repair. The CSP remains concerned with the violations noted regarding the damaged floor in the Food Service Area and Mechanical Warewashing Room and asks you provide an anticipated date of correction. In addition, we ask to be kept apprised of the capital funding progress.
4. Your POC did not provide a timeframe for obtaining an occupancy permit for H Building, L Building, and the Store House. The CSP remains concerned and requests to be apprised of subsequent inspections and issuance of the occupancy permits.

5. Please provide the corrective actions and estimated dates of repair for the following violations that were not appropriately addressed:
 - a. The excessive ice build-up on the floor and food boxes in Freezer # 6 in D Building;
 - b. The out-of-order water bubbler near the female staff bathroom in H Building;
 - c. The excessive cold water pressure in the Staff Bathroom (across from Waiting Area) in Phase II Mental Health;
 - d. The bird in Unit J3; and
 - e. The mold on caulking in shower # 8 on the Third Tier of J5 Unit.
6. In regard to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
 Nalina Narain, Director, BEH
 Steven Hughes, Director, CSP, BEH
 Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
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 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)