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December 4, 2023

Patrick McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027

(electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on December 1, 2023 accompanied by Lauren Trask, Policy Compliance Coordinator. Violations noted during the inspection are listed below including 77 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Hannah LeBeau
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Danielle Frane, Superintendent (electronic copy)
Sergeant Dave Munchbach, EHSO (electronic copy)
Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom
105 CMR 451.123

Maintenance: Floor dirty

Janitor's Closet

No Violations Noted

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Male Locker Room
105 CMR 451.123

Maintenance: Floor surface damaged

Female Locker Room
105 CMR 451.123*
105 CMR 451.123

Maintenance: Caulking damaged around tiles under both soap dispensers

Maintenance: Ceiling dirty around vent

Exercise Room
105 CMR 451.350*

Structural Maintenance: Ceiling tiles water damaged

Kitchenette

No Violations Noted

Arsenal

Unable to Inspect – Locked

IT Office

No Violations Noted

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123*

Maintenance: Wall dirty behind handwash sink

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to handwash sink

Warewash Machine Room

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, thermometer not appropriately calibrated at warewash machine

Slop and Spray Area

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer hose leaking

Janitor's Closet

FC 6-501.16

Maintenance and Operation: Premises, Structure, Attachments, and Fixtures – Methods; Dirty mop water left in bucket

Inmate Bathroom

No Violations Noted

Walk-In Refrigerator # 1

FC 3-501.17(B)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded^{Pf}, dates missing on milk

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2
FC 3-501.17(B)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded^{Pf}, dates missing on bacon

Walk-In Refrigerator # 3
FC 3-501.17(B)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded^{Pf}, dates missing on bacon

Can Opener Table

No Violations Noted

Handwash Sink

No Violations Noted

Walk-In Freezer
FC 3-302.11(A)(4)

Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, bags of frozen food not closed appropriately

Large Storage

No Violations Noted

Small Storage

No Violations Noted

Feeding Prep Area
FC 4-903.11(B)(1)

Protection of Clean Items, Storing: Pans not stored in a self-draining position

2-Compartment Sink

No Violations Noted

4-Compartment Sink
FC 5-202.13*

Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sink^P, sprayer head sits below flood rim level of sink

Food Tray Prep Area
FC 4-903.11(B)(1)
FC 6-501.12(A)

Protection of Clean Items, Storing: Trays not stored in a self-draining position
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling vent blocked

FC 6-501.11

Office

No Violations Noted

Tool Closet

No Violations Noted

Receiving Dock

No Violations Noted

<i>Can Room</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<u>Central Storage Area</u>	No Violations Noted
<u>Laundry</u>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, washer # 2 out-of-order
<i>Inmate Bathroom</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
Chemical Storage	
<i>Chemical Room</i>	No Violations Noted
<i>Bathroom</i>	
105 CMR 451.123	Maintenance: Floor dirty
<u>House 1A</u>	
<i>Control</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Kitchenette Area</i>	No Violations Noted
<i>Showers</i>	
105 CMR 451.123*	Maintenance: Ceiling dirty near beam in shower # 2
105 CMR 451.123*	Maintenance: Rust on floor drain in shower # 6 and 8
105 CMR 451.123*	Maintenance: Threshold damaged in shower # 8
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 6 and 7
105 CMR 451.123	Maintenance: Sprinkler shroud rusted in shower # 6
105 CMR 451.123	Maintenance: Light fixture rusted in shower # 6
<i>Janitor's Closet</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged
105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Cells</i>	
105 CMR 451.321*	Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*	Maintenance: Ceiling dirty in shower # 3
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4
105 CMR 451.123*	Maintenance: Threshold damaged in shower # 1 and 5
105 CMR 451.123*	Maintenance: Ceiling vent dusty in shower # 4 and 6
105 CMR 451.123	Maintenance: Drain flies observed in shower # 1, 3, 4, 5, and 6
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 1, 2, 3, 4, 5, 6, 7, and 8
105 CMR 451.123	Maintenance: Light fixture rusted in shower # 1, 3, 4, and 5
105 CMR 451.123	Maintenance: Threshold damaged in shower # 2, 3, 4, 6, 7, and 8
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 3
105 CMR 451.123	Maintenance: Sprinkler shroud rusted in shower # 7
105 CMR 451.123	Maintenance: Ceiling dirty outside showers

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
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Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink leaking from pipe
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Showers

105 CMR 451.123*	Maintenance: Light fixture rusted in shower # 8
105 CMR 451.123*	Maintenance: Sprinkler shroud corroded in shower # 1
105 CMR 451.123*	Maintenance: Threshold damaged in shower # 7
105 CMR 451.123	Maintenance: Threshold damaged in shower # 3 and 8
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 3
105 CMR 451.123	Maintenance: Shower # 5 out-of-order

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350	Structural Maintenance: Window leaking in cell # 3 and 5
105 CMR 451.353	Interior Maintenance: Mold on window frame in cell # 3 and 5

Laundry Storage

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, washer # 2 leaking
105 CMR 451.353*	Interior Maintenance: Wall vent dusty
105 CMR 451.353*	Interior Maintenance: Strong odor present
105 CMR 451.353	Interior Maintenance: Floor damaged

Recreational Area

No Violations Noted

House 2B

Common Area

No Violations Noted

Control

No Violations Noted

Case Worker's Office

105 CMR 451.353	Interior Maintenance: Ceiling damaged
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Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 2 and 3

Janitor's Closet

105 CMR 451.353*	Interior Maintenance: Wet mop stored in bucket
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Laundry

105 CMR 451.353	Interior Maintenance: Floor damaged
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Cells

105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
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Recreational Area

No Violations Noted

MAT Program (Formerly House 3)

Common Area

No Violations Noted

Offices

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Slop Sink Closet

Unable to Inspect – Locked

Bathroom/showers

Unable to Inspect – Not Used

Inmate Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Classrooms 1 & 2

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
Religious Services	No Violations Noted
<i>Chapel</i>	No Violations Noted
Canteen	No Violations Noted
Video Conference Room	No Violations Noted
Offices	Unable to Inspect – Locked
<u>Visiting</u>	
<i>Barber Shop</i>	Unable to Inspect – Locked
<i>Contact Visit</i>	No Violations Noted
<i>Staff Bathroom</i>	Unable to Inspect – Locked
<i>Non-Contact Visit</i>	No Violations Noted
<i>Attorney's Room</i>	Unable to Inspect – Locked
<u>Special Management Housing</u>	
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units
Control	No Violations Noted
<i>Control Bathroom</i>	
105 CMR 451.123*	Maintenance: Wall dirty behind handwash sink
105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
Special Management Unit (SMU)	
<i>Kitchenette Area</i>	
105 CMR 451.353*	Interior Maintenance: Handwash sink dirty
451-23(2)-Norfolk-Dedham-Report 12-4-23	

Showers

105 CMR 451.123 Maintenance: Walls dirty in shower # 2

Cells

No Violations Noted

Recreation Area

No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Rust stains on floor around drain in shower # 3
105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Mold observed on walls in shower # 1, 2, and 3

Laundry Room

No Violations Noted

Slop Sink Closet

No Violations Noted

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells
105 CMR 451.353 Interior Maintenance: Wall vent rusted in cell # 9

Recreational Area

No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4A

Common Area

No Violations Noted

Kitchenette Area

105 CMR 451.353* Interior Maintenance: Tiles lifting from floor

Showers

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Light fixture rusted in shower # 1 and 2

Cells

No Violations Noted

Case Worker's Office

No Violations Noted

Supply Closet

No Violations Noted

Recreational Area

No Violations Noted

Unit 4B

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty near cell # 23

Kitchenette Area

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Mop stored upside down

Showers

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123*

Maintenance: Floor dirty near partition supports in shower # 5

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

105 CMR 451.123

Maintenance: Walls dirty in shower # 1

Cells

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 11

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Medical

Waiting Area

No Violations Noted

Medical Waste Storage

No Violations Noted

Female Staff Bathroom

No Violations Noted

<i>Inmate Bathroom # 1</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Water Fountain</i>	No Violations Noted
<i>Cleaning Supply Closet</i>	No Violations Noted
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	Unable to Inspect – Locked
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i> 105 CMR 451.117 105 CMR 451.353	Toilet Fixtures: Toilet fixture dirty Interior Maintenance: Bed rusted
<i>Room # 1</i> 105 CMR 451.130 105 CMR 451.353*	Plumbing: Plumbing not maintained in good repair, toilet clogged Interior Maintenance: Walls dirty
<i>Linen Closet</i>	Unable to Inspect – Locked
<i>Handicapped Shower</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Ceiling vent dusty Maintenance: Soap scum on walls Maintenance: Soap scum on floor Maintenance: Walls tiles dirty Maintenance: Ceiling tiles dirty

Offices

No Violations Noted

Dental

No Violations Noted

Medical Trailer

105 CMR 451.350*

Structural Maintenance: Wall water damaged in ASD Office

105 CMR 451.353*

Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office

Intake

Property Room

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Mop stored upside down

Small Property Room

No Violations Noted

Inmate Records

No Violations Noted

Changing Room

No Violations Noted

Shower

No Violations Noted

Large Holding Cell

No Violations Noted

Booking Area

No Violations Noted

Staff Bathroom

No Violations Noted

Holding Cells

No Violations Noted

Offices

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

105 CMR 451.350*

Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight

105 CMR 451.353*

Interior Maintenance: Bottom of egress door rusted

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123*

Maintenance: Strong odor present

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

North Wing (Closed)

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

Break Room

No Violations Noted

First Floor

South Wing

Main Area

105 CMR 451.353

Interior Maintenance: Ceiling vent dirty

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.123*

Maintenance: Holes in wall in shower # 1

105 CMR 451.123*

Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Mold on ceiling in shower # 1 and 3

105 CMR 451.123*

Maintenance: Mold on wall tile grout in shower # 1-3

105 CMR 451.123*

Maintenance: Access panel not secured to ceiling in toilet stall # 1

105 CMR 451.123

Maintenance: Mold on ceiling in shower # 2

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom/showers

Unable to Inspect – Not in Use

MAIN AREA

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

No Violations Noted

Gym Area

No Violations Noted

Classroom/Library

No Violations Noted

GARAGE

No Violations Noted

Observations and Recommendations

1. The inmate population was 361 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink that reads "Hannah LeBeau". The signature is written in a cursive, flowing style.

Hannah LeBeau
Environmental Health Inspector, CSP, BCEH