

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-6000

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

March 12, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Lieutenant Faith Menard, Environmental Health and Safety Officer (electronic copy)

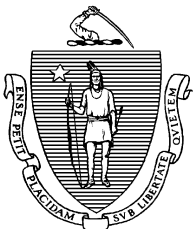
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Western Massachusetts Women's Correctional Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Thomas Murphy
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Lisa Sanders, RS, CHO, Health Director, Chicopee Health Department (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Colleen Stocks, Superintendent (electronic copy)



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January 17, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013

(electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health's, Bureau of Climate and Environmental Health (BCEH) reorganized and consolidated its seven programs into six divisions. The Community Sanitation Program is now the Division of Environmental Health Regulations and Standards (EHRS). Our division continues to support correctional facilities and has added expertise for indoor air quality assessments for schools and other municipal and state facilities. EHRS also used this opportunity to revise and update the format of the correctional bi-annual inspection reports. This revised format clarifies new and repeat deficiencies outlined in regulation 105 CMR 451.000 and organizes deficiencies based on the 451.100, 451.200 and 451.300 series of provisions, as well as other conditions that may constitute a threat to health and safety.

Throughout this process we understand there has been a delay in receiving your inspection report and we appreciate your patience and understanding as we finalize the new report template. As you receive your reports, please feel free to contact me if you have any questions or concerns.

Sincerely,

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH



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January 17, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Women's Correctional Center on November 12, 2024, accompanied by Lieutenant Faith Menard, Environmental Health and Safety Officer (EHSO), Lieutenant Michael Manning, EHSO, and Officer James Nepl, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 16 total deficiencies: 7 deficiencies under the Required Standards (.100 and .200 series), 7 deficiencies under the Recommended Standards (.300 series), and 2 repeat deficiencies under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

7 new deficiencies were found during the inspection:

1.	SUPPORT SERVICES	Security Management	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	
2.	VISITING AREA	Bathroom # AA-267	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink	
3.	HOUSING	Unit 1A	Upper Showers # HOA-216	105 CMR 451.123	Maintenance: Ceiling paint damaged outside showers
4.	HOUSING	Unit 1B	Cells	105 CMR 451.103	Mattresses: Mattress damaged in cell # 18
5.	KITCHEN	Dry Storage	105 CMR 451.200	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container. Standard found in 105 CMR 590; FC 3-304.12(B).	Corrected On-site
6.	KITCHEN	3-Compartment Sink	105 CMR 451.200	Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940(Pf), sanitizing concentration too strong. Standard found in 105 CMR 590; FC 7-204.11(A).	
7.	KITCHEN	Spice Cage	105 CMR 451.200	Operational Supplies and Applications, Presence and Use: Poisonous/toxic material applied in a manner that constitutes a hazard to employees or other persons (Pf), CO2 tank not secured. Standard found in 105 CMR 590; FC 7-202.12(B)(1).	

Deficiencies under the Recommended Standards (.300 series)

7 new deficiencies and 2 repeat deficiency (indicated by an *) were found during the inspection:

1.	INTAKE	Cells # 1-3	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty in cell # 1 and 2	
2.	HOUSING	Unit 1B	Sub-Day Room # HOB-113A (Cells # 1-4)	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1 and 2
3.	HOUSING	Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 16
4.	HOUSING	Unit 3A	Sub-Day Room # HAS-105	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 12
5.	HOUSING	Unit 3A	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 2
6.	HOUSING	Unit 3B	Janitor's Closet # HSB-103	105 CMR 451.353	Interior Maintenance: Wet mop not hung properly to dry
7.	HOUSING	Unit 3B	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 5

SECTION 2: Areas Found to be in Compliance

EHRS inspected 198 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS inspected all areas of the facility.

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 139 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#), it is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Thomas F. Murphy
Environmental Analyst, EHRS, BCEH



Commonwealth of Massachusetts
Hampden County Sheriff's Department



Western Massachusetts Regional Women's Correctional Center

Sheriff of Hampshire County
Patrick Cahillane
Sheriff of Worcester County
Lewis Evangelidis

Sheriff of Hampden County
Nicholas Cocchi

Sheriff of Berkshire County
Thomas Bowler
Sheriff of Franklin County
Christopher J. Donelan

February 7, 2025

Thomas F. Murphy
Environmental Analyst III
Division of Environmental Health Regulations and Standards
Massachusetts Department of Public Health
Bureau of Climate and Environmental Health
DPH Marlborough Office, 67 Forest Street
Marlborough, MA 01752
Cell Phone: (978) 460-7033
thomas.f.murphy@mass.gov

RE: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facility

Dear Mr. Thomas Murphy:

In response to the Department of Public Health Inspection conducted on November 20, 2024 at the Hampden County Sheriff's Office and Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Office and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.


Sincerely,

Nicholas Cocchi

Sheriff

Enclosure

cc: Robert Goldstein, M.D., Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kate Walsh, Secretary, Executive Office of Health and Human Services
Carol A. Mici, Commissioner, DOC
Terrence Reidy, Secretary, EOPSS
Timothy Gotovich, Director, Policy Development and Compliance Unit
Michael Colbert, Superintendent
Michael Manning, Lieutenant, Environmental Health, Fire and Safety Officer
Benjamin Mastay, Standards Security Manager
Paula Matusik, Public Health Coordinator, Ludlow Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate

Signed  Dated: 2/4/2025


Sheriff Nicholas Cocchi

Signed  Dated: 2/4/2025

Assistant Superintendent Colleen Stocks

Signed  Dated: 2/6/2025

Standard & Training Coordinator Tina Mateus

Signed  Dated: 2/4/25

Lieutenant Faith V. Menard, EHFSO



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January 17, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Women's Correctional Center on November 12, 2024, accompanied by Lieutenant Faith Menard, Environmental Health and Safety Officer (EHSO), Lieutenant Michael Manning, EHSO, and Officer James Nepl, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 16 total deficiencies: 7 deficiencies under the Required Standards (.100 and .200 series), 7 deficiencies under the Recommended Standards (.300 series), and 2 repeat deficiencies under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

7 new deficiencies were found during the inspection:

1.	SUPPORT SERVICES	Security Management		105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty <i>Corrected 11/20: cleaned, staff reminded to cover food & clean up after themselves.</i>
2.	VISITING AREA	Bathroom # AA-267		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink <i>Corrected 11/20: Paper towels added to dispenser</i>
3.	HOUSING	Unit 1A	Upper Showers # HOA-216	105 CMR 451.123	Maintenance: Ceiling paint damaged outside showers <i>To be corrected by 2/28, awaiting paint order.</i>
4.	HOUSING	Unit 1B	Cells	105 CMR 451.103	Mattresses: Mattress damaged in cell # 18 <i>Corrected 11/20: discarded, replaced with new mattress.</i>
5.	KITCHEN	Dry Storage		105 CMR 451.200	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container. Standard found in 105 CMR 590; FC 3-304.12(B). Corrected On-site
6.	KITCHEN	3-Compartment Sink		105 CMR 451.200	Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940(Pf), sanitizing concentration too strong. Standard found in 105 CMR 590; FC 7-204.11(A). <i>Corrected 11/20: Sunburst tech. adjusted chemical to 200PPM.</i>
7.	KITCHEN	Spice Cage		105 CMR 451.200	Operational Supplies and Applications, Presence and Use: Poisonous/toxic material applied in a manner that constitutes a hazard to employees or other persons (Pf), CO2 tank not secured. Standard found in 105 CMR 590; FC 7-202.12(B)(1). <i>Corrected 12/2: cable threaded through CO2 canisters, padlocked to fencing.</i>

Deficiencies under the Recommended Standards (.300 series)

7 new deficiencies and 2 repeat deficiency (indicated by an *) were found during the inspection:

1.	INTAKE	Cells # 1-3		105 CMR 451.353	Interior Maintenance: Ceiling vent dusty in cell # 1 and 2 Corrected 11/20: vents cleaned of dust, staff reminded to keep vents clean.
2.	HOUSING	Unit 1B	Sub-Day Room #	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in

			HOB-113A (Cells # 1-4)		cell # 1 and 2 To be corrected by 2/28: Cells occupied/unit full, need cells empty for 72 hrs. for floor to cure.
3.	HOUSING	Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 16 Corrected 11/20: Vent cleared of obstruction, inmates reminded to keep vents clear.
4.	HOUSING	Unit 3A	Sub-Day Room # HAS-105	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 12 Corrected 11/20: Vent cleared of obstruction, inmates reminded to keep vents clear.
5.	HOUSING	Unit 3A	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 2 Corrected 11/20: Vent cleared of obstruction, inmates reminded to keep vents clear.
6.	HOUSING	Unit 3B	Janitor's Closet # HSB-103	105 CMR 451.353	Interior Maintenance: Wet mop not hung properly to dry Corrected 11/20: Mop removed bucket and hung to correctly air dry. Inmates reminded to hang mop after use.
7.	HOUSING	Unit 3B	Cells	105 CMR 451.353	Interior Maintenance: Vent blocked in cell # 5 Corrected 11/20: Vent cleared of obstruction, inmates reminded to keep vents clear.

SECTION 2: Areas Found to be in Compliance

EHRIS inspected 198 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRIS did not inspect

EHRIS inspected all areas of the facility.

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

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5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 139 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#), it is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

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- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Thomas F. Murphy
Environmental Analyst, EHRS, BCEH



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February 18, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Plan of Correction – Western Massachusetts Women's Correctional Center, Chicopee

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to an inspection on November 20, 2024. After review, the EHRS finds the plan addresses all the deficiencies noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink, appearing to read "Thomas Murphy".

Thomas Murphy
Environmental Analyst, EHRS, BCEH

cc: Colleen Stocks, Superintendent (electronic copy)
Lieutenant Faith Menard, Environmental Health and Safety Officer (electronic copy)