

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-6000

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

March 12, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Diane Bator, Standards and Training Coordinator (electronic copy)

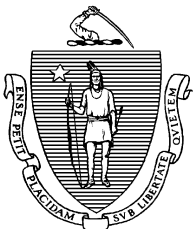
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Western Massachusetts Recovery and Wellness Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Thomas Murphy
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Helen R. Caulton Harris, Commissioner, Springfield Health & Human Services (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Anthony Scibelli, Superintendent (electronic copy)



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January 17, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health's, Bureau of Climate and Environmental Health (BCEH) reorganized and consolidated its seven programs into six divisions. The Community Sanitation Program is now the Division of Environmental Health Regulations and Standards (EHRS). Our division continues to support correctional facilities and has added expertise for indoor air quality assessments for schools and other municipal and state facilities. EHRS also used this opportunity to revise and update the format of the correctional bi-annual inspection reports. This revised format clarifies new and repeat deficiencies outlined in regulation 105 CMR 451.000 and organizes deficiencies based on the 451.100, 451.200 and 451.300 series of provisions, as well as other conditions that may constitute a threat to health and safety.

Throughout this process we understand there has been a delay in receiving your inspection report and we appreciate your patience and understanding as we finalize the new report template. As you receive your reports, please feel free to contact me if you have any questions or concerns.

Sincerely,

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH



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January 17, 2025

Nicholas, Cocchi
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on November, 22, 2024 accompanied by Diane Bator, Standards and Training Coordinator, Lieutenant Michael Manning, Environmental Health and Safety Officer (EHSO), and Officer James Nepl, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 24 total deficiencies: 17 deficiencies under the Required Standards (.100 and .200 series), 3 repeat deficiencies under the Required Standards, 3 deficiencies under the Recommended Standards (.300series), and 1 repeat deficiency under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

17 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1.	HOUSING	1st Floor	Day Room	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 135°F at handwash sink
2.	HOUSING	1st Floor	Resident's Bathroom # 124	105 CMR 451.130*	Hot Water: Shower water temperature 121°F in shower # 4
3.	HOUSING	2nd Floor/Women's Unit	Room # 208	105 CMR 451.103	Mattresses: Mattress damaged
4.	HOUSING	2nd Floor/Women's Unit	Room # 214	105 CMR 451.103	Mattresses: Mattress damaged
5.	HOUSING	3rd Floor	Resident's Bathroom # 321	105 CMR 451.130*	Hot Water: Shower water temperature 123°F at shower # 4
6.	HOUSING	3rd Floor	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 2, 3, and 5
7.	HOUSING	3rd Floor	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Soap scum on floors in shower # 1, 2, 3, 4, and 5
8.	HOUSING	3rd Floor	Resident's Bathroom # 336	105 CMR 451.130	Hot Water: Shower water temperature 124°F at shower # 5
9.	HOUSING	3rd Floor	Room # 313	105 CMR 451.103	Mattresses: Mattress damaged
10.	HOUSING	3rd Floor	Room # 325	105 CMR 451.103	Mattresses: Mattress damaged
11.	KITCHEN	Dining Hall	Staff Break Room # 20	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary; interior of microwave oven dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
12.	KITCHEN	Dishwashing Area		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, dish washing machine leaking. Standard found in 105 CMR 590; FC 6-501.11.
13.	KITCHEN	Handwash Sink (near Reach-in-Cooler)		105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 134°F at handwash sink

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	HOUSING	1st Floor	Room # 112	105 CMR 451.353	Interior Maintenance: Wall damaged
2.	HOUSING	3rd Floor	Janitor's Closet # 331	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
3.	HOUSING	3rd Floor	Offices # 338/340/341	105 CMR 451.353	Interior Maintenance: Carpet tiles missing in office # 338

4.	HOUSING	3rd Floor	Room # 308	105 CMR 451.353*	Interior Maintenance: Wall surface damaged
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SECTION 2: Areas Found to be in Compliance

EHRS inspected 102 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 5 areas of the facility because they were either in use, locked, or under construction.

1.	2nd Floor/Women's Unit	Resident's Bathroom # 222	Unable to Inspect Shower # 1-5 - Under Construction
2.	2nd Floor/Women's Unit	Resident's Bathroom # 238	Unable to Inspect - In Use
3.	2nd Floor/Women's Unit	Room # 213	Unable to Inspect - In Use
4.	2nd Floor/Women's Unit	Room # 215	Unable to Inspect - In Use
5.	Nurse's Exam Room # 137		Unable to Inspect - In Use

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 84 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#), it is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

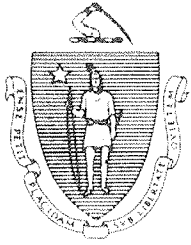


Thomas F. Murphy
Environmental Analyst, EHRS, BCEH

THE COMMONWEALTH OF MASSACHUSETTS

**HAMPDEN COUNTY SHERIFF'S DEPARTMENT
AND CORRECTIONAL CENTER**

Western Massachusetts Recovery and Wellness Center



*Sheriff of Berkshire County
Thomas Bowler*

*Sheriff of Hampden County
Nicholas Cocchi*

*Sheriff of Franklin County
Christopher J. Donelan*

*Sheriff of Hampshire County
Patrick Cahillane*

*Sheriff of Worcester County
Lewis Evangelidis*

January 24, 2025

Thomas F. Murphy
Environmental Analyst III
Division of Environmental Health, Regulations and Standards
Massachusetts Department of Public Health
Bureau of Climate and Environmental Health
DPH Marlborough Office, 67 Forest Street
Marlborough, MA 01752

Dear Mr. Murphy,

Enclosed is the Western Massachusetts Recovery and Wellness Center's corrective action response to the inspection report dated January 17th, 2025.

Attached is the corrective action page addressing the areas in need of attention.

We request that you respond in writing, that our response has been favorably reviewed and accepted by your office.

If there are any questions or concerns regarding this response, please do not hesitate to contact me at the number listed below.

Sincerely,

A handwritten signature in cursive script that reads "Sara Costa".

Sara Costa
Director
Western Massachusetts Recovery and Wellness Center

(413) 886-0110 ext. 3133



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January 17, 2025

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Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on November, 22, 2024 accompanied by Diane Bator, Standards and Training Coordinator, Lieutenant Michael Manning, Environmental Health and Safety Officer (EHSO), and Officer James Nepl, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 24 total deficiencies: 17 deficiencies under the Required Standards (.100 and .200 series), 3 repeat deficiencies under the Required Standards, 3 deficiencies under the Recommended Standards (.300series), and 1 repeat deficiency under the Recommended Standards.

Overview

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Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

17 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1.	HOUSING	1st Floor	Day Room	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 135°F at hand wash sink- Maintenance Supervisor Steve Sabol adjusted the water temperature to 115 degrees Fahrenheit upon citation.
2.	HOUSING	1st Floor	Resident's Bathroom # 124	105 CMR 451.130*	Hot Water: Shower water temperature 121°F in shower # 4- Water temperature adjusted by the Maintenance Supervisor to 100 degrees Fahrenheit upon citation.
3.	HOUSING	2nd Floor/Women's Unit	Room # 208	105 CMR 451.103	Mattresses: Mattress damaged- Mattress removed by the Maintenance Supervisor upon citation.
4.	HOUSING	2nd Floor/Women's Unit	Room # 214	105 CMR 451.103	Mattresses: Mattress damaged - Mattress removed by the Maintenance Supervisor upon citation.
5.	HOUSING	3rd Floor	Resident's Bathroom # 321	105 CMR 451.130*	Hot Water: Shower water temperature 123°F at shower # 4- Water temperature adjusted by the Maintenance Supervisor to 100 degrees Fahrenheit upon citation.
6.	HOUSING	3rd Floor	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 2, 3, and 5- Bathrooms are scheduled for renovations by the landlord. Estimated starting date is 2/1/2025. Estimated completion date is 2/25/25. During the construction time the residents will be able to use another bathroom.
7.	HOUSING	3rd Floor	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Soap scum on floors in shower # 1, 2, 3, 4, and 5- Bathrooms are scheduled for renovations by the landlord. Estimated starting date is 2/1/2025. Estimated completion date is 2/25/25. During the construction time the residents will be able to use another bathroom.
8.	HOUSING	3rd Floor	Resident's Bathroom #	105 CMR 451.130	Hot Water: Shower water

			336		temperature 124°F at shower # 5- Water temperature were adjusted by the Maintenance Supervisor to 100 degrees Fahrenheit upon citation.
9.	HOUSING	3rd Floor	Room # 313	105 CMR 451.103	Mattresses: Mattress damaged- Mattress removed by the Maintenance Supervisor upon citation.
10.	HOUSING	3rd Floor	Room # 325	105 CMR 451.103	Mattresses: Mattress damaged- Mattress removed by the Maintenance Supervisor upon citation.
11.	KITCHEN	Dining Hall	Staff Break Room # 20	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary; interior of microwave oven dirty. Standard found in 105 CMR 590; FC 6-501.12(A). - Cleaned and disinfected on 1/21/25 by the assigned maintenance worker.
12.	KITCHEN	Dishwashing Area		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, dish washing machine leaking. Standard found in 105 CMR 590; FC 6-501.11.- Dish washing machine has since been repaired by a licensed facility plumber. Completed by 12/18/24.
13.	KITCHEN	Handwash Sink (near Reach-in- Cooler)		105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 134°F at handwash sink - Maintenance Supervisor Steve Sabol adjusted the water temperature to 115 degrees Fahrenheit upon citation.

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	HOUSING	1st Floor	Room # 112	105 CMR 451.353	Interior Maintenance: Wall damaged- Wall repaired by maintenance workers. Completed by 1/7/25.
2.	HOUSING	3rd Floor	Janitor's Closet # 331	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged-Ceiling tiles repaired by 1/24/25 by maintenance worker.
3.	HOUSING	3rd Floor	Offices # 338/340/341	105 CMR 451.353	Interior Maintenance: Carpet tiles missing in office # 338-Office is under construction/remodeling by landlords contractor. Projected completion date is

2/21/25.

4.	HOUSING	3rd Floor	Room # 308	105 CMR 451.353*	Interior Maintenance: Wall surface damaged- Wall repaired by maintenance worker by 1/24/25.
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SECTION 2: Areas Found to be in Compliance

EHRS inspected 102 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 5 areas of the facility because they were either in use, locked, or under construction.

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SECTION 5: Observations and Recommendations

1. The inmate population was 84 at the time of inspection.

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- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,





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February 18, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Plan of Correction – Western Massachusetts Recovery and Wellness Center, Springfield

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to an inspection on November 22, 2024. After review, the EHRS finds the plan addresses all the deficiencies noted.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink, appearing to read "Thomas Murphy".

Thomas Murphy
Environmental Analyst, EHRS, BCEH

cc: Anthony Scibelli, Superintendent
Diane Bator, Standards and Training Coordinator

(electronic copy)
(electronic copy)