



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-6000

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 6, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Faith Menard, Environmental Health and Safety Officer (electronic copy)

Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for the Western Massachusetts Women's Correctional Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Shawna Brechbill
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Lisa Sanders, Health Director, Chicopee Health Department (electronic copy)
Coleen Stocks, Superintendent (electronic copy)



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April 17, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Women's Correctional Center on April 14, 2025, accompanied by Lt. Faith Menard, Environmental Health and Safety Officer (EHSO), in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 31 total deficiencies: 10 deficiencies under the Required Standards (.100 and .200 series), 1 repeat deficiency under the Required Standards, 16 deficiencies under the Recommended Standards (.300 series), 3 repeat deficiencies under the Recommended Standards, and 1 deficiency under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

10 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Central Control	Break Room	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
2.	Visiting Area	Inmate Bathroom # AA-255	105 CMR 451.123	Maintenance: Strong foul odor in bathroom
3.	Support Services	Security Management	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
4.	Support Services	Security Management	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator **Corrected On-Site**
5.	Support Services	Staff Bathroom # AA-227	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 136°F at handwash sink
6.	Kitchen	Meat Refrigerator	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, Meat Refrigerator out of order. Standard found in 105 CMR 590; FC 4-501.11(A).
7.	Kitchen	3-Compartment Sink	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking at middle sink. Standard found in 105 CMR 590; FC 5-205.15(B).
8.	Housing Unit 1 Administration	Break Room # HO-107	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
9.	Housing Unit 1A	Lower Showers # HOA-122	105 CMR 451.123	Maintenance: Walls dirty in handicapped shower
10.	Housing Unit 1A	Lower Showers # HOA-122	105 CMR 451.123	Maintenance: Soap scum/residue on ceiling in handicapped shower
11.	Housing Unit 1B	Lower Showers	105 CMR 451.130	Hot Water: Shower water temperature 55°F in lower showers

Deficiencies under the Recommended Standards (.300 series)

16 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Vocational Area	Beauty Salon # AB-353	105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
2.	Housing Unit 1A	Cells	105 CMR 451.353	Interior Maintenance: Vomit on floor in cell # 7
3.	Housing Unit 1B	Sub-Day Room # HOB-113A (Cells # 1-4)	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1 and 2
4.	Housing Unit 1B	Sub-Day Room # HOB-113A (Cells # 1-4)	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell 3 and 4
5.	Housing Unit 1B	Sub-Day Room # HOB-113B (Cells # 5 and 6)	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 5 and 6
6.	Housing Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 7, 8, 9, 10, 11, 17, 22, 23, 24
7.	Housing Unit 3B	Day Area	105 CMR 451.353	Interior Maintenance: Floor surface left unpainted on patched section
8.	Housing Unit 3B	Janitor's Closet # HSB-103	105 CMR 451.353*	Interior Maintenance: Wet mop stored in mop sink **Corrected On-Site**

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

1 new deficiency was found during the inspection:

1.	Medical	Medical Waste Room # AA-341	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage. Standard found in 105 CMR 480.500(A)(5).
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SECTION 2: Areas Found to be in Compliance

EHRS inspected 191 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 1 area of the facility because they were either in use, locked, or under construction.

1.	Housing	Unit 3A	Lower Showers	Unable to Inspect Handicapped Shower - In-Use
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SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved

4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 158 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Shawna Brechbill
Environmental Analyst, EHRS, BCEH



Commonwealth of Massachusetts
Hampden County Sheriff's Department



Western Massachusetts Regional Women's Correctional Center

Sheriff of Hampshire County
Patrick Cahillane
Sheriff of Worcester County
Lewis Evangelidis

Sheriff of Hampden County
Nicholas Cocchi

Sheriff of Berkshire County
Thomas Bowler
Sheriff of Franklin County
Christopher J. Donelan

May 01, 2025

Shawna Brechbill, EMT, MS
Corrections Specialist EA III
Division of Environmental Health Regulations and Standards
Massachusetts Department of Public Health
Bureau of Climate and Environmental Health
67 Forest Street Suite 100
Marlborough, MA 01752
Cell Phone: (508) 714-9424
Shawna.Brechbill@dmr.state.ma.us

RE: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facility

Dear Ms. Shawna Brechbill:

In response to the Department of Public Health Inspection conducted on April 14, 2025 at the Hampden County Sheriff's Office and Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Office and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.


Sincerely,

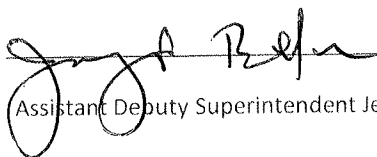

Nicholas Cocchi

Sheriff

Enclosure

cc: Robert Goldstein, M.D., Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kate Walsh, Secretary, Executive Office of Health and Human Services
Shawn Jenkins, Commissioner, DOC
Terrence Reidy, Secretary, EOPSS
Timothy Gotovich, Director, Policy Development and Compliance Unit
Michael Colbert, Superintendent
Michael Manning, Lieutenant, Environmental Health, Fire and Safety Officer
Benjamin Mastay, Standards Security Manager
Paula Matusik, Public Health Coordinator, Ludlow Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate

Signed  Dated: 5-1-2025
Sheriff Nicholas Cocchi

Signed  Dated: 5-1-25
Assistant Deputy Superintendent Jeff Barillaro

Signed  Dated: 5-01-2025
Lieutenant Faith V. Menard, EHFSO



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SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

10 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Central Control	Break Room	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator *Physical thermometer placed in refrigerator on 4/14.
2.	Visiting Area	Inmate Bathroom # AA-255	105 CMR 451.123	Maintenance: Strong foul odor in bathroom *Hot water added to dry floor drain 4/15, smell is gone.
3.	Support Services	Security Management	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty *interior of microwave cleaned 4/15, staff reminded to clean up after themselves.
4.	Support Services	Security Management	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator **Corrected On-Site**
5.	Support Services	Staff Bathroom # AA-227	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 136°F at handwash sink *Plumber adjusted, temperature @120* on 4/15.
6.	Kitchen	Meat Refrigerator	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, Meat Refrigerator out of order. Standard found in 105 CMR 590; FC 4-501.11(A). *Maintenance is awaiting additional parts scheduled to be repaired by 5/16.
7.	Kitchen	3-Compartment Sink	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking at middle sink. Standard found in 105 CMR 590; FC 5-205.15(B). *Repaired on 4/15 by Plumber.
8.	Housing Unit 1 Administration	Break Room # HO-107	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty *interior of microwave cleaned on

					4/14, staff reminded to clean up after themselves.
9.	Housing	Unit 1A	Lower Showers # HOA-122	105 CMR 451.123	Maintenance: Walls dirty in handicapped shower *Showers cleaned by worker on 4/14.
10.	Housing	Unit 1A	Lower Showers # HOA-122	105 CMR 451.123	Maintenance: Soap scum/residue on ceiling in handicapped shower *Ceiling of shower cleaned by worker on 4/14.
11.	Housing	Unit 1B	Lower Showers	105 CMR 451.130	Hot Water: Shower water temperature 55°F in lower showers *plumber adjusted dial, temp @110* on 4/15.

Deficiencies under the Recommended Standards (.300 series)

16 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Vocational Area		Beauty Salon # AB-353	105 CMR 451.353	Interior Maintenance: Ceiling tiles missing *Ceiling tiles replaced in Salon 4/22.
2.	Housing	Unit 1A	Cells	105 CMR 451.353	Interior Maintenance: Vomit on floor in cell # 7 *Hazmat worker cleaned cell on 4/14.
3.	Housing	Unit 1B	Sub-Day Room # HOB-113A (Cells # 1-4)	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1 and 2 *Floors to be corrected with Epoxy finish by 8/01.
4.	Housing	Unit 1B	Sub-Day Room # HOB-113A (Cells # 1-4)	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell 3 and 4 *Floors to be corrected with Epoxy finish by 8/01.
5.	Housing	Unit 1B	Sub-Day Room # HOB-113B (Cells # 5 and 6)	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 5 and 6 *Floors to be corrected with Epoxy finish by 8/01.
6.	Housing	Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 7, 8, 9, 10, 11, 17, 22, 23, 24 *Floors to be corrected with Epoxy finish by 8/01.
7.	Housing	Unit 3B	Day Area	105 CMR 451.353	Interior Maintenance: Floor surface left unpainted on patched section *Floors to be corrected with Epoxy finish by 8/01.
8.	Housing	Unit 3B	Janitor's Closet # HSB-	105 CMR 451.353*	Interior Maintenance: Wet mop

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

1 new deficiency was found during the inspection:

1. Medical	Medical Waste Room # AA-341	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage. Standard found in 105 CMR 480.500(A)(5). *4/22: Policy changed to reflect: Medical waste stored in Bio Hazard Room #AA-341, locked entry; restricted to Medical staff, waste pick up is every fourth (4th) Friday.
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SECTION 2: Areas Found to be in Compliance

EHRS inspected 191 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 1 area of the facility because they were either in use, locked, or under construction.

1. Housing	Unit 3A	Lower Showers	Unable to Inspect Handicapped Shower - In-Use
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SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
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3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 158 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" 105 CMR 451.000 available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found here.

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

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- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Shawna Brechbill
Environmental Analyst, EHRS, BCEH



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May 6, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
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Chicopee, MA 01013 (electronic copy)

Re: Plan of Correction - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction (POC) in response to my inspection on April 14, 2025. After review, EHRS finds the plan appropriately addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in black ink, appearing to read 'Shawna Brechbill'.

Shawna Brechbill
Environmental Analyst, EHRS, BCEH

cc: Coleen Stocks, Superintendent
Faith Menard, Environmental Health and Safety Officer

(electronic copy)
(electronic copy)