



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
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Maura T. Healey
Governor

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Robert Goldstein, MD, PhD
Commissioner

August 26, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Captain Shane Cassidy, Environmental Health and Safety Officer (electronic copy)

Greetings,

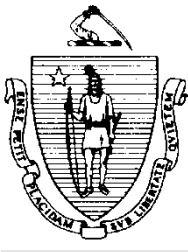
Pursuant to 105 CMR 451.403, please find the inspection report for Middlesex County Jail and House of Corrections, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

A handwritten signature in blue ink, appearing to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EHRS, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Kristel Bennett, Director, Billerica Board of Health (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Michael Mahoney, Superintendent (electronic copy)
Peter J. Koutoujian, Sheriff (electronic copy)



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June 18, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on May 27, 28, and 29, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 248 total deficiencies: 121 deficiencies under the Required Standards (.100 and .200 series), 76 repeat deficiencies under the Required Standards, 25 deficiencies under the Recommended Standards (.300 series), and 26 repeat deficiencies under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

1.	Podular Building	Attorney Visit Hallway	Family/Child Visiting Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
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Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
2.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor dirty throughout Control Room
3.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged

Entrance Hallway for Pod A & B

Deficiencies under the Required Standards (.100 and .200 series)

24 new deficiencies and 10 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2
2.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in handicapped shower
3.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower
4.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2 and handicapped shower
5.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1
6.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in handicapped shower
7.	Pod A	Lower Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-31
8.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Flies observed in shower # 6, 7, 9, and 10
9.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 10
10.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 8
11.	Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 5
12.	Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in handicapped shower

13. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Threshold damaged outside handicapped shower
14. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 4
15. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 4 and 5
16. Pod B	Lower Cells	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty in cell # 1-01
17. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Debris on floor outside shower # 8
18. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 8, 9, and 10
19. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 8, 9, and 10
20. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6, 7, 8, and 9
21. Pod B	Upper Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 6

Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Floor dirty under bubbler
2. Pod A	Storage Cage (Barber Shop)	105 CMR 451.360	Protective Measures: Flies observed
3. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353	Interior Maintenance: Sink dirty
4. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
5. Pod A	Lower Cells	105 CMR 451.353	Interior Maintenance: Handwash sink dirty in cell # 1-01
6. Pod A	Lower Cells	105 CMR 451.353*	Interior Maintenance: Floor dirty around toilet in cell # 1-01
7. Pod B	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-20

Entrance Hallway for Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

25 new deficiencies and 21 repeat deficiencies (indicated by an *) were found during the inspection:

1. Entrance Hallway for Pod C & D	Female Bathroom # 5-215	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink
2. Pod C	Lower Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1
3. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and handicapped shower
4. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower
5. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Flies observed in handicapped shower

6.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 2
7.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 4
8.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 1
9.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Floor dirty outside shower # 1
10.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Ceiling dirty outside shower # 4
11.	Pod C	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 10
12.	Pod C	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 7
13.	Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 8
14.	Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed outside all upper level showers and in shower # 8, 9, and 10
15.	Pod C	Upper Level Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 70°F in shower # 8
16.	Pod C	Upper Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-30
17.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order
18.	Pod D	Lower Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
19.	Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 5 and handicapped shower
20.	Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed outside shower # 2, 3, 4, and handicapped shower
21.	Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum observed on floor and wall in handicapped shower
22.	Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Curtain dirty in handicapped shower
23.	Pod D	Upper Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
24.	Pod D	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
25.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Mold on ceiling outside shower # 5
26.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 1, 2, 3, 4, and 5
27.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3 and 4

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Pod C	Common Area	105 CMR 451.353*	Interior Maintenance: Padding damaged on exercise equipment
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2. Pod C	Upper Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-11, 2-17, and 2-20
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Pod F, Dorm # 3, and Dorm # 4

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod F	Lower Showers	105 CMR 451.130*	Hot Water: Shower water temperature 80°F in shower # 6
2. Pod F	Lower Showers	105 CMR 451.123	Maintenance: Mold on walls in shower # 6
3. Pod F	Upper Cells	105 CMR 451.123	Maintenance: Handwash sink dirty in cell # 2-09
4. Pod F	Common Area	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink near entrance
5. Dorm # 3	Toilet Area	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1
6. Dorm # 3	Handwash Sink Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain
7. Dorm # 3	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 3
8. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Mold on caulking in shower # 1
9. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3
10. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 8
11. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Walls dirty in shower # 1
12. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Baseboard dirty in shower # 2 and 4
13. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6 and 8
14. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7
15. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1, 6, 7, and 8
16. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3
17. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Debris on bench in shower # 8
18. Dorm # 4	Toilet Area	105 CMR 451.124*	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1
19. Dorm # 4	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet/handwash sink combination unit out-of-order in stall # 2 and 3
20. Dorm # 4	Toilet Area	105 CMR 451.123	Maintenance: Debris on floor in stall # 6 and 8
21. Dorm # 4	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Dorm # 3	Barber Shop	105 CMR 451.353	Interior Maintenance: Standing fan dusty
2. Dorm # 4	Barber Shop	105 CMR 451.353*	Interior Maintenance: Handwash sink dirty

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

28 new deficiencies and 21 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3, 4, 5, and 6
2.	Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6
3.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 3
4.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Dead flies on ceiling in shower # 3
5.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Debris in drain in shower # 4
6.	Pod E	Caseworker's Office # 6-110	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
7.	Pod E	Caseworker's Office # 6-110	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, toaster oven dirty
8.	Pod E	Storage Room # 6-108	105 CMR 480.100(C)(1)	Storage: Storage area did not have prominent signage, red biohazard storage bag observed on floor of Storage Room
9.	Pod E	Storage Room # 6-108	105 CMR 480.300(B)	Packaging, Labeling, and Shipping: Waste which has not been rendered noninfectious not stored in secondary containers, biohazard storage bag observed on floor of Storage Room
10.	Pod E	Upper Cells	105 CMR 451.103	Mattresses: Mattress damaged in cell # 2-18
11.	Pod E	Upper Showers	105 CMR 451.123	Maintenance: Debris in drain in shower # 3, 5, and 10
12.	Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Debris in drain in shower # 1, 2, and 7
13.	Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 4, and 6
14.	Pod E	Upper Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 5, and 10
15.	Pod E	Upper Showers	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3 and 10
16.	Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1 and 2
17.	Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Ceiling vent dusty in shower # 2 and 3
18.	Dorm # 1	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink # 7 and 8 clogged
19.	Dorm # 1	Toilet Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3
20.	Dorm # 1	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink # 3
21.	Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Baseboard dirty in shower # 7
22.	Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 3
23.	Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2 and 3

24. Dorm # 2	Case Worker's Office	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
25. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Debris on floor in shower # 6
26. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7 and handicapped shower
27. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in handicapped shower
28. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on grab bar in handicapped shower

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies were found during the inspection:

1. Pod E		105 CMR 451.353	Interior Maintenance: Bubbler dirty near entrance
2. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1. Intake and Discharge	Holding Tank # 2 # 5-014	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
2. Hall A and B	Storage Room # 5025C	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water filtration unit leaking

Deficiencies under the Recommended Standards (.300 series)

1 repeat deficiency (indicated by an *) was found during the inspection:

1. Inmate Property Room # 5-021		105 CMR 451.383(B)*	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling
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Food Service Area

Deficiencies under the Required Standards (.100 and .200 series)

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Main Kitchen Area	Warmer # 1 & 2	105 CMR 451.200*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B).
2. Mechanical Warewash Area	Warewash Machine	105 CMR 451.200	Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator (Pf). Standard found in 105 CMR 590; FC 4-703.11(B).

3. Mechanical Warewash Area	Warewash Machine	105 CMR 451.200	Mechanical Warewashing Equipment, Wash Solution Temperature: Inadequate water temperature of wash cycle in the mechanical warewashing machine (Pf). Standard found in 105 CMR 590; FC 4-501.110.
4. Mechanical Warewash Area	Pots and Pans Storage	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing fan dusty. Standard found in 105 CMR 590; FC 6-501.12(A). **Corrected On-Site**
5. Mechanical Warewash Area	Kettle Area	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), can opener dirty. Standard found in 105 CMR 590; FC 4-601.11(A). **Corrected On-Site**
6. Mechanical Warewash Area	Spice Cabinet	105 CMR 451.200	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored inside spice containers. Standard found in 105 CMR 590; FC 3-304.12(B). **Corrected On-Site**
7. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 6-501.11.
8. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, threshold not secured to floor. Standard found in 105 CMR 590; FC 6-501.11.
9. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Raw animal food not stored separate from cooked ready-to-eat food (Pf), raw beef stored above apple sauce. Standard found in 105 CMR 590; FC 3-302.11(A)(1)(b). **Corrected On-Site**
10. Mechanical Warewash Area	Walk-in Freezer	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 6-501.11.

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

5 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1. Handicapped Shower Room # 5-132	105 CMR 451.123*	Maintenance: Soap scum on walls of shower
2. Handicapped Shower Room # 5-132	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
3. Nurse's Station and Bathroom	105 CMR 451.123*	Maintenance: Cabinet countertop near handwash sink damaged

4. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
5. HSU Main Entrance	Janitor's Closet # 5-106	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing
6. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Soap scum on walls in left and right shower
7. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Soap scum on door in right shower
8. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Soap scum on floor in right shower
9. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Floor dirty throughout shower/toilet area
10. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Floor paint damaged throughout shower/toilet area
11. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Right handwash sink dirty

Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. ISO # 1 & 2		105 CMR 451.353	Interior Maintenance: Bed surface dirty in ISO # 1 and 2
2. Janitor's Closet		105 CMR 451.353	Interior Maintenance: Wet mop stored in slop sink
3. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353*	Interior Maintenance: Soap dispenser broken
4. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353*	Interior Maintenance: Handwash sink dirty
5. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353	Interior Maintenance: Oxygen tank near door not stored in a secure manner

Billerica Control Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

1. Main Level	Control Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer
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Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Window broken
2. Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Wall damaged at entrance
3. Main Level	Control Area	105 CMR 451.350*	Structural Maintenance: Several windows broken
4. Main Level	Control Area	105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
5. Jail Visiting Hallway	Additional Offices	105 CMR 451.353	Interior Maintenance: Floor damaged outside office # 2-124

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies were found during the inspection:

1.	First Floor	Female Bathroom # 2-136	105 CMR 451.141	Screens: Screen missing
2.	First Floor	Maintenance Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of white refrigerator dirty in office # 2-143
3.	New Male Locker Room		105 CMR 451.123	Maintenance: Ceiling vent dusty near toilet

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1.	First Floor	Mail Room # 2-138	105 CMR 451.353	Interior Maintenance: Ceiling tile missing
2.	Second Floor		105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout
3.	New Male Locker Room		105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
4.	Classifications & Old Infirmary Hallway		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing throughout hallway
5.	Third Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout area

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 repeat deficiencies (indicated by an *) were found during the inspection:

1.	First Floor	Bathroom # 4-110	105 CMR 451.123*	Maintenance: Ceiling tiles water damaged
2.	Second Floor	Officer's Bathroom	105 CMR 451.124*	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1.	First Floor	Video Court Area # 4-122	105 CMR 451.350*	Structural Maintenance: Window broken
2.	First Floor	Meeting Room # 4-120	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
3.	First Floor	Library # 4-116	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
4.	First Floor	Offices # 4-112 – 4-114	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114
5.	First Floor	Bathroom # 4-110	105 CMR 451.350	Structural Maintenance: Window broken
6.	Second Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout

Tier Dorm

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1.	Dorm Bathroom	105 CMR 451.130	Hot Water: Shower water temperature 92°F at shower # 1
2.	Dorm Bathroom	105 CMR 451.123	Maintenance: Floor paint damaged outside showers

CWP Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Dining Area	105 CMR 451.200	Design, Construction, and Installation; Functionality: Screens missing from windows. Standard found in 105 CMR 590; FC 6-202.15(D)(1).
2.	2nd Floor Inmate Bathroom # 3-201	105 CMR 451.141*	Screens: Screen missing

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Day Area # 3-114	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket in Janitor's Storage Cage
2.	2nd Floor Janitor's Closet # 3-204	105 CMR 451.353*	Interior Maintenance: Wet mop stored in bucket
3.	2nd Floor Dorm # 3-203	105 CMR 451.350*	Structural Maintenance: Ceiling damaged

Work Release House # 1

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1.	Food Service Area	Dining Room	105 CMR 451.200	Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, weather stripping damaged on white side door. Standard found in 105 CMR 590; FC 6-202.15(A)(3).
2.	Food Service Area	Kitchen	105 CMR 451.200	Operational Supplies and Applications, Pesticides: Rodent bait stations not covered and tamper-resistant (P). Standard found in 105 CMR 590; FC 7-206.12. **Corrected On-Site**

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Basement	Laundry Room	105 CMR 451.350*	Structural Maintenance: Water leaking in from exterior in back left corner of room
2.	Basement	Laundry Room	105 CMR 451.350	Structural Maintenance: Exterior door not rodent and weathertight

3. Basement	Janitor's Closet	105 CMR 451.350*	Structural Maintenance: Ceiling heavily water damaged above Janitor's Closet
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Work Release House # 2

Deficiencies under the Required Standards (.100 and .200 series)

3 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Staff Bathroom	105 CMR 451.123*	Maintenance: Screen not tight-fitting
2. Second Floor	Bathroom	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 1
3. Basement	Bathroom	105 CMR 451.123*	Maintenance: Wall tiles missing in shower # 3

Deficiencies under the Recommended Standards (.300 series)

2 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Administration Office	105 CMR 451.350*	Structural Maintenance: Ceiling water damaged in back Left and Right Offices
2. First Floor	Administration Office	105 CMR 451.350*	Structural Maintenance: Ceiling leaking in Right Office

SECTION 2: Areas Found to be in Compliance

EHRS inspected 139 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 38 areas of the facility because they were either in use, locked, or under construction.

1. Podular Building	Administration Wing	Conference Room	Unable to Inspect – In Use
2. Podular Building	Attorney Visit Hallway	Visiting Rooms	Unable to Inspect Visiting Room # 2 and 3 – In Use
3. Podular Building	Attorney Visit Hallway	Storage Room # 5-145B	Unable to Inspect – Locked
4. Entrance Hallway for Pod A & B	Pod A	Counselor/Interview Room # 5-062	Unable to Inspect – In Use
5. Pod F	Medical Office # 6-206		Unable to Inspect – Locked
6. Pod F	Block	Assessment Office # 6-211	Unable to Inspect – In Use
7. Pod F	Dorm # 3 and 4 Landing	Female Bathroom # 6-213	Unable to Inspect – Locked
8. Pod E	Administration Area	Nurse's Station # 6-107	Unable to Inspect – Locked
9. Pod E	Dorm # 1 and 2 Landing	Female Staff Bathroom # 6-116	Unable to Inspect – Locked
10. Pod E	Dorm # 1	Shower Area	Unable to Inspect Handicapped Shower – In Use
11. Pod E	Dorm # 1	Case Worker's Office	Unable to Inspect – In Use
12. Health Service Unit	HSU Main Entrance	Treatment Room # 2 (# 5-122)	Unable to Inspect – In Use

13. Health Service Unit	HSU Main Entrance	Medical Waste Storage	Unable to Inspect – In Use
14. Health Service Unit	HSU Administration Hallway	MAT Room # 5-103	Unable to Inspect – Locked
15. Billerica Control Building	Main Level	Motorcycle Unit Locker Room # 2-116	Unable to Inspect – Locked
16. Old Administration Wing	First Floor	Office # 2-131	Unable to Inspect – Locked
17. Old Administration Wing	First Floor	Chemical Room # 2-139	Unable to Inspect – Locked
18. Old Administration Wing	Second Floor	Nursing Mother's Room # 2-227	Unable to Inspect – Locked
19. Old Administration Wing	Third Floor	Female Weight Room	Unable to Inspect – Locked
20. Old Administration Wing	Third Floor	Female Locker Room	Unable to Inspect – Locked
21. Old Administration Wing	Lower Report	A & B Side Cells	Unable to Inspect – Not Used
22. Training Center	First Floor	Medical Triage	Unable to Inspect – Locked
23. Tier Building	First Tier	Control # 4-100	Unable to Inspect – Not Used
24. Tier Building	First Tier	Staff Room # 4-102	Unable to Inspect – Not Used
25. Tier Building	First Tier	Storage Cage # 4-103	Unable to Inspect – Not Used
26. Tier Building	First Tier	Janitor's Closet # 4-103B	Unable to Inspect – Not Used
27. Tier Building	First Tier	A & B Side	Unable to Inspect – Not Used
28. Tier Building	First Tier	Bathroom and Shower Area	Unable to Inspect – Not Used
29. Tier Building	First Tier	C & D Side	Unable to Inspect – Not Used
30. Tier Building	First Tier	Shower Room # D23	Unable to Inspect – Not Used
31. Tier Building	Second and Third Tier		Unable to Inspect – Not Used
32. Tier Building	Gym		Unable to Inspect – Not Used
33. CWP Building	Kitchen		Unable to Inspect – Not Used
34. CWP Building	Basement	Storage Closet # 3-B 02 and 3-B03	Unable to Inspect Storage Closet # 2-B 02 – Locked

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved

4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 811 at the time of inspection.
2. At the time of the inspection the Tier Building cell blocks were unoccupied with no plans to utilize this area.
3. During the main kitchen inspection, the warewash machine did not reach the appropriate temperature to sanitize dishes. A service call was immediately placed for repairs and the facility began utilizing interim measures such as manually sanitizing dishes or using Styrofoam trays until repairs could be made.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts
Middlesex Sheriff's Office
Peter J. Koutoujian
Sheriff

269 Treble Cove Road
Billerica, Massachusetts 01862

Phone (978) 667-1711
Fax (978) 932-3589

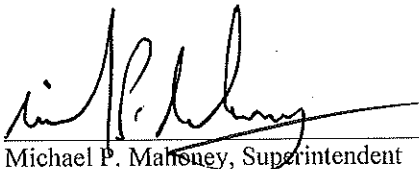
DATE: July 31, 2025
TO: Kerry Wagner, MPH
Environmental Analyst, CSP, BCEH
FROM: Michael P. Mahoney
Superintendent, Middlesex Jail and House of Correction
RE: DPH – Plan of Correction

Dear Ms. Wagner,

Attached is our plan of correction for all noted deficiencies at the Middlesex Jail and House of Correction, with regard to your initial inspection report which was dated June 18, 2025.

Please feel free to contact Captain Shane Cassidy with any question of concerns (978) 495-7035.

Sincerely,


Michael P. Mahoney, Superintendent

7/31/2025
Date


Captain Shane Cassidy

7/31/2025
Date



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-5757

MAURA T. HEALEY
Governor

KIMBERLEY L. DRISCOLL
Lieutenant Governor

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD,
PhD Commissioner

Tel: 617-624-6000
www.mass.gov/dph

June 18, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on May 27, 28, and 29, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 248 total deficiencies: 121 deficiencies under the Required Standards (.100 and .200 series), 76 repeat deficiencies under the Required Standards, 25 deficiencies under the Recommended Standards (.300 series), and 26 repeat deficiencies under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

1.	Podular Building	Attorney Visit Hallway	Family/Child Visiting Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator	The thermometer in refrigerator in the Family/Child Visiting Area was installed on 7/1/25
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Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged	WR 25245 Visiting Control Room # 5-144 - Floor tiles damaged will be repaired by 8/15/25
2.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor dirty throughout Control Room	Visiting Control Room # 5-144 - Floor was cleaned on 6/25/25 throughout Control Room
3.	Podular Building	Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged	WR 25245 Visiting Control Room # 5-144 - Ceiling tiles water damaged will be repaired by 8/15/25

Entrance Hallway for Pod A & B

Deficiencies under the Required Standards (.100 and .200 series)

24 new deficiencies and 10 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2	Pod A - Lower Level Shower Area # 1-5 - Soap scum on walls in shower # 2 was removed and cleaned on 6/24/25 and cleaned daily
2.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in handicapped shower	Pod A - Lower Level Shower Area # 1-5 - Soap scum on walls in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
3.	Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower	Pod A - Lower Level Shower Area # 1-5 - Soap scum on

				bench in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
4. Pod A	Lower Level Shower Area # 1-5	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2 and handicapped shower	Pod A - Lower Level Shower Area # 1-5 - Soap scum on floor in shower # 2 and handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
5. Pod A	Lower Level Shower Area # 1-5	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1	Work Request hereinafter ("WR") 25329 Pod A - Lower Level Shower Area # 1-5 - shower head in shower # 1 will be repaired by 8/15/25
6. Pod A	Lower Level Shower Area # 1-5	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in handicapped shower	WR 25329 Pod A - Lower Level Shower Area # 1-5 - shower head leaking in handicapped shower will be repaired by 8/15/25
7. Pod A	Lower Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-31	WR 25329 - Pod A - Lower Cells - water running was repaired on 7/10/25 in cell # 1-31
8. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Flies observed in shower # 6, 7, 9, and 10	Pod A - Upper Level Shower Area # 6-10 - in showers # 6, 7, 9, and 10 were treated for flies on 6/25/25 and will continue to be treated if needed.
9. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 10	Pod A - Upper Level Shower Area # 6-10 - Soap scum on floor in shower # 10 - was removed and cleaned on 6/24/25 and cleaned daily
10. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 8	Pod A - Upper Level Shower Area # 6-10 - Soap scum on floor in shower # 7 and 8 was removed and cleaned on 6/24/25 and cleaned daily
11. Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 5	Pod B - Lower Level Shower Area - Soap scum on floor in shower # 5 was removed and cleaned on 6/24/25 and cleaned daily
12. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in handicapped shower	Pod B - Lower Level Shower Area - Soap scum on floor in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
13. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Threshold damaged outside handicapped shower	WR 25246 Pod B - Lower Level Shower Area - Threshold damaged outside

				handicapped shower will be repaired by 8/15/25
14. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 4	Pod B - Lower Level Shower Area - Floor dirty in shower # 4 was cleaned on 6/24/25
15. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 4 and 5	Pod B - Lower Level Shower Area - in shower # 4 and 5 were treated for flies on 6/25/25 and will continue to be treated if needed.
16. Pod B	Lower Cells	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty in cell # 1-01	Pod B - Lower Cells - Toilet fixture dirty in cell # 1-01 - was cleaned on 6/24/25
17. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Debris on floor outside shower # 8	Pod B - Upper Level Shower Area - Debris on floor outside shower # 8 was removed on 6/24/25
18. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 8, 9, and 10	Pod B - Upper Level Shower Area - shower # 8, 9, and 10 were treated for flies on 6/25/25 and will continue to be treated if needed.
19. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 8, 9, and 10	Pod B - Upper Level Shower Area - Soap scum on floor in shower # 8, 9, and 10 was removed and cleaned on 6/24/25 and cleaned daily
20. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6, 7, 8, and 9	Pod B - Upper Level Shower Area - Soap scum on walls in shower # 6, 7, 8, and 9 was removed and cleaned on 6/24/25 and cleaned daily
21. Pod B	Upper Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 6	WR 25330 - Pod B - Upper Level Shower Area - Plumbing not maintained in good repair, shower head leaking in shower # 6 will be repaired by 8/15/25

Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Floor dirty under bubbler	Pod A - Common Area - Floor under bubbler was cleaned on 6/24/25
2. Pod A	Storage Cage (Barber Shop)	105 CMR 451.360	Protective Measures: Flies observed	Pod A - Storage Cage (Barber Shop) - was treated for flies on 6/25/25 and will continue to be treated if needed.
3. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353	Interior Maintenance: Sink dirty	Pod A - Storage Cage (Barber Shop) - Sink was cleaned on 6/24/25

4. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty	Pod A - Storage Cage (Barber Shop) – Dust was removed and ceiling vent was cleaned on 6/25/25
5. Pod A	Lower Cells	105 CMR 451.353	Interior Maintenance: Handwash sink dirty in cell # 1-01	Pod A - Lower Cells - Handwash sink in cell # 1-01 was cleaned on 6/25/25
6. Pod A	Lower Cells	105 CMR 451.353*	Interior Maintenance: Floor dirty around toilet in cell # 1-01	Pod A - Lower Cells - Floor around toilet in cell # 1-01 was cleaned on 6/25/25
7. Pod B	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-20	Pod B - Upper Cells – Blockage removed from wall vent in cell # 2-20 on 6/25/25

Entrance Hallway for Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

25 new deficiencies and 21 repeat deficiencies (indicated by an *) were found during the inspection:

1. Entrance Hallway for Pod C & D	Female Bathroom # 5-215	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink	WR 25331 Entrance Hallway for Pod C & D - Female Bathroom # 5-215 - Handwash sink Temperature was adjusted to 110°F on 7/9/25
2. Pod C	Lower Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1	WR 25332 Pod C - Lower Level Shower Area - shower head leak in shower # 1 was repaired on 7/3/25
3. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and handicapped shower	Pod C - Lower Level Shower Area - Soap scum on walls in shower # 1, 2, 3, 4, and handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
4. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower	Pod C - Lower Level Shower Area - Soap scum on bench in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
5. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Flies observed in handicapped shower	Pod C - Lower Level Shower Area - Flies in handicapped shower were treated on 6/25/25 and will continue to be treated if needed.
6. Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 2	Pod C - Lower Level Shower Area - Flies in shower # 2 were treated on 6/25/25 and will continue to be treated if needed.
7. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 4	Pod C - Lower Level Shower Area - Soap scum on floor in shower # 1, 2, and 4 was

				removed and cleaned on 6/24/25 and cleaned daily
8. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 1	Pod C - Lower Level Shower Area - Mold on ceiling outside shower # 1 was removed and cleaned on 6/24/25 and cleaned daily
9. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Floor dirty outside shower # 1	Pod C - Lower Level Shower Area - Floor outside shower # 1 was cleaned on 6/24/25
10. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Ceiling dirty outside shower # 4	Pod C - Lower Level Shower Area - Ceiling outside shower # 4 was cleaned on 6/24/25
11. Pod C	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 10	Pod C - Upper Level Shower Area - Soap scum on floor in shower # 7 and 10 was removed and cleaned on 6/24/25 and cleaned daily
12. Pod C	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 7	Pod C - Upper Level Shower Area - Soap scum on walls in shower # 7 was removed and cleaned on 6/24/25 and cleaned daily
13. Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 8	Pod C - Upper Level Shower Area - Soap scum on walls in shower # 8 was removed and cleaned on 6/24/25 and cleaned daily
14. Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed outside all upper level showers and in shower # 8, 9, and 10	Pod C - Upper Level Shower Area - Flies outside all upper level showers and in shower # 8, 9, and 10 were treated on 6/25/25 and will continue to be treated if needed.
15. Pod C	Upper Level Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 70°F in shower # 8	WR 25332 Pod C - Upper Level Shower Area - Shower water temperature was adjusted to 110°F on 7/2/25 in Shower #8
16. Pod C	Upper Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-30	WR 25332 Pod C - Upper Cells - Plumbing not maintained in good repair, cold water continually running in cell # 2-30 was repaired on 7/2/25
17. Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order	WR 25343 Pod D - Storage Cage (Barber Shop) # 5-214 - Plumbing not maintained in good repair, urinal was repaired on 7/15/25
18. Pod D	Lower Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking	WR 25343 Pod D - Lower Level Shower Area - Plumbing not maintained in good repair,

				shower # 5 leak was repaired on 7/15/25
19. Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 5 and handicapped shower	Pod D - Lower Level Shower Area - Mold on ceiling outside shower # 5 and handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
20. Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Flies observed outside shower # 2, 3, 4, and handicapped shower	Pod D - Lower Level Shower Area - Flies outside shower # 2, 3, 4, and handicapped shower were treated on 6/25/25 and will continue to be treated if needed.
21. Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum observed on floor and wall in handicapped shower	Pod D - Lower Level Shower Area - Soap scum on floor and wall in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
22. Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Curtain dirty in handicapped shower	Pod D - Lower Level Shower Area - Curtain was replaced in handicapped shower on 6/25/25
23. Pod D	Upper Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking	WR 25343 Pod D - Upper Level Shower Area - Plumbing not maintained in good repair, shower # 1 leak was repaired on 7/21/25
24. Pod D	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 leaking	WR 25343 Pod D - Upper Level Shower Area - Plumbing not maintained in good repair, shower # 2 leak was repaired on 7/21/25
25. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Mold on ceiling outside shower # 5	Pod D - Upper Level Shower Area - Mold on ceiling outside shower # 5 was removed and cleaned on 6/24/25 and cleaned daily
26. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Flies observed in shower # 1, 2, 3, 4, and 5	Pod D - Upper Level Shower Area - Flies in shower # 1, 2, 3, 4, and 5 were treated on 6/25/25 and will continue to be treated if needed.
27. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3 and 4	Pod D - Upper Level Shower Area - Soap scum on floor in shower # 3 and 4 was removed and cleaned on 6/24/25 and cleaned daily

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod C	Common Area	105 CMR 451.353*	Interior Maintenance: Padding damaged on exercise equipment	WR 25247 Pod C - Common Area - Maintenance: Padding damaged on exercise equipment will be repaired by 8/15/25
2. Pod C	Upper Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-11, 2-17, and 2-20	Pod C - Upper Cells - Maintenance: Floor was painted in cell # 2-11, 2-17, and 2-20 on 6/25/25

Pod F, Dorm # 3, and Dorm # 4

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod F	Lower Showers	105 CMR 451.130*	Hot Water: Shower water temperature 80°F in shower # 6	WR 25344 Pod F - Lower Showers - Shower water temperature in shower #6 was adjusted to 110°F on 7/13/25
2. Pod F	Lower Showers	105 CMR 451.123	Maintenance: Mold on walls in shower # 6	Pod F - Lower Showers - Mold on walls in shower # 6 was removed and cleaned on 6/24/25 and cleaned daily
3. Pod F	Upper Cells	105 CMR 451.123	Maintenance: Handwash sink dirty in cell # 2-09	Pod F - Upper Cells - Handwash sink in cell # 2-09 was cleaned on 6/24/25
4. Pod F	Common Area	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink near entrance	WR 25344 Pod F - Common Area - Pressure was restored and Temperature adjusted to 110°F on 7/13/25 at handwash sink near entrance
5. Dorm # 3	Toilet Area	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1	WR 25345 Dorm 3 - Toilet Area - Pressure was restored and Temperature adjusted to 110°F on 7/13/25 at handwash sink # 1
6. Dorm # 3	Handwash Sink Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain	WR 25345 Dorm 3 - Handwash Sink Area - Plumbing drain was cleared on 7/15/25 at handwash sink # 3
7. Dorm # 3	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 3	WR 25345 Dorm 3 - Handwash Sink Area - Temperature adjusted to 110F degrees on 7/15/25 at handwash sink # 3
8. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Mold on caulking in shower # 1	Dorm 3 - Shower Area - Mold on caulking in shower # 1 was removed and cleaned on 7/9/25
9. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3	Dorm 3 - Shower Area - Soap scum on walls in shower # 3

				was removed and cleaned on 6/24/25 and cleaned daily
10. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 8	Dorm 3 - Shower Area - Floor in shower # 8 was cleaned on 6/24/25
11. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Walls dirty in shower # 1	Dorm 3 - Shower Area - Walls in shower # 1 were cleaned on 6/24/25
12. Dorm # 3	Shower Area	105 CMR 451.123	Maintenance: Baseboard dirty in shower # 2 and 4	Dorm 3 - Shower Area - Baseboard in shower # 2 and 4 were cleaned on 6/24/25 and are cleaned daily
13. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6 and 8	Dorm 4 - Shower Area - Soap scum on walls in shower # 6 and 8 was removed and cleaned on 6/24/25 and cleaned daily
14. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7	Dorm 4 - Shower Area - Soap scum on walls in shower # 7 was removed and cleaned on 6/24/25 and cleaned daily
15. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1, 6, 7, and 8	Dorm 4 - Soap scum on floor in shower #1, 6, 7 and 8 was removed and cleaned on 6/24/25 and cleaned daily
16. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3	Dorm 4 - Soap scum on floor in Shower # 3 was removed and cleaned on 6/24/25 and cleaned daily
17. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Debris on bench in shower # 8	Dorm 4 - Debris on bench in shower #8 was removed on 6/24/25
18. Dorm # 4	Toilet Area	105 CMR 451.124*	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1	WR 25340 Dorm 4 - Toilet Area - Insufficient hot water was restored in handwash sink #1 and Temperature Adjusted to 110°F on 7/14/25
19. Dorm # 4	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet/handwash sink combination unit out-of-order in stall # 2 and 3	WR 25340 Dorm 4 - Toilet/handwash sink combination unit in stall # 2 and 3 was repaired and Temperature Adjusted to 110°F on 7/14/25
20. Dorm # 4	Toilet Area	105 CMR 451.123	Maintenance: Debris on floor in stall # 6 and 8	Dorm 4 - Debris on floor in stall # 6 and 8 was removed on 6/24/25

21.	Dorm # 4	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2	WR 25340 Dorm 4 - Hot water restored in handwash sink # 2 Temperature Adjusted to 110°F on 7/14/25
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Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Dorm # 3	Barber Shop	105 CMR 451.353	Interior Maintenance: Standing fan dusty	Dorm 3 – Dust was removed from Barber Shop Standing fan on 6/24/25
2.	Dorm # 4	Barber Shop	105 CMR 451.353*	Interior Maintenance: Handwash sink dirty	Dorm 4 - Barber Shop Handwash sink was cleaned on 6/24/25

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

28 new deficiencies and 21 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3, 4, 5, and 6	Pod E - Lower Showers Soap scum on floor in shower # 3, 4, 5, and 6 was removed and cleaned on 6/24/25 and cleaned daily
2.	Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6	Pod E - Lower Showers Soap scum on walls in shower # 4, 5, and 6 was removed and cleaned on 6/24/25 and cleaned daily
3.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 3	Pod E - Lower Showers Soap scum on walls in showers # 1 and 3 was removed and cleaned on 6/24/25 and cleaned daily
4.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Dead flies on ceiling in shower # 3	Pod E - Lower Showers flies on ceiling in shower # 3 were removed and cleaned on 6/25/25
5.	Pod E	Lower Showers	105 CMR 451.123	Maintenance: Debris in drain in shower # 4	Pod E - Lower Showers Debris in drain in shower # 4 was removed on 6/24/25
6.	Pod E	Caseworker's Office # 6-110	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Pod E - Caseworker's Office # 6-110 the interior of microwave was cleaned on 7/1/25
7.	Pod E	Caseworker's Office # 6-110	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, toaster oven dirty	Pod E - Caseworker's Office # 6-110 toaster oven was cleaned by on 7/1/25

8. Pod E	Storage Room # 6-108	105 CMR 480.100(C)(1)	Storage: Storage area did not have prominent signage, red biohazard storage bag observed on floor of Storage Room	Pod E - Storage Room # 6-108 Storage: Storage area did not have prominent signage; this storage area is not a Biohazard storage room. The red Biohazard bag was removed and brought to Room 5-122A which is a Biohazard storage room on 7/1/25
9. Pod E	Storage Room # 6-108	105 CMR 480.300(B)	Packaging, Labeling, and Shipping: Waste which has not been rendered noninfectious not stored in secondary containers, biohazard storage bag observed on floor of Storage Room	Biohazard storage bag was removed and placed into room 5-122A for proper disposal on 7/1/25
10. Pod E	Upper Cells	105 CMR 451.103	Mattresses: Mattress damaged in cell # 2-18	Pod E - Upper Cells – Cell #2-18 Mattresses was removed and replaced with new mattress on 7/1/25
11. Pod E	Upper Showers	105 CMR 451.123	Maintenance: Debris in drain in shower # 3, 5, and 10	Pod E - Upper Showers Debris in drain in showers # 3, 5, and 10 was removed on 6/24/25
12. Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Debris in drain in shower # 1, 2, and 7	Pod E - Upper Showers Debris in drain in showers # 1, 2, and 7 was removed on 6/24/25
13. Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 4, and 6	Pod E - Upper Showers Soap scum on walls in showers # 1, 2, 4, and 6 was removed and cleaned on 6/24/25 and cleaned daily
14. Pod E	Upper Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 5, and 10	Pod E - Upper Showers Soap scum on walls in showers # 3, 5, and 10 was removed and cleaned on 6/24/25 and cleaned daily
15. Pod E	Upper Showers	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3 and 10	Pod E - Upper Showers Soap scum on floor in showers # 3 and 10 was removed and cleaned on 6/24/25 and cleaned daily
16. Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1 and 2	Pod E - Upper Showers Soap scum on floor in showers # 1 and 2 was removed and cleaned on 6/24/25 and cleaned daily
17. Pod E	Upper Showers	105 CMR 451.123*	Maintenance: Ceiling vent dusty in shower # 2 and 3	Pod E – Dust was removed from Upper Showers Ceiling vent in showers # 2 and 3 on 6/24/25
18. Dorm # 1	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink # 7 and 8 clogged	WR 25341 Dorm # 1 - Toilet Area Plumbing: Cleared clogs on 7/14/25 on handwash sinks # 7 and 8
19. Dorm # 1	Toilet Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3	WR 25341 Dorm # 1 – Restored Hot Water supply to handwash sink # 3 Temperature Adjusted to 110°F on 7/18/25

20. Dorm # 1	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink # 3	WR 253441 Dorm # 1 - Handwash Sink #3 - Hot water Temperature adjusted to 110F on 7/15/25
21. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Baseboard dirty in shower # 7	Baseboard in shower # 7 was cleaned on 6/24/25
22. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 3	Floor in shower # 3 was cleaned on 6/24/25
23. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2 and 3	Soap scum on walls in showers # 2 and 3 was removed and cleaned on 6/24/25 and cleaned daily
24. Dorm # 2	Case Worker's Office	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Dorm # 2 - Case Worker's Office Interior of microwave was cleaned on 7/2/25
25. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Debris on floor in shower # 6	Debris on floor in shower # 6 was removed on 6/24/25
26. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7 and handicapped shower	Soap scum on floor in shower # 7 and handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
27. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in handicapped shower	Soap scum on walls in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily
28. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Soap scum on grab bar in handicapped shower	Soap scum on grab bar in handicapped shower was removed and cleaned on 6/24/25 and cleaned daily

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies were found during the inspection:

1. Pod E		105 CMR 451.353	Interior Maintenance: Bubbler dirty near entrance	Bubbler near entrance was cleaned on 6/24/25
2. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09	Floor in cells # 1-08 and 1-09 were painted on 6/25/25

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1. Intake and Discharge	Holding Tank # 2 # 5-014	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty	Holding Tanks #2 #5-014 – Toilet fixture was cleaned on 6/24/25
2. Hall A and B	Storage Room # 5025C	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water filtration unit leaking	WR 25342 Hall A and B – Storage Room #5025C – filtration unit that was leaking was repaired on 7/7/25

Deficiencies under the Recommended Standards (.300 series)

1 repeat deficiency (indicated by an *) was found during the inspection:

1. Inmate Property Room # 5-021	105 CMR 451.383(B)*	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling	Inmate Property Room # 5-021 - items moved on 6/25/25 and are no longer within 18 inches of ceiling
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Food Service Area

Deficiencies under the Required Standards (.100 and .200 series)

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Main Kitchen Area	Warmer # 1 & 2	105 CMR 451.200*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B).	Main Kitchen Area -Warmer # 1 & 2 gasket on Warmer # 1 will be repaired by 9/2/25
2. Mechanical Warewash Area	Warewash Machine	105 CMR 451.200	Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator (Pf). Standard found in 105 CMR 590; FC 4-703.11(B).	Mechanical warewash was repaired on 7/2/25 and reached an adequate temperature of above 160°F
3. Mechanical Warewash Area	Warewash Machine	105 CMR 451.200	Mechanical Warewashing Equipment, Wash Solution Temperature: Inadequate water temperature of wash cycle in the mechanical warewashing machine (Pf). Standard found in 105 CMR 590; FC 4-501.110.	Mechanical warewash was repaired on 7/2/25 and reached an adequate Temperature of above 160°F
4. Mechanical Warewash Area	Pots and Pans Storage	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing fan dusty. Standard found in 105 CMR 590; FC 6-501.12(A). **Corrected On-Site**	Mechanical Warewash Area - Pots and Pans Storage - Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing fan dusty. Standard found in 105 CMR 590; FC 6-501.12(A). **Corrected On-Site**
5. Mechanical Warewash Area	Kettle Area	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), can opener dirty. Standard found in 105 CMR 590; FC 4-601.11(A). **Corrected On-Site**	Mechanical Warewash Area - Kettle Area - Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), can opener dirty. Standard found in 105 CMR 590; FC 4-601.11(A). **Corrected On-Site**

6. Mechanical Warewash Area	Spice Cabinet	105 CMR 451.200	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored inside spice containers. Standard found in 105 CMR 590; FC 3-304.12(B). **Corrected On-Site**	Mechanical Warewash Area - Spice Cabinet - Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored inside spice containers. Standard found in 105 CMR 590; FC 3-304.12(B). **Corrected On-Site**
7. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 6-501.11.	Walk-in Refrigerator # 1 Door frame damage at bottom will be repaired by 9/2/25
8.	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, threshold not secured to floor. Standard found in 105 CMR 590; FC 6-501.11.	Walk-in Refrigerator # 1 threshold will be repaired by 9/2/25
9. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Raw animal food not stored separate from cooked ready-to-eat food (Pf), raw beef stored above apple sauce. Standard found in 105 CMR 590; FC 3-302.11(A)(1)(b). **Corrected On-Site**	Walk-in Refrigerator # 1 - Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Raw animal food not stored separate from cooked ready-to-eat food (Pf), raw beef stored above apple sauce. Standard found in 105 CMR 590; FC 3-302.11(A)(1)(b). **Corrected On-Site**
10. Mechanical Warewash Area	Walk-in Freezer	105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 6-501.11.	Walk-in Freezer door frame damaged at bottom will be repaired by 9/2/25

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

5 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1. Handicapped Shower Room # 5-132	105 CMR 451.123*	Maintenance: Soap scum on walls of shower	Handicapped Shower Room # 5-132 the soap scum on walls of shower was removed and cleaned on 6/24/25 and cleaned daily		
2. Handicapped Shower Room # 5-132	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty	Handicapped Shower Room # 5-132 the toilet fixture was cleaned on 6/24/25		
3. Nurse's Station and Bathroom	105 CMR 451.123*	Maintenance: Cabinet countertop near handwash sink damaged	WR 25252 Nurse's Station and Bathroom - Cabinet countertop near handwash sink damaged will be repaired by 8/15/25		
4. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)	HSU Main Entrance	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink	HSU Main Entrance - Inmate bathroom #5-124 - The soap was replaced on 6/24/25
5. HSU Main Entrance	Janitor's Closet # 5-106	105 CMR 451.130*	HSU Main Entrance	Plumbing: Plumbing not maintained in good repair, drain cover missing	WR 25333 HSU Main Entrance - Janitor's Closet # 5-106 - drain cover will be replaced by 8/15/25
6. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	HSU Main Entrance	Maintenance: Soap scum on walls in left and right shower	HSU Main Entrance - Ward B # 5-102 - Soap scum on walls in left and right shower was removed and cleaned on 6/24/25 and cleaned daily
7. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	HSU Main Entrance	Maintenance: Soap scum on door in right shower	HSU Main Entrance - Ward B # 5-102 - Soap scum on door in right shower was removed and cleaned on 6/24/25 and cleaned daily
8. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	HSU Main Entrance	Maintenance: Soap scum on floor in right shower	HSU Main Entrance - Ward B # 5-102 - Soap scum on floor in right shower was removed and cleaned on 6/24/25 and cleaned daily
9. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	HSU Main Entrance	Maintenance: Floor dirty throughout shower/toilet area	HSU Main Entrance - Ward B # 5-102 - Floor throughout shower/toilet area was cleaned on 6/24/25
10. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	HSU Main Entrance	Maintenance: Floor paint damaged	HSU Main Entrance - Ward B # 5-102 - Floor throughout

				throughout shower/toilet area	shower/toilet area was cleaned and painted on 6/24/25
11. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	HSU Main Entrance	Maintenance: Right handwash sink dirty	HSU Main Entrance - Ward B # 5-102 - Right handwash sink was cleaned on 6/24/25 and cleaned daily

Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. ISO # 1 & 2		105 CMR 451.353	Interior Maintenance: Bed surface dirty in ISO # 1 and 2	Bed surface in ISO cells # 1 and 2 was cleaned on 6/24/25
2. Janitor's Closet		105 CMR 451.353	Interior Maintenance: Wet mop stored in slop sink	Janitor's Closet - Wet mop stored in slop sink was removed from slop sink and properly stored on 6/3/25
3. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353*	Interior Maintenance: Soap dispenser broken	WR 25253 HSU Main Entrance - Pharmacy # 5-112 - Broken Soap dispenser was replaced on 7/24/25
4. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353*	Interior Maintenance: Handwash sink dirty	HSU Main Entrance - Pharmacy # 5-112 - Handwash sink was cleaned on 6/24/25 and cleaned daily
5. HSU Main Entrance	Pharmacy # 5-112	105 CMR 451.353	Interior Maintenance: Oxygen tank near door not stored in a secure manner	HSU Main Entrance - Pharmacy # 5-112 - Oxygen tank was removed from Room 5-112 and placed in Room #5-117A and placed on its proper storage rack on 7-20-25

Billerica Control Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

1. Main Level	Control Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer	Main Level - Control Area - freezer was defrosted on 7/24/25
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Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Window broken	WR 24060 Main Level - Lobby - Structural Maintenance: Window will be repaired by 9/30/25
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2. Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Wall damaged at entrance	WR 24060 Main Level – Lobby - Structural Maintenance: Wall damaged at entrance will be repaired by 9/30/25
3. Main Level	Control Area	105 CMR 451.350*	Structural Maintenance: Several windows broken	WR 24060 Main Level - Control Area - Structural Maintenance: Broken windows will be repaired by 9/30/25
4. Main Level	Control Area	105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing	WR 24060 Main Level - Control Area - Interior Maintenance: Ceiling tiles will be replaced by 9/30/25
5. Jail Visiting Hallway	Additional Offices	105 CMR 451.353	Interior Maintenance: Floor damaged outside office # 2-124	WR 25351 Jail Visiting Hallway - Additional Offices - Interior Maintenance: Floor damaged outside office # 2-124 will be repaired by 8/30/25

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies were found during the inspection:

1. First Floor	Female Bathroom # 2-136	105 CMR 451.141	Screens: Screen missing	WR 25352 First Floor – Female Bathroom #2-136 – Screen will be replaced by 8/1/25
2. First Floor	Maintenance Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of white refrigerator dirty in office # 2-143	First Floor – Maintenance Area – Interior of white refrigerator in office #2-143 – was cleaned on 7/24/25
3. New Male Locker Room		105 CMR 451.123	Maintenance: Ceiling vent dusty near toilet	New Male Locker Room – Ceiling vent near toilet was cleaned on 6/24/25

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Mail Room # 2-138	105 CMR 451.353	Interior Maintenance: Ceiling tile missing	First Floor Mail Room #2-138 - Ceiling tile will be replaced by 8/30/25
2. Second Floor		105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout	Second Floor - Ceiling tiles will be replaced by 9/2/25
3. New Male Locker Room		105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged	WR 25353 New Male Locker Room - Ceiling tiles will be replaced by 8/30/25
4. Classifications & Old Infirmary Hallway		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing throughout hallway	Classifications & Old Infirmary Hallway - Ceiling tiles will be replaced by 9/2/25
5. Third Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout area	WR 25353 windows will be replaced throughout the third floor area by 8/30/25

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Bathroom # 4-110	105 CMR 451.123*	Maintenance: Ceiling tiles water damaged	WR 25355 First Floor – Bathroom #4-110 - ceiling tiles will be replaced by 8/30/25
2. Second Floor	Officer's Bathroom	105 CMR 451.124*	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink	WR 25334 Second Floor – Officer's Bathroom cold water pressure restored at handwash sink on 7/15/25

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Video Court Area # 4-122	105 CMR 451.350*	Structural Maintenance: Window broken	WR 25356 First Floor - Video Court Area # 4-122 – Window will be replaced on the First Floor by 8/30/25
2. First Floor	Meeting Room # 4-120	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged	WR 25355 First Floor - Meeting Room # 4-120 – Ceiling tiles on first floor will be replaced by 8/30/25
3. First Floor	Library # 4-116	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged	WR 25355 First Floor - Library # 4-116 - Ceiling tiles will be replaced by 8/30/25
4. First Floor	Offices # 4-112 – 4-114	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114	WR 25355 First Floor - Offices # 4-112 – 4-114 - Ceiling tiles on first floor will be replaced by 8/30/25
5. First Floor	Bathroom # 4-110	105 CMR 451.350	Structural Maintenance: Window broken	WR 25356 First Floor - Bathroom # 4-110 – Window on first floor will be replaced by 8/30/25
6. Second Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout	WR 25358 Windows on second floor will be replaced by 8/30/25

Tier Dorm

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1. Dorm Bathroom	105 CMR 451.130	Hot Water: Shower water temperature 92°F at shower # 1	WR 25335 Dorm Bathroom – Shower #1 Hot Water temperature was adjusted to 110°F on 7/18/25
2. Dorm Bathroom	105 CMR 451.123	Maintenance: Floor paint damaged outside showers	Dorm Bathroom – Floor on the outside of the showers were painted on 7/1/2025

CWP Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Dining Area		105 CMR 451.200	Design, Construction, and Installation; Functionality: Screens missing from windows. Standard found in 105 CMR 590; FC 6-202.15(D)(1).	WR 25359 Screens in the CWP Building dining area will be replaced by 8/30/25
2. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.141*	Screens: Screen missing	WR 25359 2 nd Floor - Inmate Bathroom # 3-201 – Screen will be replaced by 8/30/25

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Day Area # 3-114		105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket in Janitor's Storage Cage	Interior Maintenance: Wet mop stored in bucket in Janitor's Storage Cage Day Area #3-114 was removed and stored properly 6/4/25
2. 2nd Floor	Janitor's Closet # 3-204	105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket	Interior Maintenance: Wet mop stored in bucket in Janitor's Closet #3-204 was removed and stored properly 6/24/25
3. 2nd Floor	Dorm # 3-203	105 CMR 451.350* Structural Maintenance: Ceiling damaged	WR 25360 Structural Maintenance: Ceiling damage on 2 nd Floor Dorm #3-203 will be repaired by 8/30/25

Work Release House # 1

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1. Food Service Area	Dining Room	105 CMR 451.200	Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, weather stripping damaged on white side door. Standard found in 105 CMR 590; FC 6-202.15(A)(3).	WR 25361 Food Service Area – Dining Room - Outer openings, weather stripping damaged on white side door will be repaired by 8/30/25
2. Food Service Area	Kitchen	105 CMR 451.200	Operational Supplies and Applications, Pesticides: Rodent bait stations not covered and tamper-resistant (P). Standard found in 105 CMR 590; FC 7-206.12. **Corrected On-Site**	Food Service Area – Kitchen - Rodent bait stations not covered and tamper-resistant (P). **Corrected On-Site**

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Basement	Laundry Room	105 CMR 451.350*	Structural Maintenance: Water leaking in from exterior in back left corner of room	Basement – Laundry Room – Water leaking in front of exterior in back left corner of room was repaired on 6/30/25
2. Basement	Laundry Room	105 CMR 451.350	Structural Maintenance: Exterior door not rodent and weathertight	WR 25361 Basement – Laundry Room – Exterior door will be repaired and made weather and rodent tight by 8/15/25
3. Basement	Janitor's Closet	105 CMR 451.350*	Structural Maintenance: Ceiling heavily water damaged above Janitor's Closet	WR 25337 Basement – Ceiling heavily water damaged above Janitor's closet will be repaired by 8/15/25

Work Release House # 2

Deficiencies under the Required Standards (.100 and .200 series)

3 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Staff Bathroom	105 CMR 451.123*	Maintenance: Screen not tight-fitting	WR 25362 First Floor – Staff Bathroom – Screen will be repaired by 8/15/25
2. Second Floor	Bathroom	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 1	WR 25339 Second Floor – Bathroom handwash sink # 1 Hot Water was adjusted to 110°F on 7/14/25
3. Basement	Bathroom	105 CMR 451.123*	Maintenance: Wall tiles missing in shower # 3	WR 25363 Basement – Bathroom - Wall tiles missing in shower # 3 will be repaired by 8/15/25

Deficiencies under the Recommended Standards (.300 series)

2 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Administration Office	105 CMR 451.350*	Structural Maintenance: Ceiling water damaged in back Left and Right Offices	First Floor - Administration Office - Structural Ceiling water damaged in back Left and Right Offices on the first floor Administration office will be repaired by 8/15/25
2. First Floor	Administration Office	105 CMR 451.350*	Structural Maintenance: Ceiling leaking in Right Office	First Floor – Administration Office - Structural Maintenance: Ceiling leaking in Right Office of the first-floor administration office will be repaired by 8/15/25

SECTION 2: Areas Found to be in Compliance

EHRS inspected 139 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 38 areas of the facility because they were either in use, locked, or under construction.

1. Podular Building	Administration Wing	Conference Room	Unable to Inspect – In Use
2. Podular Building	Attorney Visit Hallway	Visiting Rooms	Unable to Inspect Visiting Room # 2 and 3 – In Use
3. Podular Building	Attorney Visit Hallway	Storage Room # 5-145B	Unable to Inspect – Locked
4. Entrance Hallway for Pod A & B	Pod A	Counselor/Interview Room # 5-062	Unable to Inspect – In Use
5. Pod F	Medical Office # 6-206		Unable to Inspect – Locked
6. Pod F	Block	Assessment Office # 6-211	Unable to Inspect – In Use
7. Pod F	Dorm # 3 and 4 Landing	Female Bathroom # 6-213	Unable to Inspect – Locked
8. Pod E	Administration Area	Nurse's Station # 6-107	Unable to Inspect – Locked
9. Pod E	Dorm # 1 and 2 Landing	Female Staff Bathroom # 6-116	Unable to Inspect – Locked
10. Pod E	Dorm # 1	Shower Area	Unable to Inspect Handicapped Shower – In Use
11. Pod E	Dorm # 1	Case Worker's Office	Unable to Inspect – In Use
12. Health Service Unit	HSU Main Entrance	Treatment Room # 2 (# 5-122)	Unable to Inspect – In Use
13. Health Service Unit	HSU Main Entrance	Medical Waste Storage	Unable to Inspect – In Use
14. Health Service Unit	HSU Administration Hallway	MAT Room # 5-103	Unable to Inspect – Locked
15. Billerica Control Building	Main Level	Motorcycle Unit Locker Room # 2-116	Unable to Inspect – Locked
16. Old Administration Wing	First Floor	Office # 2-131	Unable to Inspect – Locked
17. Old Administration Wing	First Floor	Chemical Room # 2-139	Unable to Inspect – Locked
18. Old Administration Wing	Second Floor	Nursing Mother's Room # 2-227	Unable to Inspect – Locked
19. Old Administration Wing	Third Floor	Female Weight Room	Unable to Inspect – Locked
20. Old Administration Wing	Third Floor	Female Locker Room	Unable to Inspect – Locked

21. Old Administration Wing	Lower Report	A & B Side Cells	Unable to Inspect – Not Used
22. Training Center	First Floor	Medical Triage	Unable to Inspect – Locked
23. Tier Building	First Tier	Control # 4-100	Unable to Inspect – Not Used
24. Tier Building	First Tier	Staff Room # 4-102	Unable to Inspect – Not Used
25. Tier Building	First Tier	Storage Cage # 4-103	Unable to Inspect – Not Used
26. Tier Building	First Tier	Janitor's Closet # 4-103B	Unable to Inspect – Not Used
27. Tier Building	First Tier	A & B Side	Unable to Inspect – Not Used
28. Tier Building	First Tier	Bathroom and Shower Area	Unable to Inspect – Not Used
29. Tier Building	First Tier	C & D Side	Unable to Inspect – Not Used
30. Tier Building	First Tier	Shower Room # D23	Unable to Inspect – Not Used
31. Tier Building	Second and Third Tier		Unable to Inspect – Not Used
32. Tier Building	Gym		Unable to Inspect – Not Used
33. CWP Building	Kitchen		Unable to Inspect – Not Used
34. CWP Building	Basement	Storage Closet # 3-B 02 and 3-B03	Unable to Inspect Storage Closet # 2-B 02 – Locked

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 811 at the time of inspection.
2. At the time of the inspection the Tier Building cell blocks were unoccupied with no plans to utilize this area.
3. During the main kitchen inspection, the warewash machine did not reach the appropriate temperature to sanitize dishes. A service call was immediately placed for repairs and the facility began utilizing interim measures such as manually sanitizing dishes or using Styrofoam trays until repairs could be made.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" 105 CMR 451.000 is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- 105 CMR 205.000: Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- 105 CMR 480.000: Minimum requirements for the Management of Medical or Biological Waste
- 105 CMR 500.000: Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
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Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

August 1, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Plan of Correction – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on May 27, 28, and 29, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH

cc: Michael Mahoney, Superintendent
Captain Shane Cassidy, EHSO

(electronic copy)
(electronic copy)