

The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards  
67 Forest Street, Suite # 100  
Marlborough, MA 01752  
617-624-6000 | mass.gov/dph

**Maura T. Healey**  
Governor

**Kimberley Driscoll**  
Lieutenant Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Robert Goldstein, MD, PhD**  
Commissioner

August 29, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)  
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)  
Lieutenant Michael Manning, Environmental Health and Safety Officer (electronic copy)

Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Hampden County Jail and House of Correction, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Thomas Murphy  
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)  
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)  
Paulina Matusik, MPH, Health Director, Ludlow Health Department (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Michael Colbert, Superintendent (electronic copy)



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Commissioner

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June 17, 2025

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection – Hampden County Jail and House of Correction, Ludlow

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Hampden County Jail and House of Correction on May 15 and 16, 2025 accompanied by Lieutenant Michael Manning, Environmental Health and Safety Officer (EHSO), and Corporal James Nepl, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 158 total deficiencies: 71 deficiencies under the Required Standards (.100 and .200 series), 36 repeat deficiencies under the Required Standards, 33 deficiencies under the Recommended Standards (.300 series), 16 repeat deficiencies under the Recommended Standards, and 2 deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

## Overview

**Section 1** provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

**Section 2** provides information on areas that EHRS found to be compliant.

**Section 3** documents the areas that EHRS did not inspect.

**Section 4** provides information on submitting a Plan of Correction for the identified deficiencies.

**Section 5** outlines observations and recommendations related to the inspection.

## **SECTION 1: Health and Safety Deficiencies**

### **Deficiencies under the Required Standards (.100 and .200 series)**

New 71 new deficiencies and 36 repeat deficiencies (indicated by an \*) were found during the inspection:

1.	Medical	Break Room # A-224	105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, sponge observed on counter
2.	Medical	Female Staff Bathroom # 227	105 CMR 451.123	Maintenance: Ceiling vent dusty
3.	Medical	Female Bathroom # 232	105 CMR 451.123	Maintenance: Ceiling vent dusty
4.	Housing Units	Davis # 1 Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 5
5.	Housing Units	Davis # 1 Upper Showers # 6-10	105 CMR 451.123	Maintenance: Floor dirty in shower # 6 and 7
6.	Housing Units	Davis # 2 Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 115°F in shower # 1
7.	Housing Units	Davis # 2 Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7
8.	Housing Units	Davis # 2 Upper Showers # 6-10	105 CMR 451.123	Maintenance: Caulking damaged in bottom of shower # 10
9.	Housing Units	Davis # 3 Lower Showers # 1-5	105 CMR 451.123	Maintenance: Rust stain on floor in shower # 3
10.	Housing Units	Davis # 3 Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6, 8, and 9
11.	Housing Units	Davis # 4 Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1
12.	Housing Units	Davis # 4 Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9 and 10
13.	Housing Units	Davis # 4 Upper Showers # 6-10	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 10
14.	Housing Units	Davis # 5 Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
15.	Housing Units	Davis # 5 Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1
16.	Housing Units	Davis # 5 Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7, 8, 11, and 12
17.	Housing Units	Davis # 5 Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 12
18.	Housing Units	Davis # 6 Lower Shower # 1-6	105 CMR 451.123	Maintenance: Debris on floor in shower # 4
19.	Housing Units	Davis # 6 Cells	105 CMR 451.101	Blankets: Blanket not available for inmate in cell # 15
20.	Housing Units	Davis # 6 Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7
21.	Housing Units	Davis # 6 Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7
22.	Housing Units	Davis # 6 Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 7
23.	Housing Units	Bravo # 3 Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1

24. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 119°F in shower # 5
25. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5
26. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5
27. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6
28. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6
29. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 116°F in shower # 6
30. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6
31. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6
32. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 6
33. Housing Units	Charlie # 3	Day Room	105 CMR 451.124	Water Supply: Insufficient water pressure at bubbler
34. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2
35. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1
36. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 3
37. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, and 3
38. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 3
39. Housing Units	Charlie # 4	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6
40. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1
41. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Floor dirty in shower # 1, 5, and 6
42. Housing Units	Charlie # 5 and 6 Hallway	Staff Bathroom # 318	105 CMR 451.123	Maintenance: Ceiling vent dusty
43. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8
44. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9, 10, and 11
45. Housing Units	Charlie # 7	Cells	105 CMR 451.101	Blankets: Blanket damaged in cell # 32
46. Housing Units	Charlie # 7	Cells	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water at handwash sink runs continuously in cell # 32
47. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2
48. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 6, and 7

49. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 11
50. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 1 and 2
51. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Mold on floor in shower # 1
52. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1
53. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 5 and 6
54. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9
55. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
56. Main Kitchen	Serving Line	Food Holding Area	105 CMR 451.200	Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, fans dirty in cooler refrigerator. Standard found in 105 CMR 590; FC 3-305.11(A)(2).
57. Main Kitchen	Freezer # A-125		105 CMR 451.200	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor. Standard found in 105 CMR 590; FC 4-501.11(A).
58. Main Kitchen	Dry Food Storage # 145		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, spilled food powder observed on floor. Standard found in 105 CMR 590; FC 6-501.12(A).
59. Main Kitchen	Serving Line		105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety, food not held at 135°F or above (Pf), carrot temperature recorded at 115°F. Standard found in 105 CMR 590; FC 3-501.16(A)(1). <b>** Corrected On-Site **</b>
60. Main Kitchen	Serving Line		105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, wet serving trays observed. Standard found in 105 CMR 590; FC 4-901.11(A).
61. Main Kitchen	Culinary Kitchen	Pizza Station	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor underneath pizza station dirty. Standard found in 105 CMR 590; FC 6-501.12(A).

62. Main Kitchen	Dishwashing Room		105 CMR 451.200	Maintenance and Operation; Equipment: Cutting board surfaces damaged and no longer easily cleanable. Standard found in 105 CMR 590; FC 4-501.12. <b>** Corrected On-Site **</b>
63. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: Sanitizing test strips expired. Standard found in 105 CMR 590; FC 4-302.14.
64. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2).
65. Main Kitchen	Culinary Kitchen	Food Prep Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled salt container. Standard found in 105 CMR 590; FC 3-302.12. <b>** Corrected On-Site **</b>
66. Main Kitchen	Culinary Kitchen	Hood Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled spice containers on counter. Standard found in 105 CMR 590; FC 3-302.12.
67. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), liquid spilled on bottom shelf. Standard found in 105 CMR 590; FC 4-601.11(A). <b>** Corrected On-Site **</b>
68. Main Kitchen	Culinary Kitchen	Delfield Freezer	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, gaskets moldy. Standard found in 105 CMR 590; FC 4-601.11(C).

69. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), cooked meats not marked. Standard found in 105 CMR 590; FC 3-501.17(A). <b>** Corrected On-Site **</b>
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#### Deficiencies under the Recommended Standards (.300 series)

33 new deficiencies and 16 repeat deficiencies (indicated by an \*) were found during the inspection:

1. Medical	Exam Room # 213		105 CMR 451.353	Interior Maintenance: Damaged exam table
2. Housing Units	Davis # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 15 and 16
3. Housing Units	Davis # 1	Storage Room # 209	105 CMR 451.353	Interior Maintenance: Floor tile damaged outside room
4. Housing Units	Davis # 2	Multi-purpose Room # 116 B	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
5. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing on upper tier
6. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1
7. Housing Units	Davis # 4	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
8. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 28 and 29
9. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 37
10. Housing Units	Davis # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 17
11. Housing Units	Davis # 6	Rec Deck	105 CMR 451.360	Protective Measures: Birds nest observed on rec deck
12. Housing Units	Bravo # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 19
13. Housing Units	Bravo # 1	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing outside cell # 53
14. Housing Units	Bravo # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 9
15. Housing Units	Bravo # 3	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing in cell # 43
16. Housing Units	Bravo # 5	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
17. Housing Units	Bravo # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 24

18. Housing Units	Charlie # 1	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
19. Housing Units	Charlie # 2	Cells	105 CMR 451.350	Structural Maintenance: Water leaking in from exterior in cell # 3
20. Housing Units	Charlie # 2	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
21. Housing Units	Charlie # 3 and 4 Hallway	Recreation Deck # A-116	105 CMR 451.353	Interior Maintenance: Debris on rec deck
22. Housing Units	Charlie # 3	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 4
23. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 12
24. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Floor tile damaged in cell # 24 and 25
25. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 14 and 16
26. Housing Units	Charlie # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 30, 32, and 34
27. Housing Units	Charlie # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 28, 35, and 36
28. Housing Units	Charlie # 5	Janitor's Closet # 310	105 CMR 451.353*	Interior Maintenance: Floor paint damaged
29. Housing Units	Charlie # 6	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 5, 22, 30, 33, and 36
30. Housing Units	Charlie # 6	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 7, 24, 26, 28, 29, and 34
31. Administration	Programs	Program Staff Break Room # 240	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged
32. Main Kitchen	Dumpsters		105 CMR 451.372*	Cleaning of Garbage and Rubbish Containers: Inadequate cleaning of garbage/rubbish storage area, area around dumpsters dirty.

**Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)**

2 new deficiencies were found during the inspection:

1. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain copies of shipping papers and tracking forms with record keeping log for at least 375 days. Standard found in 105 CMR 480.500(H).
2. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment. Standard found in 105 CMR 480.500(B).



## **SECTION 2: Areas Found to be in Compliance**

EHRS inspected 271 additional areas of the facility which were found to be in compliance.

## **Section 3: Areas EHRS did not inspect**

1. HOUSING UNITS	Bravo # 2	Unable to Inspect – Under Construction
2. HOUSING UNITS	Bravo # 4	Unable to Inspect – Under Construction
3. HOUSING UNITS	Bravo # 6	Unable to Inspect – Under Construction
4. HOUSING UNITS	Charlie # 8	Unable to Inspect – Offline
5. HOUSING UNITS	Charlie # 9	Unable to Inspect – Offline

## **SECTION 4: Plan of Correction**

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

## **SECTION 5: Observations and Recommendations**

1. The inmate population was 802 at the time of inspection.
2. Housing Unit Charlie # 4 was inspected but unoccupied at the time of the inspection.
3. The required temperature for showers is between 100°F and 112°F.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

A handwritten signature in blue ink, appearing to read "Thomas F. Murphy", is written over a faint, circular official stamp. The signature is fluid and cursive.

Thomas F. Murphy  
Environmental Analyst, EHRS, BCEH



NICHOLAS COCCHI  
SHERIFF

THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY  
627 RANDALL ROAD  
LUDLOW, MA 01056

TEL: (413) 547-8000  
FAX: (413) 589-1851

August 18, 2025

Mr. Thomas F. Murphy  
Environmental Health Analyst, EHRS, BCEH  
Comm. of Mass., Dept. of Public Health  
Western Region  
23 Service Center  
Northampton, MA 01060

RE: Facility Inspection- Hampden County Jail and House of Correction, Ludlow

Dear Mr. Thomas Murphy:

In response to the Department of Public Health Inspection conducted on May 15 and 16, 2025 at the Hampden County Sheriff's Office and Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Office and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

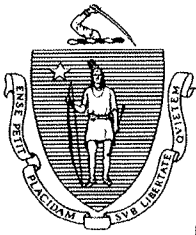
Nicholas Cocchi

Sheriff

enclosure

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narian, Director, BEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services  
Shawn Jenkins, Commissioner, DOC  
Terrence Reidy, Secretary, EOPSS  
Brianna Arruda, Director, Policy Development and Compliance Unit  
Michael Colbert, Superintendent  
Major Gary Trueman, Health and Safety  
Lt. Mike Manning, Environmental Health, Fire and Safety Officer  
Benjamin Mastay, Unit Director, Standards  
Paula Matusik, Public Health Coordinator, Ludlow Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate



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June 17, 2025

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection – Hampden County Jail and House of Correction, Ludlow

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The inspection identified 158 total deficiencies: 71 deficiencies under the Required Standards (.100 and .200 series), 36 repeat deficiencies under the Required Standards, 33 deficiencies under the Recommended Standards (.300 series), 16 repeat deficiencies under the Recommended Standards, and 2 deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

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**Section 5** outlines observations and recommendations related to the inspection.

## **SECTION 1: Health and Safety Deficiencies**

### **Deficiencies under the Required Standards (.100 and .200 series)**

New 71 new deficiencies and 36 repeat deficiencies (indicated by an \*) were found during the inspection:

1.	Medical	Break Room # A-224	105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, sponge observed on counter. On 5/15/25 said sponge in Break Room A-224 was placed in drying position in sink well by Lt. Manning and staff was instructed to do same after every use.
2.	Medical	Female Staff Bathroom # 227	105 CMR 451.123	Maintenance: Ceiling vent dusty. On 5/15/25 said vent in Female Bathroom #227 was cleared of dust by Cpl. Nebel and Medical worker was informed to clear on an as needed basis.
3.	Medical	Female Bathroom # 232	105 CMR 451.123	Maintenance: Ceiling vent dusty. On 5/15/25 said vent in Female Bathroom #232 was cleared of dust by Cpl. Nebel and Medical worker was informed to clear on an as needed basis.
4.	Housing Units	Davis # 1      Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 5. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean soap scum of said shower #5 with Simple Green (Crystal). Shower #5 was in compliance at time of Command Inspection on 5/29/25.
5.	Housing Units	Davis # 1      Upper Showers # 6-10	105 CMR 451.123	Maintenance: Floor dirty in shower # 6 and 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said showers #6-#7 with Simple Green (Crystal) solution. Showers #6-#7 were in compliance at time of Command Inspection on 5/29/25.
6.	Housing Units	Davis # 2      Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 115°F in shower # 1. On 5/22/25 temperature for shower #1 was checked and was in compliance at 112F by Lt Manning.
7.	Housing Units	Davis # 2      Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7. . On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7 with Simple Green (Crystal) solution. Shower #7 was in compliance at time of Command Inspection on 5/29/25.

8.	Housing Units	Davis # 2	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Caulking damaged in bottom of shower # 10. Work to shower #10 in Davis 2 to be completed by Maintenance Dept. on 12/19/25.
9.	Housing Units	Davis # 3	Lower Showers # 1-5	105 CMR 451.123	Maintenance: Rust stain on floor in shower # 3. . On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said rust stain on shower floor #3 with Simple Green (Crystal) solution. Shower #3 was in compliance at time of Command Inspection on 5/29/25.
10.	Housing Units	Davis # 3	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6, 8, and 9. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #6, #8 and #9 with Simple Green (Crystal) solution. Shower s #6, #8 and #9 were in compliance at time of Command Inspection on 5/29/25.
11.	Housing Units	Davis # 4	Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower bench in shower #1. Shower bench in #1 was in compliance at time of Command Inspection on 5/29/25.
12.	Housing Units	Davis # 4	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9 and 10. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #9 and #10 with Simple Green (Crystal) solution. Shower s #9 and #10 were in compliance at time of Command Inspection on 5/29/25.
13.	Housing Units	Davis # 4	Upper Showers # 6-10	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 10. On 5/22/25 temperature for shower #10 in Davis 4 was checked and was in compliance at 112F by Lt Manning.
14.	Housing Units	Davis # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower floors in #1 and #2 with Simple Green (Crystal) solution. Shower s #1 and #2 were in compliance at time of Command Inspection on 5/29/25.

15. Housing Units	Davis # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower bench in shower #1. Shower bench in #1 was in compliance at time of Command Inspection on 5/29/25.
16. Housing Units	Davis # 5	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7, 8, 11, and 12. . On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7, #8, #11 and #12 with Simple Green (Crystal) solution. Shower walls #7, #8, #11 and #12 were in compliance at time of Command Inspection on 5/29/25.
17. Housing Units	Davis # 5	Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 12. On 5/22/25 temperature for shower #12 in Davis 5 was checked and was in compliance at 112F by Lt Manning.
18. Housing Units	Davis # 6	Lower Shower # 1-6	105 CMR 451.123	Maintenance: Debris on floor in shower # 4. On 5/15/25 said debris in shower #4 floor was collected by pod worker under supervision of Lt. Manning. Shower floor in #4 was found to be in compliance at time of Command Inspection on 5/22/25.
19. Housing Units	Davis # 6	Cells	105 CMR 451.101	Blankets: Blanket not available for inmate in cell # 15. On 5/15/25 inmate in cell #15 of Davis 6 blanket was being laundered at Central Laundry. Inmates blanket was returned to him at 1:30pm on 5/15/25.
20. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7 with Simple Green (Crystal) solution. Shower walls in #7 were in compliance at time of Command Inspection on 5/29/25.



21. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower floor in #7 with Simple Green (Crystal) solution. Shower floor in #7 was in compliance at time of Command Inspection on 5/29/25.
22. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 7. On 5/22/25 temperature for shower #7 in Davis 6 was checked and was in compliance at 112F by Lt Manning.
23. Housing Units	Bravo # 3	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off walls in Shower #1 with Simple Green (Crystal) solution. Shower wall was in compliance at time of command inspection on 5/29/25.
24. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 119°F in shower # 5. On 5/22/25 temperature for shower #5 in Bravo 5 was checked and was in compliance at 112F by Lt Manning.
25. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off walls of showers #1, #2, #3, #4 and #5 with Simple Green (Crystal) solution. All shower walls were in compliance on 5/29/25 command inspection.
26. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off floors of showers #2, #3, #4 and #5 with Simple Green (Crystal) solution. All shower floors were in compliance on 5/29/25 command inspection.

27. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C1 showers #4, #5 and 6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
28. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C1 showers #4, #5 and 6 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
29. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 116°F in shower # 6. On 5/22/25 temperature for shower #6 in Charlie 1 was checked and was in compliance at 112F by Lt Manning.
30. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C2 showers #4, #5 and 6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
31. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C2 showers #4, #5 and 6 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
32. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 6. On 5/22/25 temperature for shower #6 in Charlie 2 was checked and was in compliance at 112F by Lt Manning.
33. Housing Units	Charlie # 3	Day Room	105 CMR 451.124	Water Supply: Insufficient water pressure at bubbler. On 5/22/25 plumbing adjusted pressure on bubbler in Charlie 3 to have compliant flow.

34. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C3 shower #2 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
35. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C3 showers #1 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
36. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 3. . On 5/22/25 temperature for shower #3 in Charlie 3 was checked and was in compliance at 112F by Lt Manning.
37. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, and 3. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C4 showers #1, #2 and #3 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
38. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 3. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C4 showers #1, #2 and #3 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
39. Housing Units	Charlie # 4	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C4 showers #4, #5 and #6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.

40. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C5 shower #1 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
41. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Floor dirty in shower # 1, 5, and 6. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #1, #5 and #6 in C5 with Simple Green (Crystal) solution. On 5/29/25 shower floors were found to be in compliance by Command Inspection team.
42. Housing Units	Charlie # 5 and 6 Hallway	Staff Bathroom # 318	105 CMR 451.123	Maintenance: Ceiling vent dusty .On 5/22/25 ceiling vent in C5/C6 hallway was cleared of dust by Cpl. Nebel. On 5/29/25 ceiling vent was found to be in compliance by Command Inspection team.
43. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C6 shower #8 with Simple Green (Crystal) solution. Wall in shower was found to be in compliance on 5/29/25 by Command Inspection team.
44. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9, 10, and 11. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C6 showers #9, #10 and #11 with Simple Green (Crystal) solution. Walls in C6 showers #9, #10 and #11 were found to be in compliance on 5/29/25 by Command Inspection team.
45. Housing Units	Charlie # 7	Cells	105 CMR 451.101	Blankets: Blanket damaged in cell # 32. On 5/22/25 inmate blanket in C7-032 was replaced by Charlie 7 staff. Inmate blanket in question was disposed of properly.

46. Housing Units	Charlie # 7	Cells	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water at hand wash sink runs continuously in cell # 32. On 5/22/25 plumbing division changed required parts to have sink in #32 in Charlie 7 be in compliance.
47. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2. . On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C7 showers #1 and #2 with Simple Green (Crystal) solution. Walls in showers were found to be in compliance on 5/29/25 by Command Inspection team.
48. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 6, and 7. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C7 showers #3, #6 and #7 with Simple Green (Crystal) solution. Walls in showers were found to be in compliance on 5/29/25 by Command Inspection team.
49. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 11. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C7 shower #11 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
50. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 1 and 2. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #1, #2 in C7 with Simple Green (Crystal) solution. On 5/29/25 shower floors were found to be in compliance by Command Inspection team.
51. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Mold on floor in shower # 1. On 5/22/25 Shower #1 in C7 was inspected and it was determined that it wasn't mold but grime that was removed with Simple Green (Crystal) solution and hard bristle brush by pod worker under supervision of Unit Manager. Shower was found to be in compliance on 5/29/25 by Command Inspection team.

52. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C10 shower #1 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
53. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 5 and 6. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #5 and #7 in C10 with Simple Green (Crystal) solution. On 5/29/25 shower floors #5 and #7 were found to be in compliance by Command Inspection team.
54. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9. . On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C10 shower #10 with Simple Green (Crystal) solution. Wall in shower was found to be in compliance on 5/29/25 by Command Inspection team.
55. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking . On 5/29/25 parts were ordered for shower #5 in Charlie 10. When delivered shower will be brought into compliance.
56. Main Kitchen	Serving Line	Food Holding Area	105 CMR 451.200	Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, fans dirty in cooler refrigerator. Standard found in 105 CMR 590; FC 3-305.11(A)(2).On 5/22/25 the fans covers and fans on serving line in Food Handling Area were cleaned with Simple Green (Crystal) solution by kitchen workers under supervision of kitchen staff. Fans and covers were inspected on 5/29/25 by Lt. Manning and are in full compliance of standard cited.

57. Main Kitchen	Freezer # A-125	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor. Standard found in 105 CMR 590; FC 4-501.11(A). On 5/17/25 ice was removed from Main Kitchen#A-125 due to daily deliveries and excessive humidity by kitchen workers under kitchen staff supervision. On 5/19/25 freezer in question was inspected by Lt. Manning and found to be in full compliance of standard cited.
58. Main Kitchen	Dry Food Storage # 145	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, spilled food powder observed on floor. Standard found in 105 CMR 590; FC 6-501.12(A). On 5/22/25 the Dry Food Storage Area was cleaned and sanitized by inmate workers under Kitchen Supervision. Workers were informed to inspect area and product after deliveries in case of damage or spillage. On 5/29/25 area was found to be in full compliance by Command Inspection team.
59. Main Kitchen	Serving Line	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety, food not held at 135°F or above (Pf), carrot temperature recorded at 115°F. Standard found in 105 CMR 590; FC 3-501.16(A)(1). <b>** Corrected On-Site **</b>
60. Main Kitchen	Serving Line	105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, wet serving trays observed. Standard found in 105 CMR 590; FC 4-901.11(A). On 5/22/25 kitchen workers and received a remedial training by kitchen supervisors on the tray drying rack system and its importance in food prep area/serving area. Command inspection on 5/29/25 found the standard to be in full compliance during Command Inspection.

61. Main Kitchen	Culinary Kitchen	Pizza Station	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor underneath pizza station dirty. Standard found in 105 CMR 590; FC 6-501.12(A). On 5/22/25 a meeting and remedial training was conducted by Kitchen Supervisors on the need to clean as you go in Pizza Work Station area. On 5/29/25 the standard that was cited was found to be in full compliance by Command Inspection team.
62. Main Kitchen	Dishwashing Room		105 CMR 451.200	Maintenance and Operation; Equipment: Cutting board surfaces damaged and no longer easily cleanable. Standard found in 105 CMR 590; FC 4-501.12. <b>** Corrected On-Site **</b>
63. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: Sanitizing test strips expired. Standard found in 105 CMR 590; FC 4-302.14. On 5/22/25 the test strips were replaced and in date range.
64. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2). On 5/22/25 the QAC solution was re-tested with new test strips and found to be within manufacturer's guidelines. On 6/16/25 EHFSO monthly Kitchen Inspection found that standard cited was in full compliance.
65. Main Kitchen	Culinary Kitchen	Food Prep Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled salt container. Standard found in 105 CMR 590; FC 3-302.12. <b>** Corrected On-Site **</b>



66. Main Kitchen	Culinary Kitchen	Hood Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled spice containers on counter. Standard found in 105 CMR 590; FC 3-302.12. On 5/22/25 the unlabeled spice containers were discarded and replaced with clearly legible labels. All kitchen staff was reminded to reinforce this with kitchen workers in area to avoid future citations.
67. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), liquid spilled on bottom shelf. Standard found in 105 CMR 590; FC 4-601.11(A). <b>** Corrected On-Site **</b>
68. Main Kitchen	Culinary Kitchen	Delfield Freezer	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, gaskets moldy. Standard found in 105 CMR 590; FC 4-601.11(C). On 5/22/25 kitchen workers in this area cleaned cited standards under Kitchen Supervisors. New gaskets were ordered for equipment in question in case of future problems.
69. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), cooked meats not marked. Standard found in 105 CMR 590; FC 3-501.17(A). <b>** Corrected On-Site **</b>

#### Deficiencies under the Recommended Standards (.300 series)

33 new deficiencies and 16 repeat deficiencies (indicated by an \*) were found during the inspection:

1. Medical	Exam Room # 213		105 CMR 451.353	Interior Maintenance: Damaged exam table. On 5/22/25 work order was filed for damage to be repaired or replaced by Maintenance.
2. Housing Units	Davis # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 15 and 16. On 5/22/25 the obstructions in question were removed by Cpl. Nebel and inmates housed in the cells #15 and #16 were informed that

3. Housing Units	Davis # 1	Storage Room # 209	105 CMR 451.353	blocking vents would affect proper air flow and balance in unit and tower. On 5/29/25 the vents that were cited were found to be in compliance by Command Inspection team. Interior Maintenance: Floor tile damaged outside room. Work to be completed by Maintenance Dept. on 12/20/25 for room #209.
4. Housing Units	Davis # 2	Multi-purpose Room # 116 B	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged. Work to be completed by Maintenance Dept. on 12/20/25 for room #116
5. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing on upper tier. Work to be completed by Maintenance Dept. on 12/20/25 for upper tier tiles.
6. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1. On 5/22/25 said vent in Davis #2 cell #1 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent was in compliance at time of Command Inspection.
7. Housing Units	Davis # 4	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work completed by Maintenance Dept. on 7/15/25.
8. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 28 and 29. On 5/22/25 said vent in Davis #4 cell #28 and #29 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 both vents #28 and #29 in Davis 4 were found to be in compliance at time of Command Inspection.
9. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 37. Work to be completed by Maintenance Dept. on 12/20/25 for tiles in #37.
10. Housing Units	Davis # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 17. On 5/22/25 said vent in Davis #5 cell #17 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #17 in Davis #5 was in compliance at time of Command Inspection.
11. Housing Units	Davis # 6	Rec Deck	105 CMR 451.360	Protective Measures: Birds nest observed on rec deck .On 7/15/25 the birds nest was removed by Maintenance Dept. and power washed area to bring into compliance.
12. Housing Units	Bravo # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 19. On 5/22/25 said vent in Bravo 1 cell #19 was cleared by Cpl.

				Nebel at time of inspection. On 5/29/25 vent #19 in Bravo 1 was in compliance at time of Command Inspection.
13. Housing Units	Bravo # 1	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing outside cell # 53. Work to be completed by Maintenance Dept. on 12/20/25 for tiles in #53.
14. Housing Units	Bravo # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 9. On 5/22/25 said vent in Bravo 3 cell #9 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #9 in Bravo 3 was in compliance at time of Command Inspection.
15. Housing Units	Bravo # 3	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing in cell # 43. On 12/20/25 tiles in #43 will be replaced by Maintenance Dept.
16. Housing Units	Bravo # 5	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 12/20/25 to clean air supply outlets.
17. Housing Units	Bravo # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 24. On 5/22/25 said vent in Bravo 5 cell #24 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #24 in Bravo 5 was in compliance at time of Command Inspection.
18. Housing Units	Charlie # 1	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 3/20/26 for air supply outlets.
19. Housing Units	Charlie # 2	Cells	105 CMR 451.350	Structural Maintenance: Water leaking in from exterior in cell # 3. On 5/29/25 inspection from outside cell and internal pipe chases were completed and no sign of water was found. Cell to be found in compliance by Command Inspection team on same date.
20. Housing Units	Charlie # 2	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 6/20/26 for air supply outlets.
21. Housing Units	Charlie # 3 and 4 Hallway	Recreation Deck # A-116	105 CMR 451.353	Interior Maintenance: Debris on rec deck. On 5/22/25 debris on C3/C4 rec was removed by Cpl. Nebel at time of inspection. On 5/29/25 C3/C4 rec deck was found to be in compliance by Command Inspection Team.
22. Housing Units	Charlie # 3	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 4.DCamm Vent project for

				facility is on-going and will be addressed when vendor makes it to C tower. Possibly 1/26
23. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 12. DCAMM Vent replacement project for facility is on-going and will be addressed when vendor makes it to C tower. Possibly 1/26
24. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Floor tile damaged in cell # 24 and 25. Work to be completed by Maintenance Dept. on 6/6/26 for floor tiles in #24 and #25.
25. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 14 and 16. Walls in cells #14 and #16 in Charlie 3 were painted by C tower workers under tower supervision on 5/29/25.
26. Housing Units	Charlie # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 30, 32, and 34. DCAMM vent replacement project will address vents #30, #32 and #34 in Charlie #5 possibly 1/26.
27. Housing Units	Charlie # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 28, 35, and 36. DCAMM vent replacement project will address vents #28 and #35 and #36 in Charlie #5 possibly 1/26.
28. Housing Units	Charlie # 5	Janitor's Closet # 310	105 CMR 451.353*	Interior Maintenance: Floor paint damaged. Work to be performed on 9/10/26 by Maintenance Dept.
29. Housing Units	Charlie # 6	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 5, 22, 30, 33, and 36. DCAMM vent replacement project will address vents #5, #22, #30, #33 and #36 in Charlie #6 possibly 1/26.
30. Housing Units	Charlie # 6	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 7, 24, 26, 28, 29, and 34. DCAMM vent replacement project will address vents #7, #24, #26, #28, #29 and #34 in Charlie #6 possibly 1/26.
31. Administration	Programs	Program Staff Break Room # 240	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged. Ceiling tile in staff break room was replaced by Maintenance Dept. on 7/1/25
32. Main Kitchen	Dumpsters		105 CMR 451.372*	Cleaning of Garbage and Rubbish Containers: Inadequate cleaning of garbage/rubbish storage area, area around dumpsters dirty. On 5/22/25 debris around Dumpster area outside Kitchen Loading Dock was cleared by Maintenance Officer Recio. On 5/29/25 area was found to be in compliance by

**Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)**

2 new deficiencies were found during the inspection:

1. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain copies of shipping papers and tracking forms with record keeping log for at least 375 days. Standard found in 105 CMR 480.500(H). Communication with vendor and staff was addressed and working to increase effectiveness in regards to frequency of pick- ups and paperwork. Utilizing DPH Logbook recommendation for entries
2. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment. Standard found in 105 CMR 480.500(B). Accurate and current record keeping log was addressed and system in place to reflect timely record keeping. Also utilizing DPH recommended logbook for entries.

**SECTION 2: Areas Found to be in Compliance**

EHRS inspected 271 additional areas of the facility which were found to be in compliance.

**Section 3: Areas EHRS did not inspect**

1. HOUSING UNITS	Bravo # 2	Unable to Inspect – Under Construction
2. HOUSING UNITS	Bravo # 4	Unable to Inspect – Under Construction
3. HOUSING UNITS	Bravo # 6	Unable to Inspect – Under Construction
4. HOUSING UNITS	Charlie # 8	Unable to Inspect – Offline
5. HOUSING UNITS	Charlie # 9	Unable to Inspect – Offline

**SECTION 4: Plan of Correction**

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff

5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

#### **SECTION 5: Observations and Recommendations**

1. The inmate population was 802 at the time of inspection.
2. Housing Unit Charlie # 4 was inspected but unoccupied at the time of the inspection.
3. The required temperature for showers is between 100°F and 112°F.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

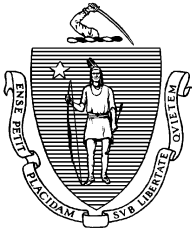
An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Thomas F. Murphy  
Environmental Analyst, EHRS, BCEH



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards  
67 Forest Street, Suite # 100  
Marlborough, MA 01752  
617-624-6000 | mass.gov/dph

**Maura T. Healey**  
Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Kimberley Driscoll**  
Lieutenant Governor

**Robert Goldstein, MD, PhD**  
Commissioner

August 25, 2025

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056 (electronic copy)

Re: Plan of Correction – Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to an inspection on May 15 and 16, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report with the following exception:

1. In accordance with 105 CMR 451.200 Food Storage, Preparation and Service, sponges are not allowed in food service areas, please indicate if the sponge has been discarded.

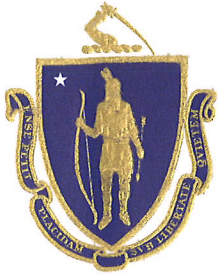
Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Thomas Murphy  
Environmental Analyst, EHRS, BCEH

cc: Michael Colbert, Superintendent  
Lieutenant Michael Manning, Environmental Health and Safety Officer

(electronic copy)  
(electronic copy)



NICHOLAS COCCHI  
SHERIFF

THE COMMONWEALTH OF MASSACHUSETTS

SHERIFF OF HAMPDEN COUNTY  
627 RANDALL ROAD  
LUDLOW, MA 01056

TEL: (413) 547-8000  
FAX: (413) 589-1851

August 26, 2025

Mr. Thomas F. Murphy  
Environmental Health Analyst, EHRS, BCEH  
Comm. of Mass., Dept. of Public Health  
Western Region  
23 Service Center  
Northampton, MA 01060

RE: Facility Inspection-Hampden County Jail and House of Correction, Ludlow, MA

Dear Mr. Thomas Murphy:

In response to the Department of Public Health Inspection conducted on May 15 and 16, 2025 at the Hampden County Sheriff's Office and Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Office and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Nicholas Cocchi', written over a horizontal line.

Nicholas Cocchi

Sheriff

enclosure

cc: Robert Goldstein, MD, PhD, Commissioner, DPH



Nalina Narian, Director, BEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services  
Shawn Jenkins, Commissioner, DOC  
Terrence Reidy, Secretary, EOPSS  
Brianna Arruda, Director, Policy Development and Compliance Unit  
Michael Colbert, Superintendent  
Major Gary Trueman, Health and Safety  
Lt. Mike Manning, Environmental Health, Fire and Safety Officer  
Benjamin Mastay, Unit Director, Standards  
Paula Matusik, Public Health Coordinator, Ludlow Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards

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Secretary

ROBERT GOLDSTEIN, MD, PhD  
Commissioner

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[www.mass.gov/dph](http://www.mass.gov/dph)

June 17, 2025

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection – Hampden County Jail and House of Correction, Ludlow

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Hampden County Jail and House of Correction on May 15 and 16, 2025 accompanied by Lieutenant Michael Manning, Environmental Health and Safety Officer (EHSO), and Corporal James Nebel, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 158 total deficiencies: 71 deficiencies under the Required Standards (.100 and .200 series), 36 repeat deficiencies under the Required Standards, 33 deficiencies under the Recommended Standards (.300 series), 16 repeat deficiencies under the Recommended Standards, and 2 deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

## Overview

**Section 1** provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

**Section 2** provides information on areas that EHRS found to be compliant.

**Section 3** documents the areas that EHRS did not inspect.

**Section 4** provides information on submitting a Plan of Correction for the identified deficiencies.

**Section 5** outlines observations and recommendations related to the inspection.

## SECTION 1: Health and Safety Deficiencies

### **Deficiencies under the Required Standards (.100 and .200 series)**

New 71 new deficiencies and 36 repeat deficiencies (indicated by an \*) were found during the inspection:

1.	Medical	Break Room # A-224	105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, sponge observed on counter .On 8/25/25 sponge removed by Lt. Manning from sink basin and discarded to be brought into compliance. Staff was informed to avoid any future non compliance issues.
2.	Medical	Female Staff Bathroom # 227	105 CMR 451.123	Maintenance: Ceiling vent dusty. On 5/15/25 said vent in Female Bathroom #227 was cleared of dust by Cpl. Nebel and Medical worker was informed to clear on an as needed basis.
3.	Medical	Female Bathroom # 232	105 CMR 451.123	Maintenance: Ceiling vent dusty. On 5/15/25 said vent in Female Bathroom #232 was cleared of dust by Cpl. Nebel and Medical worker was informed to clear on an as needed basis.
4.	Housing Units	Davis # 1      Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 5. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean soap scum of said shower #5 with Simple Green (Crystal).Shower #5 was in compliance at time of Command Inspection on 5/29/25.
5.	Housing Units	Davis # 1      Upper Showers # 6-10	105 CMR 451.123	Maintenance: Floor dirty in shower # 6 and 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said showers #6-#7 with Simple Green (Crystal) solution. Showers #6-#7 were in compliance at time of Command Inspection on 5/29/25.
6.	Housing Units	Davis # 2      Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 115°F in shower # 1. On 5/22/25 temperature for shower #1 was checked and was in compliance at 112F by Lt Manning.
7.	Housing Units	Davis # 2      Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7. . On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7 with Simple Green (Crystal) solution. Shower #7 was in compliance at time of Command Inspection on 5/29/25.

8.	Housing Units	Davis # 2	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Caulking damaged in bottom of shower # 10. <b>Work to shower #10 in Davis 2 to be completed by Maintenance Dept. on 12/19/25.</b>
9.	Housing Units	Davis # 3	Lower Showers # 1-5	105 CMR 451.123	Maintenance: Rust stain on floor in shower # 3. <b>On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said rust stain on shower floor #3 with Simple Green (Crystal) solution. Shower #3 was in compliance at time of Command Inspection on 5/29/25.</b>
10.	Housing Units	Davis # 3	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6, 8, and 9. <b>On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #6, #8 and #9 with Simple Green (Crystal) solution. Shower s #6, #8 and #9 were in compliance at time of Command Inspection on 5/29/25.</b>
11.	Housing Units	Davis # 4	Lower Showers # 1-5	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. <b>On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower bench in shower #1. Shower bench in #1 was in compliance at time of Command Inspection on 5/29/25.</b>
12.	Housing Units	Davis # 4	Upper Showers # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9 and 10. <b>On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #9 and #10 with Simple Green (Crystal) solution. Shower s #9 and #10 were in compliance at time of Command Inspection on 5/29/25.</b>
13.	Housing Units	Davis # 4	Upper Showers # 6-10	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 10. <b>On 5/22/25 temperature for shower #10 in Davis 4 was checked and was in compliance at 112F by Lt Manning.</b>
14.	Housing Units	Davis # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2. <b>On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower floors in #1 and #2 with Simple Green (Crystal) solution. Shower s #1 and #2 were in compliance at time of Command Inspection on 5/29/25.</b>

15. Housing Units	Davis # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower bench in shower #1. Shower bench in #1 was in compliance at time of Command Inspection on 5/29/25.
16. Housing Units	Davis # 5	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7, 8, 11, and 12. . On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7, #8, #11 and #12 with Simple Green (Crystal) solution. Shower walls #7, #8, #11 and #12 were in compliance at time of Command Inspection on 5/29/25.
17. Housing Units	Davis # 5	Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 12. On 5/22/25 temperature for shower #12 in Davis 5 was checked and was in compliance at 112F by Lt Manning.
18. Housing Units	Davis # 6	Lower Shower # 1-6	105 CMR 451.123	Maintenance: Debris on floor in shower # 4. On 5/15/25 said debris in shower #4 floor was collected by pod worker under supervision of Lt. Manning. Shower floor in #4 was found to be in compliance at time of Command Inspection on 5/22/25.
19. Housing Units	Davis # 6	Cells	105 CMR 451.101	Blankets: Blanket not available for inmate in cell # 15. On 5/15/25 inmate in cell #15 of Davis 6 blanket was being laundered at Central Laundry. Inmates blanket was returned to him at 1:30pm on 5/15/25.
20. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower walls in #7 with Simple Green (Crystal) solution. Shower walls in #7 were in compliance at time of Command Inspection on 5/29/25.

21. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7. On 5/22/25 workers were instructed under Davis Tower supervision to Deep-Clean said soap scum on shower floor in #7 with Simple Green (Crystal) solution. Shower floor in #7 was in compliance at time of Command Inspection on 5/29/25.
22. Housing Units	Davis # 6	Upper Showers # 7-12	105 CMR 451.130	Hot Water: Shower water temperature 117°F in shower # 7. On 5/22/25 temperature for shower #7 in Davis 6 was checked and was in compliance at 112F by Lt Manning.
23. Housing Units	Bravo # 3	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off walls in Shower #1 with Simple Green (Crystal) solution. Shower wall was in compliance at time of command inspection on 5/29/25.
24. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.130	Hot Water: Shower water temperature 119°F in shower # 5. On 5/22/25 temperature for shower #5 in Bravo 5 was checked and was in compliance at 112F by Lt Manning.
25. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off walls of showers #1, #2, #3, #4 and #5 with Simple Green (Crystal) solution. All shower walls were in compliance on 5/29/25 command inspection.
26. Housing Units	Bravo # 5	Lower Showers # 1-5	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5. On 5/22/25 inmate workers were instructed under Bravo Tower supervision to Deep-Clean soap scum off floors of showers ##2, #3, #4 and #5 with Simple Green (Crystal) solution. All shower floors were in compliance on 5/29/25 command inspection.

27. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C1 showers #4, #5 and 6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
28. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C1 showers #4, #5 and 6 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
29. Housing Units	Charlie # 1	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 116°F in shower # 6. On 5/22/25 temperature for shower #6 in Charlie 1 was checked and was in compliance at 112F by Lt Manning.
30. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C2 showers #4, #5 and 6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
31. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C2 showers #4, #5 and 6 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
32. Housing Units	Charlie # 2	Upper Showers # 4-6	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 6. On 5/22/25 temperature for shower #6 in Charlie 2 was checked and was in compliance at 112F by Lt Manning.
33. Housing Units	Charlie # 3	Day Room	105 CMR 451.124	Water Supply: Insufficient water pressure at bubbler. On 5/22/25 plumbing adjusted pressure on bubbler in Charlie 3 to have compliant flow.

34. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C3 shower #2 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
35. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C3 showers #1 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
36. Housing Units	Charlie # 3	Lower Showers # 1-3	105 CMR 451.130	Hot Water: Shower water temperature 118°F in shower # 3. . On 5/22/25 temperature for shower #3 in Charlie 3 was checked and was in compliance at 112F by Lt Manning.
37. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, and 3. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C4 showers #1, #2 and #3 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.
38. Housing Units	Charlie # 4	Lower Showers # 1-3	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 3. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off floors of C4 showers #1, #2 and #3 with Simple Green (Crystal) solution. All floors in showers were in compliance on 5/29/25 command inspection.
39. Housing Units	Charlie # 4	Upper Showers # 4-6	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4, 5, and 6. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C4 showers #4, #5 and #6 with Simple Green (Crystal) solution. All walls in showers were in compliance on 5/29/25 command inspection.



40. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C5 shower #1 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
41. Housing Units	Charlie # 5	Lower Showers # 1-6	105 CMR 451.123	Maintenance: Floor dirty in shower # 1, 5, and 6. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #1, #5 and #6 in C5 with Simple Green (Crystal) solution. On 5/29/25 shower floors were found to be in compliance by Command Inspection team.
42. Housing Units	Charlie # 5 and 6 Hallway	Staff Bathroom # 318	105 CMR 451.123	Maintenance: Ceiling vent dusty .On 5/22/25 ceiling vent in C5/C6 hallway was cleared of dust by Cpl. Nebel. On 5/29/25 ceiling vent was found to be in compliance by Command Inspection team.
43. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C6 shower #8 with Simple Green (Crystal) solution. Wall in shower was found to be in compliance on 5/29/25 by Command Inspection team.
44. Housing Units	Charlie # 6	Upper Showers # 7-12	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9, 10, and 11. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C6 showers #9, #10 and #11 with Simple Green (Crystal) solution. Walls in C6 showers #9, #10 and #11 were found to be in compliance on 5/29/25 by Command Inspection team.
45. Housing Units	Charlie # 7	Cells	105 CMR 451.101	Blankets: Blanket damaged in cell # 32. On 5/22/25 inmate blanket in C7-032 was replaced by Charlie 7 staff. Inmate blanket in question was disposed of properly.

46. Housing Units	Charlie # 7	Cells	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water at hand wash sink runs continuously in cell # 32. On 5/22/25 plumbing division changed required parts to have sink in #32 in Charlie 7 be in compliance.
47. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2. . On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C7 showers #1 and #2 with Simple Green (Crystal) solution. Walls in showers were found to be in compliance on 5/29/25 by Command Inspection team.
48. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 6, and 7. On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off walls of C7 showers #3, #6 and #7 with Simple Green (Crystal) solution. Walls in showers were found to be in compliance on 5/29/25 by Command Inspection team.
49. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 11. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C7 shower #11 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
50. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 1 and 2. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #1, #2 in C7 with Simple Green (Crystal) solution. On 5/29/25 shower floors were found to be in compliance by Command Inspection team.
51. Housing Units	Charlie # 7	Showers # 1-11	105 CMR 451.123	Maintenance: Mold on floor in shower # 1. On 5/22/25 Shower #1 in C7 was inspected and it was determined that it wasn't mold but grime that was removed with Simple Green (Crystal) solution and hard bristle brush by pod worker under supervision of Unit Manager. Shower was found to be in compliance on 5/29/25 by Command Inspection team.

52. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 1. On 5/22/25 under Charlie Tower supervision inmate workers Deep-Cleaned shower bench in C10 shower #1 with Simple Green (Crystal) solution. Shower bench was found to be in compliance on 5/29/25 by Command Inspection team.
53. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Floor dirty in shower # 5 and 6. On 5/22/25 inmate workers under Charlie Tower supervision Deep-Cleaned floors of showers #5 and #7 in C10 with Simple Green (Crystal) solution. On 5/29/25 shower floors #5 and #7 were found to be in compliance by Command Inspection team.
54. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 9. . On 5/22/25 inmate workers were instructed under Charlie Tower supervision to Deep-Clean soap scum off wall of C10 shower #10 with Simple Green (Crystal) solution. Wall in shower was found to be in compliance on 5/29/25 by Command Inspection team.
55. Housing Units	Charlie # 10	Showers # 1-11	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking . On 5/29/25 parts were ordered for shower #5 in Charlie 10. When delivered shower will be brought into compliance.
56. Main Kitchen	Serving Line	Food Holding Area	105 CMR 451.200	Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, fans dirty in cooler refrigerator. Standard found in 105 CMR 590; FC 3-305.11(A)(2). On 5/22/25 the fans covers and fans on serving line in Food Handling Area were cleaned with Simple Green (Crystal) solution by kitchen workers under supervision of kitchen staff. Fans and covers were inspected on 5/29/25 by Lt. Manning and are in full compliance of standard cited.

57. Main Kitchen	Freezer # A-125	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor. Standard found in 105 CMR 590; FC 4-501.11(A). On 5/17/25 ice was removed from Main Kitchen#A-125 due to daily deliveries and excessive humidity by kitchen workers under kitchen staff supervision. On 5/19/25 freezer in question was inspected by Lt. Manning and found to be in full compliance of standard cited.
58. Main Kitchen	Dry Food Storage # 145	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, spilled food powder observed on floor. Standard found in 105 CMR 590; FC 6-501.12(A). On 5/22/25 the Dry Food Storage Area was cleaned and sanitized by inmate workers under Kitchen Supervision. Workers were informed to inspect area and product after deliveries in case of damage or spillage. On 5/29/25 area was found to be in full compliance by Command Inspection team.
59. Main Kitchen	Serving Line	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety, food not held at 135°F or above (Pf), carrot temperature recorded at 115°F. Standard found in 105 CMR 590; FC 3-501.16(A)(1). <b>** Corrected On-Site **</b>
60. Main Kitchen	Serving Line	105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, wet serving trays observed. Standard found in 105 CMR 590; FC 4-901.11(A). On 5/22/25 kitchen workers and received a remedial training by kitchen supervisors on the tray drying rack system and its importance in food prep area/serving area. Command inspection on 5/29/25 found the standard to be in full compliance during Command Inspection.

61. Main Kitchen	Culinary Kitchen	Pizza Station	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor underneath pizza station dirty. Standard found in 105 CMR 590; FC 6-501.12(A). On 5/22/25 a meeting and remedial training was conducted by Kitchen Supervisors on the need to clean as you go in Pizza Work Station area. On 5/29/25 the standard that was cited was found to be in full compliance by Command Inspection team.
62. Main Kitchen	Dishwashing Room		105 CMR 451.200	Maintenance and Operation; Equipment: Cutting board surfaces damaged and no longer easily cleanable. Standard found in 105 CMR 590; FC 4-501.12. <b>** Corrected On-Site **</b>
63. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: Sanitizing test strips expired. Standard found in 105 CMR 590; FC 4-302.14. On 5/22/25 the test strips were replaced and in date range.
64. Main Kitchen	Dishwashing Room	3-Compartment Sink	105 CMR 451.200	Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2). On 5/22/25 the QAC solution was re-tested with new test strips and found to be within manufacturer's guidelines. On 6/16/25 EHFSO monthly Kitchen Inspection found that standard cited was in full compliance.
65. Main Kitchen	Culinary Kitchen	Food Prep Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled salt container. Standard found in 105 CMR 590; FC 3-302.12. <b>** Corrected On-Site **</b>

66. Main Kitchen	Culinary Kitchen	Hood Area	105 CMR 451.200	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled spice containers on counter. Standard found in 105 CMR 590; FC 3-302.12. <b>On 5/22/25 the unlabeled spice containers were discarded and replaces with clearly legible labels. All kitchen staff was reminded to reinforce this with kitchen workers in area to avoid future citations.</b>
67. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), liquid spilled on bottom shelf. Standard found in 105 CMR 590; FC 4-601.11(A). <b>** Corrected On-Site **</b>
68. Main Kitchen	Culinary Kitchen	Delfield Freezer	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, gaskets moldy. Standard found in 105 CMR 590; FC 4-601.11(C). <b>On 5/22/25 kitchen workers in this area cleaned cited standards under Kitchen Supervisors. New gaskets were ordered for equipment in question in case of future problems.</b>
69. Main Kitchen	Culinary Kitchen	Service Line Coolers	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), cooked meats not marked. Standard found in 105 CMR 590; FC 3-501.17(A). <b>** Corrected On-Site **</b>

#### Deficiencies under the Recommended Standards (.300 series)

33 new deficiencies and 16 repeat deficiencies (indicated by an \*) were found during the inspection:

1. Medical	Exam Room # 213		105 CMR 451.353	Interior Maintenance: Damaged exam table. <b>On 5/22/25 work order was filed for damage to be repaired or replaced by Maintenance.</b>
2. Housing Units	Davis # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 15 and 16. <b>On 5/22/25 the obstructions in question were removed by Cpl. Nebel and inmates housed in the cells #15 and #16 were informed that</b>

				blocking vents would affect proper air flow and balance in unit and tower. On 5/29/25 the vents that were cited were found to be in compliance by Command Inspection team.
3. Housing Units	Davis # 1	Storage Room # 209	105 CMR 451.353	Interior Maintenance: Floor tile damaged outside room. Work to be completed by Maintenance Dept. on 12/20/25 for room #209.
4. Housing Units	Davis # 2	Multi-purpose Room # 116 B	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged. Work to be completed by Maintenance Dept. on 12/20/25 for room #116
5. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing on upper tier. Work to be completed by Maintenance Dept. on 12/20/25 for upper tier tiles.
6. Housing Units	Davis # 2	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1. On 5/22/25 said vent in Davis #2 cell #1 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent was in compliance at time of Command Inspection.
7. Housing Units	Davis # 4	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work completed by Maintenance Dept. on 7/15/25.
8. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 28 and 29. On 5/22/25 said vent in Davis #4 cell #28 and #29 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 both vents #28 and #29 in Davis 4 were found to be in compliance at time of Command Inspection.
9. Housing Units	Davis # 4	Cells	105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 37. Work to be completed by Maintenance Dept. on 12/20/25 for tiles in #37.
10. Housing Units	Davis # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 17. On 5/22/25 said vent in Davis #5 cell #17 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #17 in Davis #5 was in compliance at time of Command Inspection.
11. Housing Units	Davis # 6	Rec Deck	105 CMR 451.360	Protective Measures: Birds nest observed on rec deck .On 7/15/25 the birds nest was removed by Maintenance Dept. and power washed area to bring into compliance.
12. Housing Units	Bravo # 1	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 19. On 5/22/25 said vent in Bravo 1 cell #19 was cleared by Cpl.

				Nebel at time of inspection. On 5/29/25 vent #19 in Bravo 1 was in compliance at time of Command Inspection.
13. Housing Units	Bravo # 1	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing outside cell # 53. Work to be completed by Maintenance Dept. on 12/20/25 for tiles in #53.
14. Housing Units	Bravo # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 9. On 5/22/25 said vent in Bravo 3 cell #9 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #9 in Bravo 3 was in compliance at time of Command Inspection.
15. Housing Units	Bravo # 3	Cells	105 CMR 451.353*	Interior Maintenance: Floor tiles missing in cell # 43. On 12/20/25 tiles in #43 will be replaced by Maintenance Dept.
16. Housing Units	Bravo # 5	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 12/20/25 to clean air supply outlets.
17. Housing Units	Bravo # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 24. On 5/22/25 said vent in Bravo 5 cell #24 was cleared by Cpl. Nebel at time of inspection. On 5/29/25 vent #24 in Bravo 5 was in compliance at time of Command Inspection.
18. Housing Units	Charlie # 1	Day Room	105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 3/20/26 for air supply outlets.
19. Housing Units	Charlie # 2	Cells	105 CMR 451.350	Structural Maintenance: Water leaking in from exterior in cell # 3. On 5/29/25 inspection from outside cell and internal pipe chases were completed and no sign of water was found. Cell to be found in compliance by Command Inspection team on same date.
20. Housing Units	Charlie # 2	Day Room	105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets. Work to be performed by Maintenance Dept. on 6/20/26 for air supply outlets.
21. Housing Units	Charlie # 3 and 4 Hallway	Recreation Deck # A-116	105 CMR 451.353	Interior Maintenance: Debris on rec deck. On 5/22/25 debris on C3/C4 rec was removed by Cpl. Nebel at time of inspection. On 5/29/25 C3/C4 rec deck was found to be in compliance by Command Inspection Team.
22. Housing Units	Charlie # 3	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 4. DCAMM Vent project for



				facility is on-going and will be addressed when vendor makes it to C tower. Possibly 1/26
23. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 12. DCAMM Vent replacement project for facility is on-going and will be addressed when vendor makes it to C tower. Possibly 1/26
24. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Floor tile damaged in cell # 24 and 25. Work to be completed by Maintenance Dept. on 6/6/26 for floor tiles in #24 and #25.
25. Housing Units	Charlie # 3	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 14 and 16. Walls in cells #14 and #16 in Charlie 3 were painted by C tower workers under tower supervision on 5/29/25.
26. Housing Units	Charlie # 5	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 30, 32, and 34. DCAMM vent replacement project will address vents #30,#32 and #34 in Charlie #5 possibly 1/26.
27. Housing Units	Charlie # 5	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 28, 35, and 36. DCAMM vent replacement project will address vents #28 and #35 and #36 in Charlie #5 possibly 1/26.
28. Housing Units	Charlie # 5	Janitor's Closet # 310	105 CMR 451.353*	Interior Maintenance: Floor paint damaged. Work to be performed on 9/10/26 by Maintenance Dept.
29. Housing Units	Charlie # 6	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent rusted in cell # 5, 22, 30, 33, and 36. DCAMM vent replacement project will address vents #5,#22,#30,#33 and #36 in Charlie #6 possibly 1/26.
30. Housing Units	Charlie # 6	Cells	105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 7, 24, 26, 28, 29, and 34. DCAMM vent replacement project will address vents #7,#24,#26,#28,#29 and #34 in Charlie #6 possibly 1/26.
31. Administration	Programs	Program Staff Break Room # 240	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged. Ceiling tile in staff break room was replaced by Maintenance Dept. on 7/1/25
32. Main Kitchen	Dumpsters		105 CMR 451.372*	Cleaning of Garbage and Rubbish Containers: Inadequate cleaning of garbage/rubbish storage area, area around dumpsters dirty. On 5/22/25 debris around Dumpster area outside Kitchen Loading Dock was cleared by Maintenance Officer Recio. On 5/29/25 area was found to be in compliance by

**Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)**

2 new deficiencies were found during the inspection:

1. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain copies of shipping papers and tracking forms with record keeping log for at least 375 days. Standard found in 105 CMR 480.500(H). <b>Communication with vendor and staff was addressed and working to increase effectiveness in regards to frequency of pick- ups and paperwork. Utilizing DPH Logbook recommendation for entries</b>
2. Medical	Medical Records Office # 229	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment. Standard found in 105 CMR 480.500(B). <b>Accurate and current record keeping log was addressed and system in place to reflect timely record keeping. Also utilizing DPH recommended logbook for entries.</b>

**SECTION 2: Areas Found to be in Compliance**

EHRS inspected 271 additional areas of the facility which were found to be in compliance.

**Section 3: Areas EHRS did not inspect**

1. HOUSING UNITS	Bravo # 2	Unable to Inspect – Under Construction
2. HOUSING UNITS	Bravo # 4	Unable to Inspect – Under Construction
3. HOUSING UNITS	Bravo # 6	Unable to Inspect – Under Construction
4. HOUSING UNITS	Charlie # 8	Unable to Inspect – Offline
5. HOUSING UNITS	Charlie # 9	Unable to Inspect – Offline

**SECTION 4: Plan of Correction**

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff

5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

#### **SECTION 5: Observations and Recommendations**

1. The inmate population was 802 at the time of inspection.
2. Housing Unit Charlie # 4 was inspected but unoccupied at the time of the inspection.
3. The required temperature for showers is between 100°F and 112°F.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

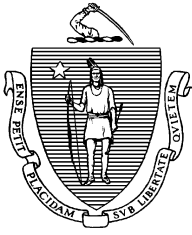
An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Thomas F. Murphy  
Environmental Analyst, EHRS, BCEH



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards  
67 Forest Street, Suite # 100  
Marlborough, MA 01752  
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**Maura T. Healey**  
Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Kimberley Driscoll**  
Lieutenant Governor

**Robert Goldstein, MD, PhD**  
Commissioner

August 27, 2025

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056 (electronic copy)

Re: Plan of Correction – Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction dated August 26, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Thomas Murphy'.

Thomas Murphy  
Environmental Analyst, EHRS, BCEH

cc: Michael Colbert, Superintendent  
Lieutenant Michael Manning, Environmental Health and Safety Officer

(electronic copy)  
(electronic copy)