

September 8, 2025

The Honorable Michael J. Rodrigues
Chair, Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

The Honorable Aaron Michlewitz
Chair, House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz:

Pursuant to Chapter 88 of the Acts of 2024, we are transmitting to you this report on Temporary Respite Centers.

Sincerely,

Secretary Matthew J. Gorzkowicz,
Executive Office for Administration
and Finance

Secretary Edward Augustus,
Executive Office for Housing and
Livable Communities

MEMORANDUM

TO: House and Senate Committees on Ways and Means
FR: Executive Office for Administration and Finance, Executive Office of Housing and Livable Communities
DT: September 8, 2025
RE: Monthly Rapid Track Shelter / TRC report

Background/Narrative

The table below includes key datapoints outlined in Chapter 88 of the Acts of 2024. The data is updated as of September 4, 2025. The Administration continues to pursue key activities related to these datapoints below.

Caseload

Datapoint	Value as of 9/4/25	Notes
Number of families in Temporary Respite Centers (TRCs) and Clinical and Safety Risk Assessment Sites (CSRAs)	143	This currently includes three state-funded Temporary Respite Centers (Cambridge, Lowell, and, Fitchburg) and one clinical and safety risk assessment site (co-located at Lowell). Families at these two types of sites are placed in site based on site availability and a family's health and safety needs.
Number of families new to the TRC and CSRA sites since the last report	80	Number of families that were placed into TRC & CSRA sites between August 7 and September 3
Total number of individuals in TRC and CSRA sites	380	
Number of individuals new to the TRC and CSRA sites since the last report	260	Number of individuals that were placed into TRC & CSRA sites between August 7 and September 3

Average Length of Stay

Datapoint	Value as of 9/4/25	Notes
Average length of stay, for individuals at TRCs & CSRA	30 days	
Family with the longest length of stay	138 days	This value reflects a family staying at a TRC

Exits

Datapoint	Value as of 9/4/25	Notes
Families that have been placed in EA from TRC or CSRA	67 families	Data from August 7 – September 3
Families that have left TRC or CSRA to a non-EA location	24 families	Data from August 7 – September 3

TRC and CSRA Services

Datapoint	Notes (as of 9/04/24)
Types of services provided to families	<ul style="list-style-type: none"> • Rapid Rehousing services, including HomeBASE • Family Welcome Center services, including but not limited to: <ul style="list-style-type: none"> ○ Basic needs provisions, including but not limited to diapers, wipes, hygiene products, baby formula, and meals ○ Employment authorization legal assistance ○ Public benefits enrollment ○ Vaccinations and health screenings ○ Referrals to other services such as ESOL courses, legal assistance, mental health services, health care services • TRC and safety net shelter and services including but not limited to: <ul style="list-style-type: none"> ○ Temporary shelter ○ Intensive case management and wraparound services ○ Referral for legal assistance for work authorization applications ○ Diversion services, including but not limited to reticketing, family reunification, housing search, diversion benefit applications, and application assistance for housing programs • Clinical and Safety Risk Assessment site services for eligible families on the contact list, including but not limited to: <ul style="list-style-type: none"> ○ Clinical supports and connections to care • Case management services
Hours of operations for services provided to families	<ul style="list-style-type: none"> • Cambridge TRC: 24/7 • Fitchburg TRC: 24/7 • Lowell TRC 24/7 <p>*Chelsea TRC closed to families on July 11, 2025 *Norfolk TRC closed to families on July 28, 2025</p>
A procurement record for state-funded	EOHHS issued a Bid Solicitation (BD-24-1039-EHS01-ASHWA-96820) for the purposes of procuring one or more qualified

<p>overflow sites for supplies and services</p>	<p>vendor(s) to operate and staff one or more overflow emergency overnight shelter site(s) on January 8, 2024. Link to the procurement and materials can be accessed here: COMMBUYS - Bid Solicitation Bids were due April 5, 2024. Selected qualified vendors were notified and contracts are complete.</p> <p>EOHHS also issued a Bid Solicitation for the purposes of procuring one or more qualified vendor(s) to operate and staff one or more Clinical and Safety Risk Assessment Site(s) on February 29, 2024. Link to the procurement and materials can be accessed here: COMMBUYS - Bid Solicitation Bids were due April 5, 2024. Selected vendors have been notified by EOHHS and contract negotiations are complete.</p> <p>EOHLC issued a Bid Solicitation for the purposes of procuring one qualified vendor to operate and staff a consolidated Temporary Respite Center and Clinical Safety Risk Assessment site in Lowell. Link to the procurement and materials can be accessed here: COMMBUYS - Bid Solicitation. Bids were due on June 9, 2025. Select vendors have been notified by EOHLC and contract negotiations are complete. As of 7/18/2025 the Apparent Successful Bidders Notice of Award for the above listed procurement was awarded to Heading Home Inc.</p>
<p>Efforts made to connect families with additional services, including RAs, HomeBASE or other housing programs</p>	<p>Case managers at TRCs meet regularly with families to assess needs, develop rehousing plans, and connect families with services include housing and employment programs to expedite rapid rehousing efforts.</p>