

September 22, 2025

The Honorable Michael J. Rodrigues  
Chair, Senate Committee on Ways and Means  
State House, Room 212  
Boston, MA 02133

The Honorable Aaron Michlewitz  
Chair, House Committee on Ways and Means  
State House, Room 243  
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz:

Pursuant to Chapter 88 of the Acts of 2024 and Chapter 1 Section 10 of the Acts of 2025, we are transmitting to you this bi-weekly report on the Emergency Housing Assistance Program.

Please note that due to the completion of spending from line item 1599-0514 in Chapter 77 of the Acts of 2023, we have completed reporting requirements established by that line item. Reporting on activities that are no longer ongoing, such as hotel shelter or spending from past fiscal years, may be found in previous bi-weekly reports.

Sincerely,

Secretary Matthew J. Gorzkowicz,  
Executive Office for Administration  
and Finance

Secretary Edward Augustus,  
Executive Office for Housing and  
Livable Communities

## MEMORANDUM

TO: House and Senate Committees on Ways and Means  
FR: Executive Office for Administration and Finance, Executive Office of Housing and Livable Communities  
DT: September 22, 2025  
RE: Bi-weekly EA report

### Background/Narrative

The table below includes key datapoints outlined in Chapter 88 of the Acts of 2024 and Chapter 1 Section 10 of the Acts of 2025. The data is updated as of September 18, 2025. The Administration continues to pursue key activities related to these datapoints below.

### Caseload (values as of 9/18/25)

Datapoint	Bridge Shelter	Rapid Shelter	Notes
Total families currently in shelters, hotels or motels, by municipality	2,467	118	Families are supported across bridge and rapid shelter programs.
Number of families applying for shelter in the previous 14 days	699		Not all families that apply for shelter are eligible.
Number of families who could not provide required verification during application in previous 14 days	333		Between September 4 and September 17: 333 families could not provide required verification, including families who could not provide required verification whose applications are pending, denied, or withdrawn, or received a waiver.
Number of families who could not provide required verification	24		Between September 4 and September 17: 24 families who could not provide required verification and received a waiver.

during application and received a waiver in previous 14 days			
Reasons for homelessness for families within EA Program	<ul style="list-style-type: none"> <li>Domestic violence or abuse: <b>291</b></li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction: <b>240</b></li> <li>Housing situation not meant for human habitation: <b>974</b></li> <li>Fire, flood, or natural disaster: <b>14</b></li> <li>Asked to leave a Teen Living Program: <b>8</b></li> <li>Other: <b>636</b></li> <li>Eviction: <b>303</b></li> </ul>	<ul style="list-style-type: none"> <li>Domestic violence or abuse: <b>2</b></li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction: <b>7</b></li> <li>Housing situation not meant for human habitation: <b>46</b></li> <li>Fire, flood, or natural disaster: <b>1</b></li> <li>Asked to leave a Teen Living Program: <b>0</b></li> <li>Other: <b>44</b></li> <li>Eviction: <b>18</b></li> </ul>	<ul style="list-style-type: none"> <li>Domestic violence or abuse</li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction</li> <li>Housing situation not meant for human habitation</li> <li>Fire, flood, or natural disaster</li> <li>Asked to leave a Teen Living Program</li> <li>Other</li> <li>Eviction</li> </ul>
Number of families who previously applied for housing assistance and denial/delays in receiving other assistance	N/A		Working to collect data for future reporting.
Number of families in Temporary Respite Centers (TRCs) and Clinical and Safety Risk Assessment (CSRA) sites	N/A	151	This currently includes three state-funded Temporary Respite Centers (Cambridge, Fitchburg, and Lowell) and one clinical and safety risk assessment site (co-located in Lowell). Families at these two types of sites are placed in site based on site availability and family's health and safety needs.
Number of new student	34		Data includes newly enrolled students in K-

enrollments associated with the EA program in the last 14 days			12 districts from Rapid Track shelters from the previous 2 weeks. There may be a lag in data reporting to the Department of Elementary and Secondary Education from school districts.
Number of families certified pursuant to G.L. Chapter 23B Section 30 paragraph G	2,459	N/A	
Number of families not certified pursuant to G.L. Chapter 23B Section 30 paragraph G	8	N/A	

**EA Contact List (values as of 9/18/25)**

Datapoint	Bridge Shelter	Rapid Shelter (TRCs)	Notes
Number of families on the EA contact list	21	27	This number represents the number of eligible families on the EA contact list.
Number of families on the contact list who have been placed in the last 14 days	94	34	Placements from September 4 - September 17
Services provided to families on the EA contact list	<ul style="list-style-type: none"> <li>Shelter diversion services, including HomeBASE</li> <li>Family Welcome Center services, including but not limited to: <ul style="list-style-type: none"> <li>Basic needs provisions, including but not limited to diapers, wipes, hygiene products, baby formula, and meals</li> <li>Employment authorization legal assistance</li> <li>Public benefits enrollment</li> <li>Vaccinations and health screenings</li> <li>Reticketing</li> <li>Referrals to other services such as ESOL courses, legal assistance, mental health services, health care services</li> </ul> </li> <li>Clinical and Safety Risk Assessment site services for eligible families on the bridge shelter contact list, incl. but not limited to:</li> </ul>		

	<ul style="list-style-type: none"> <li>○ Clinical supports and connections to care</li> <li>○ Case management services</li> </ul>
--	---

### Exits (values as of 9/18/2025)

EOHLC provides various resources to support families exiting from EA shelter into long-term stable housing. EA-eligible families have access to the HomeBASE program, which provides financial assistance to pay for rent and other rehousing costs, and related stabilization casework.

Datapoint	Bridge Shelter	Rapid Shelter (TRCs)	Notes
Number of exits from EA in the previous 14 days (families)	226	5	Exits from September 4 – September 17
Average length of stay in the EA program for families who exited in the previous 14 days	459 days	44 days	Average length of stay for families who exited between September 4 – September 17
Outcomes for families who exited in the previous 14 days	<ul style="list-style-type: none"> <li>• Market rate housing: <b>136</b></li> <li>• Subsidized housing: <b>15</b></li> <li>• Other stable housing: <b>7</b></li> <li>• Other: <b>68</b></li> </ul>	<ul style="list-style-type: none"> <li>• Market rate housing: <b>1</b></li> <li>• Subsidized housing: <b>1</b></li> <li>• Other stable housing: <b>0</b></li> <li>• Other: <b>3</b></li> </ul>	Includes exits to market rate housing, subsidized housing, other stable housing. <sup>1</sup>
Number of families who exited due to reaching their length of stay in the previous 14 days	21	0	Based on the number of families who are recorded by providers as exiting due to reaching their length of stay, which does not include families who exit into feasible alternative housing or due to other reasons as they approach their length of stay date.
Average length of stay in the EA program	304 days	43 days	Based on families active in EA shelters on 9/18/2025.
Median length of stay in the EA program	275 days	28 days	Based on families active in EA shelters on 9/18/2025.
Median HomeBASE processing time over last 14d	8 days		Based on the median time it takes to process an application from signature

<sup>1</sup> Market rate housing includes families moving into private market rentals (with or without HomeBASE assistance)  
Subsidized housing programs includes voucher programs, public housing, and other subsidized housing programs at the state and federal level (these families may also use HomeBASE to help with moving costs)  
Other stable housing includes families moving to another stable housing destination, either in or out of state (these families may also use HomeBASE to help with moving costs)  
Other includes families exiting shelter to an unknown housing destination.

			to approval, between 9/4/2025 and 9/18/2025.  This number has decreased from median processing times of 13 days in November 2024.
Number of families who received a hardship waiver in the previous 14 days	256	N/A	Families who have received a hardship waiver between 9/4/2025 and 9/18/2025.

#### Work Authorizations and Employment (values as of 9/18/25)

Datapoint	Bridge Shelter	Rapid Shelter (TRCs)	Notes
Total number of individuals in EA who entered as migrants, refugees, or asylum seekers who have filed for work authorizations	1,240	30	This number includes those captured above who have confirmed receipt of a work permit, as well as those who have filed and are waiting for their application to be processed.  This number does not include individuals who have recently exited EA, so may drop due to individuals with pending work authorizations exiting the system.
Number of individuals in EA shelter who are employed	892		This number does not include individuals who have recently exited EA, so may drop due to individuals who are employed exiting the system.

#### Fiscal (values as of 9/18/25)

Datapoint	EA System	Notes
Total amount expended from 1599-2625 in FY26	\$100 K	Figure includes all spending from A&F reserve 1599-2625 (funded via Transitional Escrow Fund) in FY26.
Total estimated cost of EA shelter in FY26	The FY26 GAA appropriates \$276.4 M for Emergency Assistance Family Shelters and Services.	
Weekly average per family cost of EA shelter program	\$1,182	Figure based on average shelter provider rates for FY26 contracts.

Current funded capacity of the EA program	Shall not exceed 4,000	This number reflects the statutory requirement for maximum total capacity of the EA program as outlined in the Acts of 2025 Chapter 1 Section 8.
Efforts by A&F to maximize federal support and reimbursement for funds spent on EA	Approval of revised 1115 waiver, which may bring additional reimbursements on certain EA program costs directly to the General Fund. As of June 30, 2025, Massachusetts has collected \$148 M in Federal Financial Participation (FFP) since Center for Medicare and Medicaid Services (CMS) approval in April 2024.	