



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards  
5 Randolph Street, Canton, MA 02021  
Phone: 617-624-5757 | mass.gov/dph

**Maura T. Healey**  
Governor

**Kimberley Driscoll**  
Lieutenant Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Robert Goldstein, MD, PhD**  
Commissioner

September 30, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)  
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)  
Sergeant David Munchbach, Environmental Health and Safety Officer (electronic copy)

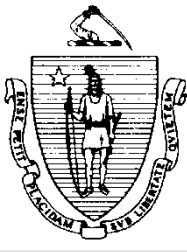
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Norfolk County House of Correction and Alternative Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Nicholas Gale  
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)  
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)  
Leontia Flanagan, Assistant Director, Dedham Health Department (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Michael Harris, Acting Superintendent (electronic copy)



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June 24, 2025

Patrick McDermott, Sheriff  
Norfolk County Correctional Center  
200 West Street  
P.O. Box 149  
Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Norfolk County House of Correction (HOC) and Dedham Alternative Center (DAC) on June 10, 2025 accompanied by Patrick Harris, Accreditation Manager, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 131 total deficiencies: 54 deficiencies under the Required Standards (.100 and .200 series), 36 repeat deficiencies under the Required Standards, 25 deficiencies under the Recommended Standards (.300 series), and 16 repeat deficiencies under the Recommended Standards.

## Overview

**Section 1** provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

**Section 2** provides information on areas that EHRS found to be compliant.

**Section 3** documents the areas that EHRS did not inspect.

**Section 4** provides information on submitting a Plan of Correction for the identified deficiencies.

**Section 5** outlines observations and recommendations related to the inspection.

## **SECTION 1: Health and Safety Deficiencies**

### **Deficiencies under the Required Standards (.100 and .200 series)**

54 new deficiencies and 36 repeat deficiencies (indicated by an \*) were found during the inspection:

1.	Food Service	Staff Dining	Serving Line	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, grill ventilation hood dirty. Standard found in 105 CMR 590; FC 4-601.11(C).
2.	Food Service	Staff Dining	Serving Line	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty under grill. Standard found in 105 CMR 590; FC 6-501.12(A).
3.	Food Service	Staff Dining	Serving Line	105 CMR 451.200	Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours. Standard found in 105 CMR 590; FC 4-602.12(B).
4.	Food Service	Staff Dining	Serving Line	105 CMR 451.200	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty (Pf), interior of Keurig dirty. Standard found in 105 CMR 590; FC 4-601.11(A).
5.	Food Service	Staff Dining	Serving Line	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, storage areas under serving line dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
6.	Food Service	Kitchen	Warewash Machine Room	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tile dividers rusted above warewash machine. Standard found in 105 CMR 590; FC 6-501.11.
7.	Food Service	Kitchen	Warewash Machine Room	105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry before contact with food. Standard found in 105 CMR 590; FC 4-901.11(A).
8.	Food Service	Kitchen	Janitor's Closet	105 CMR 451.200	Maintenance and Operation: Premises, Structure, Attachments, and Fixtures - Methods; Wet mop stored in bucket. Standard found in 105 CMR 590; FC 6-501.16.
9.	Food Service	Kitchen	Can Opener Table	105 CMR 451.200*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, shelf surface damaged. Standard found in 105 CMR 590; FC 4-501.11(B).

10. Food Service	Kitchen	Walk-In Freezer	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ice build-up on ceiling and floor. Standard found in 105 CMR 590; FC 6-501.12(A).
11. Food Service	Kitchen	4-Compartment Sink	105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry before contact with food. Standard found in 105 CMR 590; FC 4-901.11(A).
12. House 1A	Showers		105 CMR 451.123*	Maintenance: Threshold damaged in shower # 1, 3, 4, 5, and 8
13. House 1A	Showers		105 CMR 451.123	Maintenance: Threshold damaged in shower # 6 and 7
14. House 1A	Showers		105 CMR 451.123	Maintenance: Drain flies observed in shower # 1 and 2
15. House 1A	Showers		105 CMR 451.123	Maintenance: Mold on ceiling in shower # 2, 3, and 4
16. House 1B	Showers		105 CMR 451.123*	Maintenance: Threshold damaged in shower # 1, 2, 3, 4, 5, 6, 7, and 8
17. House 2A	Kitchenette Area		105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
18. House 2A	Kitchenette Area		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
19. House 2A	Showers		105 CMR 451.123*	Maintenance: Threshold damaged in shower # 1, 2, 3, 4, 5, 7, and 8
20. House 2A	Showers		105 CMR 451.123	Maintenance: Threshold damaged in shower # 6
21. House 2A	Showers		105 CMR 451.123	Maintenance: Orange staining on floor in shower # 7
22. House 2A	Showers		105 CMR 451.123	Maintenance: Blue staining on floor in shower # 8
23. House 2B	Kitchenette Area		105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
24. House 2B	Showers		105 CMR 451.123	Maintenance: Threshold damaged in shower # 2, 3, 4, 5, 6, 7, and 8
25. House 2B	Showers		105 CMR 451.123	Maintenance: Orange staining on walls in shower # 8
26. House 2B	Showers		105 CMR 451.123*	Maintenance: Ceiling dirty in shower # 1, 2, 7, and 8
27. House 2B	Showers		105 CMR 451.123	Maintenance: Drain flies observed in shower # 7
28. House 2B	Showers		105 CMR 451.123	Maintenance: Floor dirty in shower # 2, 3, 4, 5, and 8

29. Program Area	Program Administrative Area	Male Staff Bathroom	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order
30. Program Area	Program Administrative Area	Inmate Bathroom	105 CMR 451.124*	Water Supply: Insufficient water supply in quantity and pressure at handwash sink
31. Special Management Housing	Special Housing Unit (SHU)	Kitchenette Area	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
32. Special Management Housing	Special Housing Unit (SHU)	Showers	105 CMR 451.123	Maintenance: Orange staining on walls in shower # 1 and 3
33. Special Management Housing	Special Housing Unit (SHU)	Showers	105 CMR 451.123	Maintenance: Ceiling vent blocked in shower # 1, 2, and 3
34. 4 Units	Control		105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
35. 4 Units	Unit 4A	Kitchenette Area	105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets on refrigerator dirty and damaged
36. 4 Units	Unit 4A	Showers	105 CMR 451.123	Maintenance: Threshold damaged in shower # 1, 2, and 3
37. 4 Units	Unit 4A	Showers	105 CMR 451.123	Maintenance: Ceiling vent blocked in shower # 1
38. 4 Units	Unit 4B	Kitchenette Area	105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
39. 4 Units	Unit 4B	Kitchenette Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink
40. 4 Units	Unit 4B	Showers	105 CMR 451.123*	Maintenance: Ceiling vent blocked in shower # 1, 2, 3, 4, and 5
41. Medical	Female Staff Bathroom		105 CMR 451.123*	Maintenance: Ceiling vent dusty
42. Medical	Inmate Bathroom # 1		105 CMR 451.123	Maintenance: Ceiling vent dusty
43. Medical	Male Staff Bathroom		105 CMR 451.123	Maintenance: Ceiling vent dusty
44. Medical	Water Fountain		105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, out-of-order
45. Medical	Handicapped Shower		105 CMR 451.123	Maintenance: Mold on ceiling
46. Intake	Offices		105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
47. Intake	Offices		105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### Deficiencies under the Recommended Standards (.300 series)

25 new deficiencies and 16 repeat deficiencies (indicated by an \*) were found during the inspection:

1.	House 1A	Cells	105 CMR 451.321*	Cell Size: Inadequate floor space in cells, cells double bunked
2.	House 1B	Trap	105 CMR 451.353*	Interior Maintenance: Wall paint damaged
3.	House 1B	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored on the floor
4.	House 1B	Cells	105 CMR 451.321*	Cell Size: Inadequate floor space in cells, cells double bunked
5.	House 1B	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 39
6.	House 1B	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 11, 24, 38, 44, and 45
7.	House 2A	Trap	105 CMR 451.353*	Interior Maintenance: Wall paint damaged
8.	House 2A	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Light shield missing
9.	House 2A	Cells	105 CMR 451.321*	Cell Size: Inadequate floor space in cells, cells double bunked
10.	House 2A	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 11 and 16
11.	House 2A	Cells	105 CMR 451.353	Interior Maintenance: Card reader damaged, wires exposed on wall outside cell # 1
12.	House 2B	Main Area	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
13.	House 2B	Cells	105 CMR 451.321*	Cell Size: Inadequate floor space in cells, cells double bunked
14.	MAT Program	Common Area	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in front of bathroom
15.	MAT Program	Common Area	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged near officer's desk
16.	Visiting	Staff Bathroom	105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
17.	Special Management Housing	Special Management Unit Janitor's Closet	105 CMR 451.353*	Interior Maintenance: Unlabeled chemical bottle
18.	Special Management Housing	Special Management Unit Cells	105 CMR 451.353*	Interior Maintenance: Ceiling dirty in cell # 5
19.	Special Management Housing	Special Management Unit Cells	105 CMR 451.353	Interior Maintenance: Ceiling dirty in cell # 3
20.	Special Management Housing	Special Management Unit Cells	105 CMR 451.353	Interior Maintenance: Urine odor in cell # 2 and 5
21.	Special Management Housing	Special Housing Unit Slop Sink Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored on floor

22. Special Management Housing	Special Housing Unit	Cells	105 CMR 451.321*	Cell Size: Inadequate floor space in cells, cells triple bunked
23. Special Management Housing	Special Housing Unit	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 16
24. 4 Units	Unit 4A	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 3
25. 4 Units	Unit 4A	Cells	105 CMR 451.353	Interior Maintenance: Ceiling vent blocked in cell # 15 and 20
26. 4 Units	Unit 4B	Cells	105 CMR 451.353*	Interior Maintenance: Wall vent blocked in cell # 20
27. 4 Units	Unit 4B	Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 18 and 26
28. 4 Units	Unit 4B	Cells	105 CMR 451.353	Interior Maintenance: Ceiling dirty around vent in cell # 18
29. Medical	Janitor's Closet		105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
30. Medical	Medication Room		105 CMR 451.353	Interior Maintenance: Light shield missing
31. Medical	Medical Trailer		105 CMR 451.350*	Structural Maintenance: Wall water damaged in ADS Office
32. Medical	Medical Trailer		105 CMR 451.353*	Interior Maintenance: Mold observed on water damaged surfaces throughout ADS Office
33. Medical	Medical Trailer		105 CMR 451.353	Interior Maintenance: Water fountain water-catch tray dirty

## **SECTION 2: Areas Found to be in Compliance**

EHRS inspected 152 additional areas of the facility which were found to be in compliance.

## **Section 3: Areas EHRS did not inspect**

EHRS did not inspect 1 area of the facility because it was either in use, locked, or under construction.

1. MAT Program	Bathroom/Shower	Unable to Inspect – Not Used
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## **SECTION 4: Plan of Correction**

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

## **SECTION 5: Observations and Recommendations**

1. The inmate population was 331 at the time of inspection.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

A handwritten signature in blue ink that reads "Nicholas Gale".

Nicholas Gale  
Environmental Analyst, EHRS, BCEH



# NORFOLK COUNTY SHERIFF'S OFFICE

SHERIFF PATRICK W. McDERMOTT

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Dedham, MA 02027

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July 8, 2025

Nicholas Gale, Environmental Analyst, EHRS, BCEH  
Department of Public Health  
Bureau of Climate and Environmental Health  
Massachusetts Department of Public Health  
5 Randolph Street  
Canton, MA 02021

Dear Mr. Gale,

Enclosed is the Plan of Correction for the Norfolk County Sheriff's Office Correctional Center and Dedham Alternative Center in response to the report that was filed for the Department of Public Health Inspection conducted on June 10, 2025.

Should you have any questions concerning this Plan of Action, please do not hesitate to contact me.

Sincerely,

A blue ink signature of Patrick W. McDermott, written over the word "Sincerely," and the name "Patrick W. McDermott".

Patrick W. McDermott  
Sheriff

Enclosure: DPH Plan of Correction Report

**Norfolk County Sheriff's Office  
Correctional Center and Dedham Alternative Center  
Department of Public Health Plan of Action Report  
June 10, 2025 Audit**

**SECTION 1: Health and Safety Deficiencies under the Required Standards (.100 & .200 Series)**

Food Service

*Staff Dining*

1. 105 CMR 451.200 Grill ventilation hood is dirty.

**Plan of Action:** Grill ventilation hood was serviced on 6/20/2025.

2. 105 CMR 451.200 Floor under the grill is dirty.

**Plan of Action:** Floor was swept and cleaned on 6/11/2025.

3. 105 CMR 451.200 Interior of microwave is dirty.

**Plan of Action:** Interior of microwave was cleaned on 6/11/2025.

4. 105 CMR 451.200 Interior of Keurig machine is dirty.

**Plan of Action:** Interior of Keurig was cleaned on 6/11/2025.

5. 105 CMR 451.200 Storage areas under the serving line are dirty.

**Plan of Action:** Storage areas were swept and cleaned on 6/11/2025.

*Kitchen*

6. 105 CMR 451.200 Ceiling tile dividers rusted above warewash machine.

**Plan of Action:** Ceiling tile dividers to be replaced by 07/31/2025.

7. 105 CMR 451.200 Cleaned, sanitized equipment, and utensils in warewash machine room is unable to fully air-dry before contact with food.

**Plan of Action:** A plan is in place to upgrade the storage area of dishes by 12/31/2025.

8. 105 CMR 451.200 Wet mop stored in bucket within the Janitor's Closet.

**Plan of Action:** Wet mop storage corrected on 6/11/2025.

9. 105 CMR 451.200 The can opener table has damage to the lower shelf surface.

**Plan of Action:** Can opener table will be fixed by 09/17/2025.

10. 105 CMR 451.200 Ice build-up on ceiling and floor of the walk-in freezer.

**Plan of Action:** Replacement freezer has been requested in FY26 Budget, should be replaced by 12/31/2025.

11. 105 CMR 451.200 Cleaned, sanitized equipment, and utensils near 4-Compartment Sink is unable to fully air-dry before contact with food.

**Plan of Action:** A plan is in place to upgrade the storage area of dishes by 12/31/25.

## House 1A

### *Showers*

12. 105 CMR 451.123 Threshold damaged in shower #1, 3, 4, 5, and 8.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

13. 105 CMR 451.123 Threshold damaged in shower #6 and 7.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

14. 105 CMR 451.123 Drain flies in shower #1 and 2.

**Plan of Action:** NCSO pest control vendor will begin pouring chemicals down the shower drains monthly starting July 1 to prevent flies in the future.

15. 105 CMR 451.123 Mold on ceiling in shower #2, 3, and 4.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

## House 1B

### *Showers*

16. 105 CMR 451.123 Threshold damaged in shower #1, 2, 3, 4, 5, 6, 7, and 8.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

## House 2A

17. 105 CMR 451.200 No functioning thermometer in refrigerator in kitchenette area.

**Plan of Action:** Functioning thermometer was added into fridge in kitchenette area on 6/11/2025.

18. 105 CMR 451.110(A) No soap at hand wash sink in kitchenette area.

**Plan of Action:** Soap was supplied to hand wash sink in kitchenette area on 6/11/2025.

### *Showers*

19. 105 CMR 451.123 Threshold damaged in shower #1, 2, 3, 4, 5, 7, and 8.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

20. 105 CMR 451.123 Threshold damaged in shower #6.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

21. 105 CMR 451.123 Orange staining on floor in shower #7.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.



22.105 CMR 451.123 Blue staining on floor in shower #8.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

House 2B

23.105 CMR 451.200 No functioning thermometer in refrigerator in kitchenette area.

**Plan of Action:** Functioning thermometer was added into fridge in kitchenette area on 6/11/2025.

*Showers*

24.105 CMR 451.123 Threshold damaged in shower #2, 3, 4, 5, 6, 7, and 8.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

25.105 CMR 451.123 Orange staining on walls in shower #8.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

26.105 CMR 451.123 Ceiling dirty in shower #1, 2, 7, and 8.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

27.105 CMR 451.123 Drain flies in shower #7.

**Plan of Action:** NCSO pest control vendor will begin pouring chemicals down the shower drains monthly starting in July 2025 to prevent flies in the future.

28.105 CMR 451.123 Floor dirty in shower #2, 3, 4, 5, and 8.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

Programs

29.105 CMR 451.130 Urinal is out of order in the male staff bathroom.

**Plan of Action:** Urinal to be fixed for use by 09/17/2025.

30.105 CMR 451.124 Insufficient water supply in quantity and pressure at hand wash sink in the inmate bathroom.

**Plan of Action:** Plumbing in inmate bathroom to be fixed by 09/17/2025.

Special Housing Unit (SHU)

31.105 CMR 451.200 Interior of microwave is dirty in kitchenette area.

**Plan of Action:** Microwave was cleaned in kitchenette area on 6/11/2025.

### *Showers*

32. 105 CMR 451.123 Orange staining on walls in shower #1 and 3.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

33. 105 CMR 451.123 Ceiling vent blocked in shower #1, 2, and 3.

**Plan of Action:** Ceiling vents in showers to be cleared and unblocked by 07/31/2025.

### House 4 Control

34. 105 CMR 451.200 No functioning thermometer in refrigerator.

**Plan of Action:** Functioning thermometer was added into fridge on 6/11/2025.

### House 4A

35. 105 CMR 451.200 Gaskets on refrigerator in kitchenette area are dirty and damaged.

**Plan of Action:** Refrigerator in kitchenette area to be replaced by 09/17/2025.

### *Showers*

36. 105 CMR 451.123 Threshold damaged in shower #1, 2, and 3.

**Plan of Action:** All shower thresholds should be repaired by 12/31/2025 as there are currently two quotes in process for funding.

37. 105 CMR 451.123 Ceiling vent blocked in shower #1.

**Plan of Action:** Ceiling vents in showers to be cleared and unblocked by 07/31/2025.

### House 4B

38. 105 CMR 451.110(A) No soap at hand wash sink in kitchenette area.

**Plan of Action:** Soap was supplied to hand wash sink in kitchenette area on 6/11/2025.

39. 105 CMR 451.126 No hot water supplied to hand wash sink in kitchenette area.

**Plan of Action:** Plumbing fixed and hot water restored to hand wash sink on 09/17/2025.

40. 105 CMR 451.123 Ceiling vent blocked in shower #1, 2, 3, 4, and 5.

**Plan of Action:** Ceiling vents in showers to be cleared and unblocked by 07/31/2025.

### Medical

41. 105 CMR 451.123 Ceiling vent dusty in female staff bathroom.

**Plan of Action:** Vent dusted and cleaned on 6/12/2025.

42. 105 CMR 451.123 Ceiling vent dusty in inmate bathroom #1.

**Plan of Action:** Vent dusted and cleaned on 6/12/2025.

43. 105 CMR 451.123 Ceiling vent dusty in male staff bathroom.

**Plan of Action:** Vent dusted and cleaned on 6/12/2025.



44. 105 CMR 451.130 Water fountain out of order and unable for use.

**Plan of Action:** Water fountain to be removed from wall and plumbing plugged by 09/17/2025.

#### *Showers*

45. 105 CMR 451.123 Mold on ceiling of handicapped shower.

**Plan of Action:** Showers were cleaned on 6/12/2025. Plan in place to purchase a pressure washer to allow for thorough and regular cleaning of showers.

#### Intake

46. 105 CMR 451.200 No functioning thermometer in refrigerator of office.

**Plan of Action:** Functioning thermometer was added into fridge on 6/11/2025.

47. 105 CMR 451.200 Interior of microwave in office is dirty.

**Plan of Action:** Microwave was cleaned on 6/11/2025.

### **SECTION 2: Health and Safety Deficiencies under the Recommended Standards (.300 Series)**

#### House 1A

##### *Cells*

1. 105 CMR 451.321 Inadequate floor space in cells.

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

#### House 1B

2. 105 CMR 451.353 Wall paint damaged in the trap.

**Plan of Action:** Trap will be repainted by 8/31/2025.

3. 105 CMR 451.353 Wet moped stored on the floor in the janitor's closet.

**Plan of Action:** Wet mop storage corrected on 6/11/2025.

##### *Cells*

4. 105 CMR 451.321 Inadequate floor space in cells.

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

5. 105 CMR 451.353 Wall vent blocked in cell #39.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

6. 105 CMR 451.353 Wall vent blocked in cell #11, 24, 38, 44, and 45.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

## House 2A

7. 105 CMR 451.353 Wall paint damaged in the trap.

**Plan of Action:** Trap will be repainted by 8/31/2025.

8. 105 CMR 451.353 Light shield missing in janitor's closet.

**Plan of Action:** Light shield to be replaced by 09/17/2025.

## Cells

9. 105 CMR 451.321 Inadequate floor space in cells.

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

10. 105 CMR 451.353 Wall vent blocked in cell #11 and 16.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

11. 105 CMR 451.353 Card reader damaged outside cell #1 with wires exposed.

**Plan of Action:** Card reader to be replaced by 07/31/2025.

## House 2B

12. 105 CMR 451.353 Floor tiles damaged in main area.

**Plan of Action:** Floor tiles to be replaced by 09/17/2025.

## Cells

13. 105 CMR 451.321 Inadequate floor space in cells.

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

## House 3

14. 105 CMR 451.353 Floor tiles damaged in front of bathroom.

**Plan of Action:** Floor tiles to be replaced by 09/17/2025.

15. 105 CMR 451.353 Floor tiles damaged near officer's desk.

**Plan of Action:** Floor tiles to be replaced by 09/17/2025.

## Visiting

16. 105 CMR 451.353 Unlabeled chemical bottle in the staff bathroom.

**Plan of Action:** Unlabeled chemical bottle accounted for and properly labeled on 6/11/2025.

### Special Management Housing (SMU)

17. 105 CMR 451.353 Unlabeled chemical bottle in the janitor's closet.

**Plan of Action:** Unlabeled chemical bottle accounted for and properly labeled on 6/11/2025.

#### *Cells*

18. 105 CMR 451.353 Ceiling dirty in cell #5.

**Plan of Action:** Ceiling cleaned on 6/12/2025.

19. 105 CMR 451.353 Ceiling dirty in cell #3.

**Plan of Action:** Ceiling cleaned on 6/12/2025.

20. 105 CMR 451.353 Urine odor in cell #2 and 5.

**Plan of Action:** Cell cleaned on 6/12/2025.

### Special Housing Unit (SHU)

21. 105 CMR 451.353 Wet mop stored on the floor of the slop sink closet.

**Plan of Action:** Wet mop storage corrected on 6/11/2025.

#### *Cells*

22. 105 CMR 451.321 Inadequate floor space in cells.

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

23. 105 CMR 451.353 Wall vent blocked in cell #16.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

### House 4A

#### *Cells*

24. 105 CMR 451.353 Wall paint damaged in cell #3.

**Plan of Action:** All cells in NCSO facility will be repainted by 8/31/2025.

25. 105 CMR 451.353 Ceiling vent blocked in cell #15 and 20.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

### House 4B

#### *Cells*

26. 105 CMR 451.353 Wall vent blocked in cell #20.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.



27. 105 CMR 451.353 Wall vent blocked in cell #18 and 26.

**Plan of Action:** Vents unblocked and cleaned on 6/12/2025. Long-term solution in place to fix AC/Heating System to prevent inmates from blocking vents when it gets too cold.

28. 105 CMR 451.353 Ceiling dirty around vent in cell #18.

**Plan of Action:** Ceiling of cell cleaned on 6/12/2025.

Medical (HSU)

29. 105 CMR 451.353 Wet mop stored in bucket in the janitor's closet.

**Plan of Action:** Wet mop storage corrected on 6/11/2025.

30. 105 CMR 451.353 Light shield missing in the medication room.

**Plan of Action:** Light shield to be replaced by 09/17/2025.

*Medical Trailer*

31. 105 CMR 451.350 Wall water damage in ADS Office.

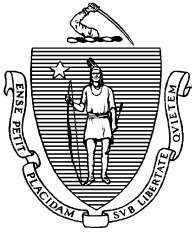
**Plan of Action:** Plans to replace Medical Trailer by 12/31/2025, currently looking at the ground foundation.

32. 105 CMR 451.353 Mold observed on water-damaged surfaces throughout ADS Office.

**Plan of Action:** Plans to replace Medical Trailer by 12/31/2025, currently looking at the ground foundation.

33. 105 CMR 451.353 Water fountain water-catch tray dirty.

**Plan of Action:** Water fountain cleaned on 6/11/2025.



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards  
5 Randolph Street, Canton, MA 02021  
Phone: 617-624-5757 | mass.gov/dph

**Maura T. Healey**  
Governor

**Kimberley Driscoll**  
Lieutenant Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Robert Goldstein, MD, PhD**  
Commissioner

September 24, 2025

Patrick McDermott, Sheriff  
Norfolk County Correctional Center  
200 West Street  
P.O. Box 149  
Dedham, MA 02027 (electronic copy)

Re: Plan of Correction – Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on June 10, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report with the following exception:

In regards to the issue of overcrowding, the EHRS appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink that reads "Nicholas Gale".

Nicholas Gale  
Environmental Analyst, EHRS, BCEH

cc: Michael Harris, Acting Superintendent  
Sergeant David Munchbach, EHSO  
Lauren Trask, Policy and Compliance Coordinator

(electronic copy)  
(electronic copy)  
(electronic copy)