



# COMMONWEALTH OF MASSACHUSETTS

## Department of Telecommunications and Cable

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COMMISSIONER

November 3, 2025

Timothy Carroll, House Clerk  
Office of the Clerk of the House  
24 Beacon Street, Room 145  
Boston, MA 02133

Michael D. Hurley, Senate Clerk  
Office of the Clerk of the Senate  
24 Beacon Street, Room 335  
Boston, MA 02133

### **RE: Department of Telecommunications and Cable's Fiscal Year 2025 Annual Report**

Dear Clerk Carroll and Clerk Hurley:

Pursuant to, M.G.L. c. 25C, §6, I hereby submit the Department of Telecommunications and Cable's Fiscal Year 2025 Annual Report to the General Court. This report provides a comprehensive overview of the mission, structure and work of the Department, highlighting its accomplishments and recent initiatives.

In addition, through filing this report, the Department fulfills the following additional reporting requirements:

- M.G.L. c. 6A § 18H(b), Annual Report concerning the financial condition of the Enhanced 911 Fund
- M.G.L. c. 166A § 2, Annual Report concerning cable appeals
- M.G.L. c. 93 § 113(b), Annual Report concerning the impact of the anti-slamming law

Please do not hesitate to contact the Department if you have any questions or comments.

Very truly yours,

A handwritten signature in blue ink that reads "Karen Charles".

Karen Charles  
Commissioner  
Department of Telecommunications and Cable