

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100 Marlborough, MA 01752
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

December 17, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Lieutenant Faith Menard, Environmental Health and Safety Officer (electronic copy)

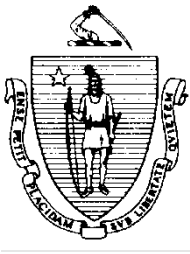
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for the Western Massachusetts Women's Correctional Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Lisa Sanders, Health Director, Chicopee Health Department (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Colleen Stocks, Superintendent (electronic copy)



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November 18, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Women's Correctional Center on November 14, 2025, accompanied by Lieutenant Faith Menard, Environmental Health and Safety Officer (EHSO), in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 32 total deficiencies: 12 new deficiencies under the Required Standards (.100 and .200 series), 10 new deficiencies under the Recommended Standards (.300 series), 10 repeat deficiencies under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

12 new deficiencies were found during the inspection:

1.	Lobby	Female Locker Room # AA-119		105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink
2.	Lobby	Male Locker Room # AA-118		105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 95°F at handwash sink
3.	Visiting Area	Bathroom # AA-267		105 CMR 451.123	Maintenance: Ceiling vent dusty
4.	Support Services	Inmate Bathroom # AA-127		105 CMR 451.123	Maintenance: Ceiling vent dusty
5.	Kitchen	Handwash Sink # 1		105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink
6.	Kitchen	Traulsen Cooler (near spice cage)		105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty. Standard found in 105 CMR 590; FC 4-501.11(B).
7.	Kitchen	Traulsen Freezer (near spice cage)		105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty. Standard found in 105 CMR 590; FC 4-501.11(B).
8.	Kitchen	Culinary Kitchen	Sandwich Cooler	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged. Standard found in 105 CMR 590; FC 4-501.11(B).
9.	Medical	Inmate Bathroom # AA-332		105 CMR 451.123	Maintenance: Ceiling vent dusty
10.	Programs	Inmate Bathroom # AA-320		105 CMR 451.123	Maintenance: Ceiling vent dusty
11.	Housing	Unit 1B	Lower Showers	105 CMR 451.130	Hot Water: Shower water temperature 76°F
12.	Housing	Unit 3B	Staff Bathroom # HSB-113	105 CMR 451.123	Maintenance: Ceiling vent dusty

Deficiencies under the Recommended Standards (.300 series)

10 new deficiencies and 10 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Vocational Area	Beauty Salon # AB-353		105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
2.	Programs	Multi-Purpose Room # AA-308		105 CMR 451.353	Interior Maintenance: Wall damaged near storage room

3.	Programs	Multi-Purpose Room # AB-330		105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
4.	Programs	Program Administration Area	Conference Room # 338	105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
5.	Housing	Unit 1 Administration	Room # HO-107	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
6.	Housing	Unit 1A	Janitor's Closet # HOA-118	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
7.	Housing	Unit 1B	Janitor's Closet # HOB-119	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
8.	Housing	Unit 1B	Cells	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1, 2, 4, 5, 6, 8, 17, 22, 23, and 24
9.	Housing	Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 13 and 15
10.	Housing	Unit 3 Administration	Janitor's Closet # HS-107	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
11.	Housing	Unit 3B	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 12

SECTION 2: Areas Found to be in Compliance

EHRS inspected 191 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 1 area of the facility because it was locked, in use, or under construction:

1.	Housing	Unit 2A	Lower Showers	Unable to Inspect – In Use
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SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 196 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

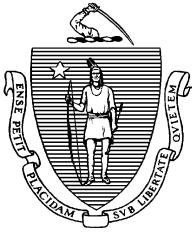
- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amy Riordan', written in a cursive style.

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH



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Commissioner

December 15, 2025

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Department
626 Randall Road
Ludlow, MA 01056 (electronic copy)

Re: Plan of Correction – Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health's, Bureau of Climate and Environmental Health (BCEH), Division of Environmental Health Regulations and Standards (EHRS) has not received your Plan of Correction (POC) in response to my inspection conducted on November 14, 2025. It is recommended that your POC be signed by the Environmental Health and Safety Officer and co-signed by you or the Administrator and emailed to my attention. The POC should include:

1. Specific corrective steps to be taken;
2. A timetable for the corrective actions for larger projects;
3. The date by which correction will be achieved; and
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff.

If you have any questions or would like to discuss this further, please don't hesitate to contact me.

Sincerely,

Amy Riordan
Senior Advisor, EHRS, BCEH

cc: Colleen Stocks, Superintendent
Lieutenant Faith Menard, EHSO

(electronic copy)
(electronic copy)



Commonwealth of Massachusetts
Hampden County Sheriff's Department



Western Massachusetts Regional Women's Correctional Center

Sheriff of Hampshire County
Patrick Cahillane
Sheriff of Worcester County
Lewis Evangelidis

Sheriff of Hampden County
Nicholas Cocchi

Sheriff of Berkshire County
Thomas Bowler
Sheriff of Franklin County
Lori M. Streeter

December 15, 2025

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH

RE: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facility

Dear Ms. Amy Riordan:

In response to the Department of Public Health Inspection conducted on November 14, 2025 at the Hampden County Sheriff's Office and Correctional Center, please find our corrective action responses.

We are submitting to you the plans of actions which outline corrective measures in order to achieve compliance.

We are confident that you will find our actions to be satisfactory and in keeping with the highest caliber of service to the Department of Public Health.

We request that you respond, in writing, that our response has been favorably reviewed and accepted by your office.

The Health and Sanitation Inspection was a successful audit and proved beneficial to all of us at the Hampden County Sheriff's Office and Correctional Center.

As in the past, the Department of Public Health continues to be a valuable resource to us.

Sincerely,

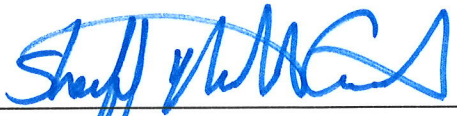
Nicholas Cocchi


Sheriff

Enclosure

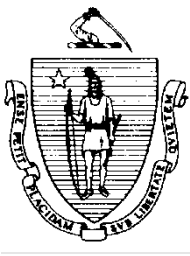
cc: Robert Goldstein, M.D., Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kaime Mahaniah, M.D. Secretary, Executive Office of Health and Human Services
Shawn Jenkins, Commissioner, DOC
Gina Kwon, Secretary, EOPSS
Timothy Gotovich, Director, Policy Development and Compliance Unit

Michael Colbert, Superintendent
Faith Menard, Lieutenant, Armorer, Environmental Health, Fire and Safety Officer
Benjamin Mastay, Standards Security Manager
Lisa A. Sanders, Public Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate

Signed  Dated: 12/15/2025
Sheriff Nicholas Cocchi

Signed  Dated: 12/15/2025
Assistant Superintendent Colleen Stocks

Signed  Dated: 12/15/2025
Lieutenant Faith V. Menard, EHFSO



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November 18, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi,

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The inspection identified 32 total deficiencies: 12 new deficiencies under the Required Standards (.100 and .200 series), 10 new deficiencies under the Recommended Standards (.300 series), 10 repeat deficiencies under the Recommended Standards.

Overview

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Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

12 new deficiencies were found during the inspection:

1.	Lobby	Female Locker Room # AA-119	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 98°F at handwash sink 12/3- Plumber adjusted, tested @ 120*
2.	Lobby	Male Locker Room # AA-118	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 95°F at handwash sink 12/3- Plumber adjusted, tested @ 124*
3.	Visiting Area	Bathroom # AA-267	105 CMR 451.123	Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.
4.	Support Services	Inmate Bathroom # AA-127	105 CMR 451.123	Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.
5.	Kitchen	Handwash Sink # 1	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink 12/3- Plumber adjusted, tested @ 122*
6.	Kitchen	Traulsen Cooler (near spice cage)	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty. Standard found in 105 CMR 590; FC 4-501.11(B). 12/1- cleaned gaskets, staff & inmates reminded to keep clean.
7.	Kitchen	Traulsen Freezer (near spice cage)	105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty. Standard found in 105 CMR 590; FC 4-501.11(B). 12/1- cleaned gaskets, staff & inmates reminded to keep clean.
8.	Kitchen	Culinary Kitchen	Sandwich Cooler 105 CMR 451.200	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged. Standard found in 105 CMR 590; FC 4-501.11(B). 12/2- new gasket ordered, replacement by 12/29.
9.	Medical	Inmate Bathroom # AA-332	105 CMR 451.123	Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.
10.	Programs	Inmate Bathroom #	105 CMR 451.123	Maintenance: Ceiling vent dusty

		AA-320			12/1- vent cleaned of dust.
11.	Housing	Unit 1B	Lower Showers	105 CMR 451.130	Hot Water: Shower water temperature 76°F 12/3- Plumber adjusted, tested @ 104*
12.	Housing	Unit 3B	Staff Bathroom # HSB-113	105 CMR 451.123	Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.

Deficiencies under the Recommended Standards (.300 series)

10 new deficiencies and 10 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Vocational Area	Beauty Salon # AB-353		105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained 12/2- ceiling tile replacement completion by 2/13.
2.	Programs	Multi-Purpose Room # AA-308		105 CMR 451.353	Interior Maintenance: Wall damaged near storage room 11/30- holes in wall repaired.
3.	Programs	Multi-Purpose Room # AB-330		105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained 12/2- ceiling tile replacement completion by 2/13.
4.	Programs	Program Administration Area	Conference Room # 338	105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained 12/2- ceiling tile replacement completion by 2/13.
5.	Housing	Unit 1 Administration	Room # HO-107	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged 12/2- ceiling tile replacement completion by 2/13.
6.	Housing	Unit 1A	Janitor's Closet # HOA-118	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.
7.	Housing	Unit 1B	Janitor's Closet # HOB-119	105 CMR 451.353	Interior Maintenance: Ceiling vent dusty 12/1- vent cleaned of dust.
8.	Housing	Unit 1B	Cells	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1, 2, 4, 5, 6, 8, 17, 22, 23, and 24 11/17- floor painting begun, date to finish 1/5/26.
9.	Housing	Unit 1B	Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 13 and 15 11/17- floor painting begun, date to finish 1/5/26.
10.	Housing	Unit 3 Administration	Janitor's Closet # HS-107	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket 12/1- Staff/inmates reminded to hang mops after use.
11.	Housing	Unit 3B	Cells	105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 12 12/1- maintenance notified, date to complete by 12/18.

SECTION 2: Areas Found to be in Compliance

EHRS inspected 191 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 1 area of the facility because it was locked, in use, or under construction:

1.	Housing	Unit 2A	Lower Showers	Unable to Inspect – In Use
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SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
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5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 196 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

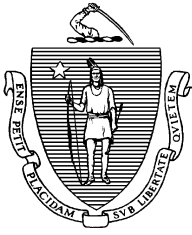
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- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH



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Re: Plan of Correction - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on November 14, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted.

Sincerely,

A handwritten signature in black ink, appearing to read 'ARiordan'.

Amy Riordan, MPH
Senior Advisor, EHRS, BCEH

Cc: Colleen Stocks, Superintendent
Lieutenant Faith Menard, EHSO

(electronic copy)
(electronic copy)