Annual Report Fiscal Year 2015

Massachusetts Legal Assistance Corporation

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MLAC at a Glance

The Massachusetts Legal Assistance Corporation (MLAC) was established by the Commonwealth in 1983 to ensure that low-income people with critical non-criminal legal problems would have access to legal information, advice and representation.

MLAC is the largest funding source for civil legal aid programs in Massachusetts. With funding from the Commonwealth and the Interest on Lawyers' Trust Accounts, MLAC provides grants to 15 local and statewide civil legal aid programs, as well as operational training and support to the Massachusetts legal aid community.

Fiscal Year 2015 Accomplishments

- ▶ MLAC-funded programs employed 208 attorneys and 53 paralegals (full-time equivalents) in FY15.
- ▶ Despite persistent funding challenges, MLAC-funded programs closed 23,231 cases in FY15. This assistance benefited 76,198 individuals and family members in Massachusetts.
- ▶ 665 private attorneys collectively donated 36,571 hours of skilled pro-bono assistance through MLAC-funded programs, representing a value of over \$8 million.
- ▶ MLAC's Domestic Violence Legal Assistance Project represented 691 domestic violence victims in complex cases involving physical safety, child custody and support, financial security, health care coverage, and other issues. The average number of court appearances per case was three.
- ► MLAC's Disability Benefits Project closed 881 cases, winning federal SSI/SSDI benefits for clients in 79 percent of cases in which a decision was made. DBP brought \$564,823 in federal reimbursement to the Commonwealth and \$4.6 million in payments to clients.
- ▶ MLAC's Medicare Advocacy Project helped 408 elders and people with disabilities obtain the Medicare benefits to which they were entitled.

Fiscal Year 2015 Grants

REGIONAL PROGRAMS

| Eastern Region | | South Coastal Counties Legal Services | ** =00.000 |
|--|------------------------|--|-----------------------|
| Greater Boston Legal Services | | General Support | \$1,708,889 |
| General Support | \$3,253,103 | Domestic Violence Legal Assistance Project | \$422,660 |
| Domestic Violence Legal Assistance Project | \$766,096 | Disability Benefits Project Medicare Advocacy Project | \$172,100 |
| Disability Benefits Project | \$309,584 | Attorney General, HomeCorps | \$61,136 \$261,593 |
| Medicare Advocacy Project | \$289,288 | Justice AmeriCorps | \$11,500 |
| Attorney General, HomeCorps | \$453,331 | Total | \$2,637,878 |
| Fellowship | \$50,000 | Total | \$2,037,070 |
| Technology Grants & Equipment | \$196,740 | STATEWIDE PROGRAMS | |
| Justice AmeriCorps | \$23,000 | OTHER WIDET ROCKING | |
| Total | \$5,341,143 | Center for Law and Education | |
| | | General Support | \$122,641 |
| Boston College Legal Assistance Bureau | | Fellowship | \$26,667 |
| Disability Benefits Project | \$18,028 | Technology Grants & Equipment | \$8,027 |
| Total | \$18,028 | Total | \$157,334 |
| | | | |
| Community Legal Services and Counseling Center | | Center for Public Representation | |
| General Support | \$90,848 | General Support | \$208,491 |
| Domestic Violence Legal Assistance Project | \$21,168 | Disability Benefits Project | \$35,396 |
| Disability Benefits Project | \$9,148 | Technology Grants & Equipment | \$9,618 |
| Justice AmeriCorps | \$11,500 | Total | \$253,504 |
| Total | \$132,664 | | |
| Matua Wast Laral Compians | | Disability Law Center | |
| MetroWest Legal Services General Support | ¢457.001 | General Support | \$245,283 |
| Domestic Violence Legal Assistance Project | \$457,901 \$100,556 | Disability Benefits Project | \$182,256 |
| Disability Benefits Project | \$46,116 | Technology Grants & Equipment | \$9,080 |
| Attorney General, HomeCorps | \$115,153 | Total | \$436,619 |
| Technology Grants & Equipment | \$26,572 | Massa devestts Adva satas for Children | |
| Justice AmeriCorps | \$11,500 | Massachusetts Advocates for Children General Support | \$96,887 |
| Total | \$757,798 | Total | \$96,887 |
| | | Total | Ψ20,007 |
| Central/West Region | | Massachusetts Law Reform Institute | |
| Community Legal Aid | | General Support | \$1,471,691 |
| General Support | \$2,804,703 | Domestic Violence Legal Assistance Project | \$82,868 |
| Domestic Violence Legal Assistance Project | \$667,520 | Attorney General, HomeCorps | \$36,612 |
| Disability Benefits Project | \$247,060 | Fellowship | \$92,139 |
| Medicare Advocacy Project | \$96,556 | Technology Grants & Equipment | \$103,504 |
| Attorney General, HomeCorps | \$665,659 | Website | \$329,883 |
| Farmworkers | \$50,000 | Total | \$2,116,697 |
| Justice AmeriCorps | \$23,000 | | |
| Total | \$4,554,498 | National Consumer Law Center | |
| Northeast Region | | General Support | \$122,641 |
| Children's Law Center of Massachusetts | | Attorney General, HomeCorps | \$386,015 |
| General Support | \$136,891 | Total | \$508,656 |
| Total | \$136,891 | Drigon and Local Convices | |
| | , , | Prisoners' Legal Services General Support | \$159,434 |
| Northeast Legal Aid | | Technology Grants & Equipment | \$4,731 |
| General Support | \$1,469,696 | Total | \$164,165 |
| Domestic Violence Legal Assistance Project | \$376,396 | 10.111 | Ψ104,103 |
| Disability Benefits Project | \$159,208 | Volunteer Lawyers Project* | |
| Attorney General, HomeCorps | \$335,499 | Attorney General, HomeCorps | \$47,042 |
| Justice AmeriCorps | \$11,500 | Total | \$47,042 |
| Total | \$2,352,299 | | |
| | | | |

Southeast Region

^{*}VLP only received funds from the Attorney General's HomeCorps Initiative.

Statement of Activities and Changes in Net Assets

for the year ending June 30, 2015

REVENUE

| Commonwealth of Massachusetts Appropriation | \$14,731,500 |
|---|--------------|
| Attorney General's Office | |
| HomeCorps Program | \$2,300,904 |
| HomeCorps Management Fees | \$61,667 |
| Massachusetts IOLTA Committee | |
| Interest on Lawyers' Trust Accounts Program | \$3,712,441 |
| Opt-out Bar Registration Fees | \$760,313 |
| Pro Hac Vice Fees | \$117,925 |
| Cy Pres Awards | \$87,032 |
| IOLTA Committee Management Fees | \$73,792 |
| Interest and Other Income | \$27,852 |
| Donated Legal Services | \$67,951 |
| T . 1D | Φ21 0.41 2EE |

Total Revenues \$21,941,377

| EXPENSES | General Support | Restricted Projects | Program Support Initiatives | IOLTA Administrative Services | MLAC Administrative | Total |
|--|--------------------|------------------------|-----------------------------------|-------------------------------------|------------------------|--------------|
| Grants Awarded | | | | | | |
| General Support | \$13,083,441 | | | | | \$13,083,441 |
| Loan Forgiveness | \$88,063 | | | | | \$88,063 |
| Disability Benefits Project | | \$1,178,896 | | | | \$1,178,896 |
| Medicare Advocacy Project | | \$446,980 | | | | \$446,980 |
| Domestic Violence Legal Assistance Project | | \$2,437,264 | | | | \$2,437,264 |
| HomeCorps | | \$2,300,904 | | | | \$2,300,904 |
| Salaries** | | \$48,743 | \$462,740 | \$10,410 | \$554,433 | \$1,076,326 |
| Occupancy | | | \$22,053 | \$60,368 | \$212,031 | \$294,452 |
| Payroll taxes and fringe benefits | | | \$112,728 | \$3,014 | \$138,379 | \$254,121 |
| Professional Services | | | \$487,379 | | \$354,695 | \$842,074 |
| Other support services | | | \$299,066 | | \$62,588 | \$361,654 |
| Fellowships | | | \$168,806 | | | \$168,806 |
| Travel | | | \$5,923 | | \$28,911 | \$34,834 |
| Office | | | \$3,293 | | | \$3,293 |
| Depreciation | | | | | \$35,390 | \$35,390 |
| Total expenses before allocation of administrative expense | \$13,171,504 | \$6,412,787 | \$1,561,988 | \$73,792 | \$1,386,427 | \$22,606,498 |
| Allocation of Administrative Expense | \$1,318,476 | | | | (\$1,318,476) | |
| Total Expenses | \$14,489,980 | \$6,412,787 | \$1,561,988 | \$73,792 | \$67,951 | \$22,606,498 |

MLAC directs all of its state-appropriated funds for general support, loan forgiveness, the Disability Benefits Project, the Medicare Advocacy Project, and the Domestic Violence Legal Assistance Project. General support and loan forgiveness are supplemented by IOLTA funds. In FY15 \$2,224,552 in IOLTA funds was directed to general support and \$10,039 to loan forgiveness.

ASSETS

| Net Assets June 30, 2014 | \$2,652,883 |
|---------------------------|-------------|
| FY15 Net Income or (Loss) | (\$665,121) |
| Net Assets June 30, 2015 | \$1,987,762 |

^{**} Salaries for Restricted Projects are for HomeCorps only.

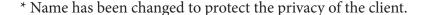
Meet a Legal Aid Client

Seven-year-old Jamal* (a Yankees fan despite a lifetime living in Massachusetts) is one of the more than 80 children who have benefited from legal intervention under Greater Boston Legal Services' School to Prison Pipeline Intervention Project, created in fall 2014. Through the Project, attorney Elizabeth McIntyre represents Boston-area children with disabilities who face illegal school suspensions, ensuring that they receive any trauma-informed special education services and homebased mental health care that they need to make their time at school meaningful.

Having endured years of violence and homelessness, Jamal was diagnosed with post-traumatic stress disorder. Combined with his ADHD, these traumas led to behavioral challenges. For example, one day when his class was listening to music, Jamal did not want to listen and covered his ears. One of his teachers leaned over to pry Jamal's hands off his ears and he panicked. He screamed at his teachers, smacked their hands away, and ran out of the room. He was chased by school staff until they encircled him. Staff pushed him to the floor and held him there, and when he hit, bit, and scratched them to get free, they suspended him.

After Attorney McIntyre met Jamal and his family, she organized a meeting with school staff. She reminded the school of the stringent legal standard for restraints and impressed upon them how restraints retraumatize children. They discussed the school's obligations under the new school discipline law that requires schools to use suspension only as a last resort. Attorney McIntyre defended Jamal in suspension hearings and connected Jamal's family with mental health care providers who provide child-centered, trauma-informed in-home therapy.

As of this writing, Jamal has not been suspended or restrained in over a year. After his school learned to accommodate his disabilities, he started soaking up the material at an astonishing rate and his reading and writing skills improved greatly. This child may have been headed toward failure in school, but just a few months after Attorney McIntyre's intervention he cheerfully showed her his school papers on his family's refrigerator, proudly pointing to a sticker that said "GREAT!" Jamal explained, "That's because I'm great."





Iamal

Massachusetts Legal Assistance Corporation

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