



The Commonwealth of Massachusetts

PRIMARY CARE ACCESS, DELIVERY, AND PAYMENT TASK FORCE

DR. KIAME MAHANIAH
CO-CHAIR

DAVID M. SELTZ
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July 10, 2026

Timothy Carroll
Clerk of the House
24 Beacon Street, Room 145
State House
Boston, MA 02133

Michael Hurley
Clerk of the Senate
24 Beacon Street, Room 335
State House
Boston, MA 02133

Dear Clerks of the Massachusetts House and Senate,

Pursuant to Chapter 343 of the Acts of 2024, I am pleased to share the Primary Care Access, Delivery, and Payment Task Force (PCTF)'s recommendation to the Massachusetts Legislature to create short-term and long-term workforce development plans to increase the supply and distribution of and improving working conditions of primary care clinicians and other primary care workers. This deliverable is also posted to the [HPC's website](#).

In this recommendation, the seventh and final issued by the task force, the PCTF makes specific recommendations to reduce sources of administrative burden, improve the working conditions for the primary care workforce, and strengthen the provider pipeline to grow and sustain access to primary care in the Commonwealth.

These recommendations include:

- Reiterating the PCTF's baseline recommendation (put forth in [Statutory Deliverable #3](#) and [Statutory Deliverable #4](#)) for increased spending on primary care and the deployment of an aligned, multi-payer primary care payment model.
- Identifying approaches to ease sources of administrative burden related to the payer credentialing process, referral practices, prior authorization, claims submission practices, and quality measure reporting.
- Recommending the Commonwealth establish a state advisory body to develop clear standards, best practices, evaluation, and oversight of the use of Artificial Intelligence in health care in the Commonwealth.
- Proposing actions to (1) support primary care practices to effectively implement team-based care models and behavioral health integration, (2) support non-licensed professionals in the primary care workforce, and (3) measure the use of the direct primary care model.
- Proposing actions for reducing barriers to practice, including those for advanced practice providers, to increase the primary care provider pipeline.

Please see the attached document for the PCTF's full recommendations, and please do not hesitate to reach out to the HPC's Deputy Chief of Staff, Ashley Caunter, at Ashley.Caunter@mass.gov, with any questions.

Thank you,

Secretary Kiame Mahaniah, Executive Office of Health and Human Services
David Seltz, Executive Director, Massachusetts Health Policy Commission
Primary Care Task Force Co-Chairs

CC:

Senator Michael J. Rodrigues, Chair, Senate Committee on Ways and Means

Representative Aaron Michlewitz, Chair, House Committee on Ways and Means

Senator Cindy F. Friedman, Senate Chair, Joint Committee on Health Care Financing

Representative John J. Lawn, Jr., House Chair, Joint Committee on Health Care Financing