



**CHARLES D. BAKER**  
GOVERNOR

**KARYN E. POLITO**  
LIEUTENANT GOVERNOR

**COMMONWEALTH OF MASSACHUSETTS**  
**Office of Consumer Affairs and Business Regulation**

501 Boylston Street, Suite 5100, Boston, MA 02116  
(617) 973-8700 FAX (617) 973-8799  
[www.mass.gov/consumer](http://www.mass.gov/consumer)

**JAY ASH**  
SECRETARY OF HOUSING AND  
ECONOMIC DEVELOPMENT

**JOHN C. CHAPMAN**  
UNDERSECRETARY

September 5, 2018

Mr. William F. Welch  
Clerk of the Massachusetts Senate  
State House, Room 335  
24 Beacon Street  
Boston, MA 02133

RE: Filing of the 2018 Annual Report for the Division of Standards

Dear Mr. Welch:

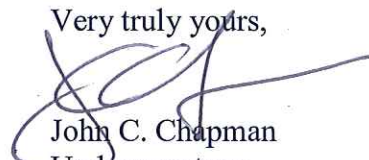
Enclosed please find the **2018 Annual Report for the Division of Standards**, as required by M.G.L. c. 98, §57 which states as follows:

*“The director of the office of consumer affairs shall prepare and submit to the governor, the general court and the senate and house committees on post audit and oversight an annual report of the acts of the division of standards. Said report shall include a description of the activities of inspectors of the division of standards and sealers for cities and towns, a description of the components of the weights and measures program, including but not limited to, an inventory of all weighing and measuring devices and equipment held by the division of standards, the most recent date of certification for each device or piece of equipment, total inspection results by category, results of tests performed pursuant to section 56D, total citations issued by category, and the net loss restored to consumers and merchants as a result of its enforcement program.”*

Kindly process and file the Report at your earliest convenience. If you have any questions, please contact Joanne F. Campo, Deputy General Counsel at 617-973-8708 or by email: [joanne.campo@mass.gov](mailto:joanne.campo@mass.gov).

Thank you for your assistance.

Very truly yours,



John C. Chapman  
Undersecretary

Enclosure