



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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January 13, 2020

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on January 7, 2020 accompanied by Diane Bator, Standards and Training Coordinator; Tina Mole, Standards and Training Coordinator; and Matthew Roman, Standards and Training Director. Violations noted during the inspection are listed below including 19 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Anthony Scibielli, Superintendent (electronic copy)
Diane Bator, Standards and Training Coordinator (electronic copy)
Gary Trueman, EHSO (electronic copy)
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officer's Station # 105

No Violations Noted

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Mail Room # 103

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Counselor's Office # 109

No Violations Noted

Janitor's Closet # 127

No Violations Noted

Group Room # 156

No Violations Noted

DAY REPORTING WING

Offices # 153/154/155

No Violations Noted

Day Reporting Center # 151

No Violations Noted

Male Staff Locker Room # 146

No Violations Noted

Female Staff Locker Room # 147

No Violations Noted

MEDICAL

Lab # 142

No Violations Noted

Nursing Supervisor's Office # 141

No Violations Noted

<i>Exam Room # 140</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Forensics # 139</i>	No Violations Noted
<i>Biohazard Storage # 138</i>	No Violations Noted
<i>Medical Records # 136</i>	No Violations Noted
<i>Nurse's Exam Room # 137</i>	No Violations Noted

INTAKE/CLASSIFICATION AREA

	No Violations Noted
<i>Records # 149</i>	No Violations Noted
<i>Classification Manager's Office # 150</i>	No Violations Noted

GROUND FLOOR

<i>Education Office # 004</i>	No Violations Noted
<i>Resident Property # 002 (located in Stairwell)</i>	No Violations Noted
<i>Offices # 007/008</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Recreation Room # 009</i>	No Violations Noted
<i>Maintenance Room # 013</i>	No Violations Noted
<i>Laundry Room # 019</i>	
105 CMR 451.353	Interior Maintenance: Washing machine leaking

Kitchen

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Handwash Sink

No Violations Noted

Ventilation Hoods

No Violations Noted

Food Prep Area

No Violations Noted

Reach-in-Cooler

No Violations Noted

Handwash Sink (near Reach-in-Cooler)

No Violations Noted

Food Prep Sink (2-Compartment Sink)

No Violations Noted

Ice Machine

No Violations Noted

Walk-in-Freezer

No Violations Noted

Walk-in-Cooler

No Violations Noted

Kitchen Steward's Office # 37

No Violations Noted

Hallway (outside Steward's Office)

No Violations Noted

Dry Storage # 36

No Violations Noted

Dishwashing Area

No Violations Noted

Pot and Pan Storage

No Violations Noted

Janitor's Closet # 40

No Violations Noted

Inmate Bathroom

No Violations Noted

Office # 44

No Violations Noted

Training Room/Linen Storage # 45

No Violations Noted

Dining Hall

Unable to Inspect – In Use

Storage # 25

Unable to Inspect – Locked

Bathroom

No Violations Noted

Staff Break Room # 20

No Violations Noted

Storage # 27

No Violations Noted

Storage # 29

No Violations Noted

Janitor's Closet

No Violations Noted

HOUSING**1st Floor/Woman's Unit***Room # 111*

No Violations Noted

Room # 112

No Violations Noted

Room # 113

No Violations Noted

Room # 114

No Violations Noted

Room # 115

105 CMR 451.353

Interior Maintenance: Pillow damaged on bed # 3

Room # 116

No Violations Noted

Officer's Station # 118

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Resident's Bathroom # 124

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 118°F in shower # 2

Day Room

No Violations Noted

Office # 120
No Violations Noted

Laundry
No Violations Noted

2nd Floor

Group Room # 202
No Violations Noted

Room # 204
No Violations Noted

Room # 205
No Violations Noted

Room # 206
No Violations Noted

Room # 207
No Violations Noted

Room # 208
No Violations Noted

Room # 209
No Violations Noted

Janitor's Closet # 210
No Violations Noted

Storage # 212
No Violations Noted

Room # 213
No Violations Noted

Room # 214
No Violations Noted

Room # 215
No Violations Noted

Offices # 216/217/218
No Violations Noted

Staff Bathroom # 219
No Violations Noted

Resident's Bathroom # 222
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, and 5
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 4
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 4

<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i>	No Violations Noted
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i>	No Violations Noted
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i>	No Violations Noted
<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted
<i>Office # 237</i>	No Violations Noted
<i>Resident's Bathroom # 238</i>	
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1-5
<i>Offices # 240/242/243</i>	No Violations Noted
<i>Group Room # 245</i>	No Violations Noted
<i>Day Room # 246</i>	
105 CMR 451.353	Interior Maintenance: Chair padding damaged
105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, vending machine drawer dirty
<i>Officer's Station # 247</i>	No Violations Noted

3rd Floor

<i>Group Room # 302</i>	No Violations Noted
<i>Room # 303</i>	No Violations Noted
<i>Room # 304</i>	No Violations Noted
<i>Room # 305</i>	No Violations Noted
<i>Room # 306</i>	No Violations Noted
<i>Room # 307</i>	No Violations Noted
<i>Room # 308</i>	No Violations Noted
<i>Janitor's Closet # 309</i>	No Violations Noted
<i>Room # 311</i>	No Violations Noted
<i>Room # 312</i>	No Violations Noted
<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i>	
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2 and 4
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted

<i>Room # 325</i>	
105 CMR 451.103	Mattresses: Mattress damaged on bed # 4
<i>Room # 326</i>	
	No Violations Noted
<i>Room # 327</i>	
	No Violations Noted
<i>Room # 328</i>	
	No Violations Noted
<i>Room # 330</i>	
	No Violations Noted
<i>Janitor's Closet # 331</i>	
	No Violations Noted
<i>Room # 332</i>	
	No Violations Noted
<i>Room # 333</i>	
	No Violations Noted
<i>Office # 335</i>	
	No Violations Noted
<i>Resident's Bathroom # 336</i>	
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 3 and 4
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1-5
<i>Offices # 338/340/341</i>	
	No Violations Noted
<i>Group Room # 343</i>	
	No Violations Noted
<i>Day Room # 344</i>	
	No Violations Noted
<i>Officer's Station # 345</i>	
	No Violations Noted

Observations and Recommendations

1. The inmate population was 107 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Scott Koczela".

Scott Koczela
Environmental Analyst, CSP, BEH