



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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January 30, 2020

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on January 22, 23, and 24, 2020 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 89 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Osvaldo Vidal, Superintendent (electronic copy)
Captain William Buckley, EHSO (electronic copy)
Sergeant Shane Cassidy, EHSO (electronic copy)
Richard Berube, Director, Billerica Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Bathrooms (2)

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in right side bathroom

Control Desk

No Violations Noted

PODULAR BUILDING

Lobby

No Violations Noted

Water Fountain

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Administration Wing

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Kitchenette

No Violations Noted

Visiting Area

No Violations Noted

Visitor's Side

No Violations Noted

Central Control

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor dirty

Attorney Visit Hallway*Janitor's Closet*

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Visiting Control Room

No Violations Noted

Inmate Bathroom

No Violation Noted

Evidence Room

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B*Nurse's Station*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95⁰F at handwash sink*Female Bathroom*

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Caseworker's Office

No Violations Noted

Pod A*Common Area*

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Pod Storage Room

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, items stored within 18 inches of ceiling

Lower Level Shower Area # 1-5

105 CMR 451.123* Maintenance: Mold on ceiling outside shower # 5
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 3

Lower Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-25
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-31
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-23
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-06

Upper Level Shower Area # 6-10

105 CMR 451.123* Maintenance: Mold on ceiling outside shower # 6
105 CMR 451.130 Plumbing: Shower water temperature recorded at 90⁰F in shower # 7

Upper Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-19

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 handwash sink out-of-order

Janitor's Closet

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Storage Room (Small)

No Violations Noted

Classroom/Storage Room (Large)

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Lower Level Shower Area

105 CMR 451.123 Maintenance: Mold on ceiling outside shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4
105 CMR 451.123 Maintenance: Soap scum on bench in shower # 1

Lower Cells

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 1-21
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-15

Upper Level Shower Area

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 9

Upper Cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-26 and 2-27

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Pod Storage Room

No Violations Noted

Counselor/Interview Office

No Violations Noted

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Maintenance: Ceiling paint damaged around light fixture in shower # 2

105 CMR 451.123*

Maintenance: Floor dirty outside shower # 5

105 CMR 451.123

Maintenance: Soap scum on walls and bench in shower # 5

105 CMR 451.123

Maintenance: Soap scum on floor and walls in shower # 1

Lower Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-04, 1-08, 1-10, and 1-31

Upper Level Shower Area

105 CMR 451.123*

Maintenance: Mold observed on ceiling outside shower # 6

105 CMR 451.123

Maintenance: Soap scum on floor and walls in shower # 6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 10

105 CMR 451.123

Maintenance: Ceiling paint damaged around light fixture in shower # 8

105 CMR 451.123

Maintenance: Handwash sink dirty

Upper Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-13

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Counselor/Interview Room

Unable to Inspect – In Use

Multi-Purpose Room

No Violations Noted

Pod Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Maintenance: Mold observed on ceiling and wall outside shower # 1

105 CMR 451.123*

Maintenance: Soap scum on bench in shower # 1

105 CMR 451.123

Maintenance: Ceiling vents dusty outside showers

Lower Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-22

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-24

Upper Level Shower Area

105 CMR 451.123*

Maintenance: Ceiling vents dusty outside showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3, 4, and 5

Upper Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2-15

Pod F

Administration Area

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Medical Office

Unable to Inspect – Locked

Block*Janitor's Closet*

No Violations Noted

Storage

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of freezer dirty

Lower Showers

No Violations Noted

Lower Cells

No Violations Noted

Barber Shop # 1-06

No Violations Noted

Music Room # 1-05

No Violations Noted

Laundry Room # 1-04

No Violations Noted

The Club House # 1-03

No Violations Noted

Meditation Room # 1-02

No Violations Noted

Library # 1-01

No Violations Noted

Assessment Office

Unable to Inspect – In Use

Library/Multi-Purpose Room

No Violations Noted

Case Worker's Office

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers # 1-10

No Violations Noted

Common Area

No Violations Noted

Dorm # 3 and 4 Landing*Male Bathroom*

No Violations Noted

Female Bathroom

Unable to Inspect – Locked

Trash Room

No Violations Noted

Janitor's Closet

No Violations Noted

Storage/Med Pass

No Violations Noted

Medical Office

No Violations Noted

Classroom # 2

Unable to Inspect – In Use

Multi-Purpose Hallway

No Violations Noted

Storage Room # 1 and 2

No Violations Noted

Classroom A and B

No Violations Noted

Dorm # 3*Sleeping Area*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 5

Sink Area

105 CMR 451.126*

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1

Shower Area

105 CMR 451.123

Unable to Inspect Shower # 1 – In Use

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

Maintenance: Caulking under water control dirty in shower # 2

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Unlabeled chemical bottle

Case Worker's Office

No Violations Noted

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123

Maintenance: Drain flies observed in shower # 6 and 7

105 CMR 451.123

Maintenance: Soap scum and mold observed on walls in shower # 7 and 8

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 2

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 2, 6, 7, and 8

Toilet Area

Unable to Inspect – In Use

Sink Area

No Violations Noted

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom

Unable to Inspect – Locked

Janitor's Closet

No Violations Noted

Male Staff Bathroom

Unable to Inspect – In Use

Offices

No Violations Noted

Nurse's Station

Unable to Inspect – Locked

Block*Janitor's Closet*

No Violations Noted

Barber Shop

No Violations Noted

Storage Room

No Violations Noted

Lower Showers

No Violations Noted

Lower Cells

105 CMR 451.330

Room Temperature: Room temperature 63⁰F in cell # 1-30*Classroom/Assessment*

No Violations Noted

Library

No Violations Noted

Caseworker's Office

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers

No Violations Noted

Outside Rec Area

No Violations Noted

Dorm # 1 and 2 Landing*Shift Administrator's Office*

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

Unable to Inspect - Locked

Storage/Med Pass

No Violations Noted

Medical Office

Unable to Inspect – In Use

Classroom # 1

No Violations Noted

Dorm # 1

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

Unable to Inspect – In Use

Sink Area

105 CMR 451.126
105 CMR 451.126

Hot Water for Bathing and Hygiene: No cold water supplied to handwash sink # 3
Hot Water: Hot water temperature recorded at 100⁰F at handwash sink # 1

Shower Area

No Violations Noted

Janitor's Closet

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Barber Shop

No Violations Noted

Dorm # 2

Barber Shop

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Shower Area

105 CMR 451.123*
105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 8
Maintenance: Soap scum on bench and wall in shower # 8

Toilet Area

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.124

105 CMR 451.124

Maintenance: Toilet # 2 out-of-order
Maintenance: Toilet # 4 and 8 out-of-order
Maintenance: Floor dirty in toilet stall # 5
Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1
Water Supply: No cold water supplied to handwash sink # 1

Sink Area

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink # 3

<i>Common Area</i>	No Violations Noted
<i>Sleeping Area</i>	No Violations Noted
<u>Intake and Discharge</u>	
<i>Deputy's Office</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Administrative Office</i>	No Violations Noted
<i>Holding Tank # 2</i>	No Violations Noted
<i>Shake Room # 1 & 2</i>	No Violations Noted
<i>Holding Cell # 1</i>	Unable to Inspect – Under Construction
<i>Institutional Property</i>	No Violations Noted
<i>Desk Area</i>	No Violations Noted
<i>Sally Port</i>	No Violations Noted
<i>Old Shower Room # 1</i>	No Violations Noted
<i>Holding Cell # 1-6</i>	Water Supply: No cold water supplied to handwash sink in cell # 5
105 CMR 451.126*	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
105 CMR 451.124*	in cell # 2 and 3
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at
105 CMR 451.130	handwash sink in cell # 4
105 CMR 451.353*	Plumbing: Plumbing not maintained in good repair, cold water continually running at
105 CMR 451.353	handwash sink # 1
	Interior Maintenance: Ceiling damaged around light fixture in cell # 4
	Interior Maintenance: Wall vent blocked in cell # 1
<i>Break Room</i>	No Violations Noted
<i>Male Bathroom</i>	Unable to Inspect – In Use

Female Bathroom

Unable to Inspect – Locked

Inmate Property Room

No Violations Noted

Change Room # 1 and 2

No Violations Noted

A & B Hall Entrance

Janitor's Closet

105 CMR 451.353

105 CMR 451.344

Interior Maintenance: Wet mop stored in bucket

Illumination in Habitable Areas: Light not functioning properly, light out

Teacher's Office

No Violations Noted

Hall A

Unable to Inspect – In Use

Hall B

No Violations Noted

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

FC 3-501.16(A)(1)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, potato wedges recorded at 103°F

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Supply Dock

Loading Dock

No Violations Noted

Surplus Storage Room

No Violations Noted

Storage Room

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage)

No Violations Noted

<i>Chemical Supply Closet</i>	No Violations Noted
<i>Daily Cleaning Cabinet</i>	No Violations Noted
<i>Kitchen Staff Break Area</i>	No Violations Noted
<i>Supply Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Rack Spray Area</i>	No Violations Noted
Main Kitchen Area	
<i>Cooler # 1</i>	No Violations Noted
<i>Warmer # 1 & 2</i>	No Violations Noted
<i>Serving Line</i> FC 4-903.11(A)(3)	Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, Styrofoam trays stored on ground
<i>Handwash Sink – Near Pots and Pans Sink</i>	No Violations Noted
<i>Pots and Pan Sink</i>	No Violations Noted
Mechanical Warewash Area FC 6-501.11* FC 5-205.15(B)*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, floor drain clogged under warewash machine
<i>Warewash Machine</i>	No Violations Noted
<i>Handwash Sink after Warewash Machine</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking at bottom
FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water pressure at handwash sink

Inmate Coffee Area
FC 3-302.11(A)(4)*

FC 3-302.12*

Protection from Contamination After Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar left uncovered
Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container not labeled

Diet Area/Serving Line # 2
FC 3-304.12(B)

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in cereal container

FC 4-903-11(A)(2)

Protection of Clean Items, Storing: Single-Service Items not stored in an area where they are protected from contamination, single service utensils left uncovered

Warmer # 3 & 4

No Violations Noted

New Refrigerator
FC 3-501.16(A)(2)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or less^P, milk recorded at 50°F

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator not maintaining proper cold holding temperatures

McCall Proofer # 1

No Violations Noted

3 Ovens (Under Hoods)
FC 4-903.11(B)(2)

Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, bowls not stored in the inverted position

Prep Tables and Sinks

No Violations Noted

Ice Machines
FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 ice machine out-of-order

FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine in back of kitchen

Handwash Sink (After Ice Machine # 2)

No Violations Noted

Kettle Area
FC 4-502.11(C)

Maintenance and Operation, Utensils and Temperature and Pressure Measuring Devices: Temperature measuring devices not maintained in good repair, thermometers not functioning on 2 kettles

Walk-in Refrigerator # 2

No Violations Noted

Spice Cabinet
FC 3-304.12(B)*

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container

FC 3-302.11(A)(4)

Protection from Contamination After Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar missing cover

Walk-in Refrigerator # 1

No Violations Noted

Hood Area with Warmers

No Violations Noted

Walk-in Freezer

No Violations Noted

Sallyport/Changing Area

No Violations Noted

Janitor's Closet

No Violations Noted

Officer's Area/Office

No Violations Noted

Culinary Arts Program Kitchen

Classroom

No Violations Noted

McCall Refrigerator

No Violations Noted

Proofers

No Violations Noted

Walk-in Freezer

No Violations Noted

Hood Area

No Violations Noted

Handwash Sink

No Violations Noted

3-Compartment Sink

No Violations Noted

Prep Sink

No Violations Noted

Prep Tables

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Health Service Unit*ISO # 1 & 2*

No Violations Noted

Nurse's Pantry

No Violations Noted

Janitor's Closet

No Violations Noted

Risk Cell # 1 & 2

No Violations Noted

Private Rooms # 1-4

No Violations Noted

Ward A

No Violations Noted

Storage Room

No Violations Noted

Handicapped Shower Room

No Violations Noted

Nurse's Station and Bathroom

No Violations Noted

HSU Main Entrance

No Violations Noted

Treatment Room # 1

No Violations Noted

Inmate Bathroom

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Treatment Room # 2

No Violations Noted

Medical Waste Storage

No Violations Noted

Treatment Room # 3

No Violations Noted

Coordinator's Office

No Violations Noted

Lab/Temporary Pharmacy

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink in oxygen storage room

Dental Room

No Violations Noted

<i>Infectious Disease Office</i>	
105 CMR 480.500(A)	Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000, inadequate written procedures detailing the handling, storage, and proper disposal of waste throughout the facility
105 CMR 480.500(A)(3)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, missing documentation for inmate workers
<i>Psychiatry Office</i>	
	No Violations Noted
<i>Exam Room # 2</i>	
	No Violations Noted
<i>Exam Room # 1</i>	
	No Violations Noted
<i>Cleaning Utility Room</i>	
	No Violations Noted
<i>Storage Room # 1</i>	
	No Violations Noted
<i>Mental Health Office # 1</i>	
	No Violations Noted
<i>Physical Therapy (Treatment Room # 4)</i>	
	No Violations Noted
<i>Pharmacy</i>	
	No Violations Noted
<i>Janitor's Closet</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover not secured
<i>Holding</i>	
	No Violations Noted
<i>Storage Room # 2</i>	
	No Violations Noted
<i>Ward B</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink not draining properly at right side handwash sink
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running at left side handwash sink
HSU Administration Hallway	
<i>Male Bathroom</i>	
	No Violations Noted
<i>Female Bathroom</i>	
	No Violations Noted
<i>New Dispensary Room</i>	
	Unable to Inspect – Under Construction

Health Service Administrator's Office

No Violations Noted

Billerica Control Building

Main Level

Lobby

105 CMR 451.350* Structural Maintenance: Window panes broken at entrance

Janitor's Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

Female Bathroom

105 CMR 451.123* Maintenance: Toilet # 2 out-of-order

105 CMR 451.350* Structural Maintenance: Window broken

Male Bathroom

105 CMR 451.130* Plumbing: No backflow preventer on sink

105 CMR 451.123 Maintenance: Floor dirty

Transpo-Hub Hallway

Unable to Inspect – Under Construction

Control Area

105 CMR 451.141* Screens: Screen damaged

105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350* Structural Maintenance: Several window panes broken

105 CMR 451.350* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Piping chase not secured shut

Roll Call Room

No Violations Noted

Jail Visiting Hallway

Parole Office

No Violations Noted

Additional Offices

No Violations Noted

Old Administration Wing

First Floor

Offices

Unable to Inspect – Locked

Storage Closets

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

<i>Mail Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
<i>Tool Crib Area</i>	No Violations Noted
<i>Tool Crib Bathroom</i>	No Violations Noted
<i>Maintenance Area</i>	No Violations Noted
<i>Maintenance Break Room</i>	No Violations Noted
Second Floor 105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout
<i>Offices</i> 105 CMR 451.353	Interior Maintenance: Floor tiles damaged/missing throughout offices
New Male Locker Room 105 CMR 451.353	Interior Maintenance: Floor dirty throughout locker room
<i>Male Locker Room Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling tiles water damaged
<i>Male Shower Room</i>	No Violations Noted
<i>Male Bathroom # 2</i>	No Violations Noted
Classifications & Old Infirmary Hallway	
<i>Offices</i>	No Violations Noted
<i>Male Bathroom # 1</i> 105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
<i>Female Bathroom</i>	No Violations Noted
<i>Old Shower Room</i>	Unable to Inspect – No Longer In Use
<i>Staff Break Room</i> 105 CMR 451.353* 105 CMR 451.200*	Interior Maintenance: Wall paint damaged Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered
<i>Offices</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained in copy room

Third Floor

105 CMR 451.141*
105 CMR 451.350*

Screens: Screens damaged throughout area
Structural Maintenance: Several window panes broken throughout area

Female Locker Room

Unable to Inspect – Locked

Officer's Weight Room

105 CMR 451.353*

Interior Maintenance: Gym equipment padding damaged

Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123
105 CMR 451.110(A)

Maintenance: Floor dirty in shower # 2
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Lower Report*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

Training Center**First Floor***Barber Area*

No Violations Noted

Library

105 CMR 451.350*

Structural Maintenance: Window pane broken

Meeting Room

105 CMR 451.350

Structural Maintenance: Window pane missing

Offices and Classroom

105 CMR 451.350

Structural Maintenance: Window pane broken in storage room/classroom across from Print Shop

Print Shop

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, handle missing on microwave

Chapel

105 CMR 451.350*

Structural Maintenance: Window panes broken

Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

Storage Room

No Violations Noted

Second Floor

Main Laundry

105 CMR 451.350*
105 CMR 451.353

Structural Maintenance: Window broken
Interior Maintenance: Two washing machines out-of-order

Inmate Bathroom

105 CMR 451.350*
105 CMR 451.123*

Structural Maintenance: Window broken
Maintenance: Wall paint damaged

Officer's Bathroom

105 CMR 451.123*
105 CMR 451.350*

Maintenance: Wall paint damaged on brick wall
Structural Maintenance: Window cracked

Laundry Storage

No Violations Noted

Canteen Storage

No Violations Noted

HUMV Dorm Room

105 CMR 451.103
105 CMR 451.102

Mattresses: One mattress damaged
Pillows and Linens: One pillow damaged

Dorm Bathroom

105 CMR 451.130
105 CMR 451.126

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order
Hot Water: Hot water temperature recorded at 90⁰F at handwash sink # 1 and 50⁰F at handwash sink # 2
Maintenance: Soap scum on walls in handicapped shower

First Tier

Day Room

No Violations Noted

Control

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Janitor's Closet

No Violations Noted

A & B Side

105 CMR 451.353
105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353*

Interior Maintenance: Cell block generally dirty, odor present
Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall paint damaged in cell # A12, B17, and B25
Interior Maintenance: Wall paint damaged in cell # A15, B13, and B16
Interior Maintenance: Floor paint damaged in cell # A15
Interior Maintenance: Floor paint damaged in cell # B12 and B21
Interior Maintenance: Area around window damaged in cell # B19

Bathroom and Shower Area

105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
105 CMR 451.124	Water Supply: No cold water supplied to handwash sink
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
105 CMR 451.123	Maintenance: Curtain missing at shower # 10 and 11
105 CMR 451.123	Maintenance: Walls dirty in shower # 3

C & D Side

105 CMR 451.353	Interior Maintenance: Floor and wall paint damaged in cell # D2
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Shower Room # D23

Unable to Inspect – No Longer In Use

Second Tier

105 CMR 451.353*	Interior Maintenance: Multiple cell windows painted
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Nurse's Room

Unable to Inspect – Locked

Control

No Violations Noted

E & F Side

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18
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Bathroom and Shower Area

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3
105 CMR 451.123	Maintenance: Dirty pooling water on floor in shower # 3 and 4
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, floor drain cover damaged in shower # 5
105 CMR 451.123*	Maintenance: Ceiling damaged in shower # 1 and 9
105 CMR 451.126*	Water Supply: No cold water supplied to handwash sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, urinal and toilet out-of-order

Janitorial Cage

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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G & H Side

105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # H24
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # G5, H19, and H25
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # H4
105 CMR 451.353	Interior Maintenance: Window covering broken in cell # H26

Gym

No Violations Noted

Gym Office

105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, light out
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Staff Bathroom

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
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Stairway to Third Tier

No Violations Noted

Third Tier (Unoccupied)

105 CMR 451.353* Interior Maintenance: Multiple cell windows painted

Day Room

No Violations Noted

Control

No Violations Noted

Offices

No Violations Noted

I & J Side

105 CMR 451.126* Hot Water: Hot water temperature recorded at 70⁰F in cell # J5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # J2

105 CMR 451.353* Interior Maintenance: Wall damaged in cell # J26

105 CMR 451.353* Interior Maintenance: Floor dirty in cell # J26

Bathroom and Shower Area

105 CMR 451.360 Protective Measures: Bird observed

Janitor's Closet

No Violations Noted

K & L Side

No Violations Noted

CWP Building

Unable to Inspect – Under Construction

Work Release Building**House # 1****First Floor***Hallway*

No Violations Noted

Infirmery

No Violations Noted

Control

No Violations Noted

Office

No Violations Noted

Bathroom

105 CMR 451.123 Maintenance: Drain flies observed in shower

Bedrooms

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 1 and 2

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in room # 1

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

FC 3-304.12(B)	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in cereal storage container
FC 3-302.12	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled food items in refrigerator
FC 6-501.16	Maintenance and Operation: Premises, Structure, Attachments, and Fixtures - Methods; Wet mop stored in bucket

Kitchen

FC 4-601.11(C)	Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, interior of refrigerator dirty
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, debris buildup observed on ground behind oven
FC 4-601.11(B)	Cleaning of Equipment and Utensils, Objective: Food contact surface of cooking equipment not free of encrusted grease deposits or other soil, deep fryer equipment dirty
FC 4-903.11(B)(2)	Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

105 CMR 451.350*	Structural Maintenance: Properly sized window missing in window in bedroom # 8
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in room # 7
S105 CMR 451.141	Screens: Screen missing in room # 6

Bathroom

105 CMR 451.123*	Maintenance: Screen missing
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 2
105 CMR 451.123	Maintenance: Curtain missing in shower # 1 and 3
105 CMR 451.123	Maintenance: Ceiling grille/louver missing above showers
105 CMR 451.123	Maintenance: Mold observed on ceiling in shower # 2
105 CMR 451.123	Maintenance: Floor dirty shower # 1
105 CMR 451.123	Maintenance: Handwash sink dirty
105 CMR 451.123	Maintenance: Wet mop stored in bucket

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.353*	Interior Maintenance: Dryer out-of-order
105 CMR 451.353	Interior Maintenance: Washer out-of-order
105 CMR 451.353	Interior Maintenance: Debris observed behind dryers
105 CMR 451.350	Structural Maintenance: Water leaking in from exterior in back left corner of room

Boiler Room

Unable to Inspect – Locked

Chemical Storage Room

No Violations Noted

Day Room between Houses

No Violations Noted

House # 2

First Floor

Hallway

No Violations Noted

Night Shift Office

No Violations Noted

Officer's Bathroom

No Violations Noted

Bedrooms

105 CMR 451.141*	Screens: Screen missing in bedroom # 1
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Administration Office

No Violations Noted

Second Floor

Hallway

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Bathroom

105 CMR 451.350*	Structural Maintenance: Window pane broken
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Bedrooms

105 CMR 451.141*	Screens: Screen missing in bedroom # 3 and 5
105 CMR 451.141	Screens: Screen missing in bedroom # 4 and 6

Third Floor

Bedrooms

105 CMR 451.141	Screens: Screen missing in room # 7 and 8
105 CMR 451.353	Interior Maintenance: Wall paint damaged in room # 7

Basement

Day Room

No Violations Noted

Property

Unable to Inspect – Locked

Bathroom

105 CMR 451.123

Maintenance: Mold observed on wooden heater covering

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1, 2, and 4

105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 2 and 4

105 CMR 451.123

Maintenance: Toilet tank cover missing in stall # 2

Storage Room

Unable to Inspect – Locked

WAREHOUSE

No Violations Noted

Office

No Violations Noted

Female Bathroom

Unable to Inspect – In Use

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Old Walk-in Freezer

No Violations Noted

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 741 at the time of inspection.
2. During the inspection of the main kitchen:
 - a. A refrigerator unit was observed to be holding food at improper cold holding temperature. The kitchen staff immediately took the unit off-line until repairs could be made. The CSP recommended staff continue to monitor all cold holding equipment and discard any time/temperature control for safety food items that have exceeded 41°F; and
 - b. An odor was emanating from the grease trap. It was stated by kitchen staff the trap was cleaned after the initial kitchen inspection. The CSP recommended increasing the cleaning frequency of the grease trap if the odor persists.
3. During the inspection of the Work Release Kitchen the CSP observed no cleaning chemicals or sanitizing agents for food contact surfaces or the 3-compartment sink within the building. Although the Work Release Kitchen was not in use at the time of inspection, the CSP stated their concerns with the lack of cleaning and sanitizing agents present and the inability for kitchen staff to properly clean and sanitize the food service area.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kerry Wagner".

Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH